Sharing the Silence

Jay Moon

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Sharing the Silence:
Examining the failure to post negative feedback in the sharing economy

Jay Moon

AlwaysJay Academia
2018

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Dedication

To all people who give their time

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Foreword

This book presents the research carried out during the first year of a masters course in applied linguistics. The research was conducted while volunteering in a SouthEast Asian community cinema/theater and the subjects talk about both their volunteering and experiences of the shared economy. The focus is on feedback left after experiences and why it is sometimes not accurate.

The author wishes to point out that, although the focus of the research is negative experiences, these are not necessarily representative of *typical experiences*. The negative focus of the research is a forced frame due to the requirements of the masters. The research was conducted while the writer actually *was* volunteering, which was a positive and enjoyable experience. Especially concerning the Workaway website, the vast majority of participants (author included) had safe, enriching experiences. This research is primarily a study in linguistics and is not intending to make any comment beyond this field.

Introduction

International Volunteering has tripled in the past fourteen years (Volsol, 2018). A recent development of this phenomena, known as 'workawaying' is an extension of the sharing-economy and centres around a number of websites, www.workaway.info being the main one, which helps individuals arrange informal agreements to exchange various kinds of short-term help, often teaching, in exchange for room and board while travelling. Having been personally involved in this new aspect of volunteering for an extended period, the author notes a repeatedly observed puzzle: that many participants have a very different, sometimes negative, experience to the expected, and that although the facility to leave 'host feedback' is available on the Workaway site - all participants questioned either declined to leave feedback, or left only (false) positive reports of their experience online. This essay will attempt to consider how can applied linguistics be used to understand the decisions that led to peoples' confounded expectations and also their decisions to avoid leaving honest feedback, and how this understanding can guide various processes of future decision making on many levels for both site designers and end users. Considering the range of data and a researcher embedded within an Asian volunteering context (enabling an emic approach), ethnographic methods will be able to avoid assumptions around participants motivations. Though not a full empirical study, a selection of real world data will be examined to give an idea of how various frameworks within applied linguistics can make sense of data and guide decision making. A genre analysis, which often includes a range of research methods (Bhatia, 2002) will attempt to explain peoples' confounded expectations concerning the semiotics of design of the relevant websites, aided by systemic functional linguistics to further analyse the written language. Possible confusion around structural individual word choice within the listings will be investigated via corpus linguistics and lastly an explanation of how politeness theory may explain peoples' ostensibly senseless decisions around feedback. The essay will conclude with some suggestions of how knowledge of applied linguistics can better guide decision making.

With a large range of potential data available, this investigation will begin by looking at the initial page loads of some websites in question, an analysis of the interior text of the same and interviews with four volunteers (see appendix). Lukas, a twenty five year old German Traveler complained of long hours and that he expected the work to be more social and to have a social relationship with the host (Lukas, 2018, L4-6_3). Stevie, a twenty five year old female graduate student of Hawaii volunteered on an aqua-phonics project in Norway and complained of the work actually being manual (digging) and meaningless (Stevie, 2018, $L26_{0-19}$), she also mentions she chose the project as it was interesting, the host was a life-long local and she was *also* expecting a social experience (Stevie, 2018, $L.8_{3-10}$). Lukas also mentioned that he thought the experience would be 'more like Couchsurfing' (Lukas, 2018, $L.20_{0-3}$). www.couchsurfing.org is a website for accommodation exchange based on the sharing economy and a community of travellers. He clearly had a genre expectation, although the two websites have no technical affiliation. Groups of text (here, Workaway and Couchsurfing) emerge from particular social contexts (The Open University, 2016[a]), in this instance, sharing and a philosophy of minimalism. These sharing-economy sites, and similar such as www.helpx.net, are people engaging as members of a community (minimalism) in goal-orientated, purposeful activity (sharing), which is one definition of genre (Martin, 2010, p.19).

Similarities of the sharing-economy websites

As shown in table one, the sharing economy sites have many similarities, central people-orientated photographs, both avoid '.com' extensions suggesting they are not businesses (they are). The logo of Workaway is a sun, and brands often use logos to create favorable associations to a product (König and Lick, 2014). On the Couchsurfing website, the centre, revealing text 'authentic travel experiences' is a deliberate distancing from standard tourism and is mirrored in members writing throughout the site as shall be seen.

Similarities of traditional job sites

Complaints of the participants interviewed were that their work was akin to employment. A question arises, are sites arranging ordinary employment themselves within a distinct genre? The major sites for job hunting, according to Google ranking, are Monster, Indeed, Linkedin and Reed.

Again, a glance at table two shows their similarities, all with simple, central search boxes, which leads onto unadorned job listings written on plain white in a business register.

Whereas sharing sites scroll down to a testimonial page with human-centred photographs. Interestingly, all sites feature large numbers. On Couchsurfing it's the number of members, on Workaway it is available hosts and on job sites it is available vacancies. One 'Monster' title itself is suggestive of a large number.

	Logo	Font font	Brand colour	Main graphic/ picture	Central area	Call to action
Work-away	sun	hand written	blue	smiling people	informal woman	Play video
CS	hand written	hand written	Orange	smiling people	smiling people	Join via social media
Monster	Monster	type face	blue	a monster	search boxes	search
Linked in	blue square	type face	blue	blue square	joining form	join
Indeed	blue square	type face	blue	graphic square blue and white	search	search
Reed	blue square	type face	blue	graphic square blue and white	search	search

Table One: visual comparison of sharing and professional websites

Sharing-economy interior analysis

To move onto the written text beyond the landing page, which on job sites are unadorned lists of jobs but on sharing sites, are pages of user-generated content, profiles, where hosts and volunteers are matched and agreements negotiated.

The profiles on both sharing sites often begin with nationality or age. Often a chronological biography of an unhappy job is recounted, resulting in a new philosophy of minimalism and simplicity. If a person is well-travelled it is also mentioned, plus a desire to meet people and have experiences of local culture. The equivalent on jobsites would be uploading a CV. In interview, SH explains her understanding of the difference between a CV and a Workaway profile: the former lists professional skills but the latter is light-hearted and about novel experiences (Stevie, 2018, $L4_{0\text{-}12}$). In her explanation, referring to Workaway there is the repeated use of the word 'help' which is mirrored on the Workaway homepage.

To examine the text of hosts looking for volunteers, ten potential host listings recruiting volunteers on Workaway during April 2018 in Saigon were chosen, due to the high degree of teachers and ESL focus.

There are no forced categories other than the leading 'title' which, in no instance, contained a specific job title but often included the verb 'help'. Most hosts are established schools. Only one claims to be a charity. The schools work is often referred to as a 'mission' (Ap2-L341), and there are various altruistic statements about creating a more tolerant world and similar (Ap2-L409).

In one instance (Ap2-L420) an advertisement uses an example of a 'bad' volunteer to suggest what they do not want and also stipulates strict job requirements, as in an ESL advertisement, though the harsh language is embellished with smileys, to match the informal Workway genre. This could be interpreted as deliberately breaching the Grice's principle of quality, i.e. it is a purposeful 'false signal of genre', a strict employment condition from employer to employee is being deceptively framed as a friendly aside between to equals by a choice of paralanguage. A kinder interpretation of this text might be that sometimes a situation takes for granted a cultural knowledge of genre which the non-western (Vietnamese) host does not have.

Systemic Functional Linguistics

So an understanding of genre is helping to gain insight on participants' confusion around their experiences in some way. One complimentary framework that would be congruent to the investigation so far would be systemic functional linguistics (SFL), was developed by Michael Halliday (1985) who considered context to be both perceived and generated by the language choices made within three contexts, each linked to a metafuncion.

Field

Field is what is being talked about, linking to the ideational metafunction. Clearly, interlocutors in this situation are not always talking about the same thing. Some people seem to be talking about and trying to create a social experience, situations of creating social change, forming meaning relationships and some other players are creating something more akin to employment.

Tenor

The second contextual variable is tenor, which links to the interpersonal metafunction and relates to the roles and positions people are taking. This sphere of context includes the status of speakers and stances (both of which can change, often expressed by nouns), for example between expert and friend. An example is the repeated mentioning of volunteers to the length of their travel and/or volunteering, especially at the beginning of giving feedback as they are positioning themselves as experts. Some hosts seem to be trying to raise their position by claiming charitable status, choosing words like 'mission' and 'tolerance' which SFL would refer to as their 'angle of representation'.

Mode

This is the manner of communication, which generally is existing in three places in this situation. On web pages, a framework created by businesses, with volunteers and hosts creating profiles and ads aimed at general, as yet unmet guests and hosts, secondly in person, and lastly feedback, written after a meeting, about a specific person or host and also having different (often misunderstood) formats which greatly affect how a person uses language. For example, Couchsurfing feedback must be written within two weeks of the hosting, it's double-blind, neither guest nor host can see what the other has written until the other has posted,

ostensibly to encourage honesty. Workaway feedback is published without time constraint, disappears if a person doesn't keep subscription current and most importantly, is censored if the user self-categorises it as a negative experience (obviously leading to creative self-censorship and innuendo). Therefore, the three contexts are continually both creating selections/decisions from the open systems of language and both being an active agent in creating reality (Schleppegrell, 2013, p.29), which SFL generally considers a meaningful but unconscious process, though, as previously noted, it can be deliberate.

CS Profiles	Monster	Job listings at eslcafe	Workaway profiles	Workaway host profiles
meet	Work	No verbs	stay	host
look			learn	help
travel			like	
experience			help	

Table Two: frequency of verbs in top ten overall words in sample text.

In addition to the three dimensions of context SFL can also look at the functions of verbs. To consider a very brief example, referring to table two, the top verbs for the sharing sites are host, felt, love and so on. There are far fewer verbs in the job sites, suggesting the text is more descriptive, more specific on the context and the sharing sites are focusing on experiences and ideational aspects of context, relationships and experiences.

Corpus Linguistics

One way to understand the usage and understanding of words is corpus linguistics, which involves searching a large database of recorded, natural language for keywords in context looking at usage, collocation and colligation (The Open University, 2016[b]) which is a verifiable way to check common use but one weakness is that the data searched can never be fully comprehensive, some must be selected (Mc Ennery and Wilson, 2001) which is actually also a weakness of ethnography.

One last aspect of confusion on the site is the 'type of work' checklist chosen by the designers, which is a checklist of the types of work that hosts choose to describe the tasks, such as 'cleaning' 'teaching'. One choice is 'charity work', which one suspects is used by businesses to mean 'unpaid' but understood by volunteers to mean a social focus. Choices of words such as 'social enterprise', which notes from the researcher's diary indicates tends to be understood to have the 'sense' or connotation of being a not-for-profit or NGO organisation, possibly caused by the homophone 'social' sounding like socialism, though there is no formal requirement that the host actually *be* a registered charity, so it could mean just being unpaid.

To provide a very abridged example, a search of the British National Corpus shows a very low frequency for 'social enterprise', and the top twenty examples are all in academic or professional texts, thus it is not common in use, strengthening the suggestion that the majority of users may not be fully aware of the pure semantics, yet all of data collected illustrates how important meaningful context is to the volunteers.

It must be stated that such data is always 'backward' looking, and that this particular corpus has no data after 1994, so common usage may have changed, things in the realm of academia often morph out into new, altered meanings in wider society.

A very brief concordance of 'charity' shows the word to be generally used as a formal legal definition or a principle of being without profit - rather than individual selflessness, thus again, applied linguistics can give an understanding of language usage and context to guide clearer choices (for web designers) in less ambiguous language and so help volunteers make better choices themselves.

food and organising distribution on the ground is 6.6 million
*over three weeks. No **charity** can raise that sort of cash single-*
handed. It has to come from the overseas
for agreeing to work as shop assistants for the day to raise
*money for AIDS **charity**, the Terrence Higgins Trust. # NOW that's*
he getting on a bit

Abridged example of concordance lines
Source: https://corpus.byu.edu/bnc/ The British National Corpus

Part Two - Feedback

The ability to leave comments, rating volunteers and hosts, is a relatively recent development enabled by internet technology where consumers leave feedback on whether they like a product or service. In Workaway and Couchsurfing, both hosts can leave feedback on guests/volunteers and vice versa and these formats have also developed their own genre.

Workaway feedback. Feedback can be labeled positive, negative or neutral. Negative feedback is noted by staff but not published and members can contact each other for more information, privately, about such incidents. As noted, both anecdotally by the author and in the interviews, negative experiences are often either ignored or written as positive. One way applied linguistics would explain this phenomena is using politeness theory, a branch of interpersonal pragmatics. The heart of this theory is the concept of face, which Ervin Goffman described as the positive value each person wishes to claim for themselves (1967, P.5). Brown and Levinson (1987) developed the concepts further to explain the politeness strategies individuals use to protect the face needs of interlocutors when facing any situation which puts the face of another at risk (a face threatening act (FTA)).

Positive: the wish to be considered valuable, likable, positively.
Negative: the wish to be free, act unimpeded.

The strategies used to protect peoples' face can be on or off the record, with or without redress, using positive or negative politeness, and the last strategy is to simply avoid the FTA altogether.

To relate how this theory relates to, and may explain, some aspects of the Workaway feedback, we might look first at how the stages of feedback have evolved in this new genre.

Stages of Feedback

Workaway

Positive from volunteer: feedback typically begins with either the context/reason of the volunteering or how long they spent there (to add credence to the review) (compare this to longer trips being mentioned in profiles, raising one to a status to 'experienced'). Comments included complimenting the students, quality of the provided accommodation, direct messages of thanks addressed to the host, though some reference to long hours and poor food were also featured.

Positive from the host regarding the volunteer. Typically host feedback begins by listing the positive attributes of the volunteer. Language is informal, direct thank you notes addressed to the volunteer and direct anaphoric recommendations to potential hosts are common .

Negative feedback from the volunteers (within the positive category) all seems to be directed at schools. As with positive feedback, negative feedback often gives itself credence by beginning with the context/duration of the volunteering to mark the feedback as noteworthy being from an experienced member of the community. The negative experience is framed in positive language such as 'unlucky encounter' or 'surprising experience' (essentially framing the FTA as off-record) and goes on to list problems such as long hours, bad locations , or being alone (technically on-record but usually mitigated with positive comments). Criticism of teaching methods were very detailed in some instances and there were occasional reports of violence towards children from management. Even in the case of serious complaints, the same review would contain positive aspects, such as the food, accommodation or students. In one instance, the link between positive and negative was the linking phrase (downgrader) 'beside these tiny formal points'.

To look at some specific feedback.

'We have mixed feelings, although we gave it a good rating' (Ap2-L1310).

indicates the positivity of compliments might be a reaction to the site policy of only publishing positives rather than a 'pure' politeness strategy, the forced frame is possibly just to avoid censorship.

'The accommodation is the centre of one of the classrooms. You can share with the kids. If you can adapt to this you will love it'(Ap2-L1463)

This clever comment is off-record and so indirect as to almost be a compliment.

'Don't be offended if he doesn't show any interest in you or gets up while you are eating and goes to bed.' (Ap2-L1267)

This comment also uses the strategy of being off-record, telling potential volunteers to *not* be offended, when clearly she *was* offended. This comment actually raises one of the criticisms of Brown and Levinson's ideas, namely that 'politeness' can be considered in a wider frame than simply positive or negative, Scollon and Scollon (2001) suggested these wider acts can include involvement (showing interesting in others (which has clearly not been the case in this instance and has also clearly caused offense)), plus displaying/claiming group membership, highlighting individuality of a person and using first names.

A very common politeness strategy, according to the interviews, is to wholly avoid the FTA. Both Eileen and Tisha both experienced unwanted sexual attention on Couchsurfing but give their reasons for not leaving feedback - although while making their choices of hosts, in both cases the absence of negative feedback had guided their own decisions. (Tisha, 2018, L11-31). Both Eileen (2018, 29_{0-3}) and Lukas (2018, 12-14) cites fear of revenge feedback, though Lukas says he might leave negative feedback, then create a new account to avoid repercussion. This comment actually shows a confused genre, as he's assuming negative feedback will be published (it won't) and that it would be permanent (reviews last as long as subscriptions are paid).

When asked directly, Eileen indicated that she didn't know the process of leaving feedback (Eileen 2018, L-35-45) and on Workaway, Stevie minimizes her previous complaints to rationalize avoiding the FTA (Stevie, 2018, L-16_{0-15})

So politeness theory can help explain why people avoid the FTA of leaving feedback or make their ambiguous language choices. Another way to consider this is the discursive model of politeness, which highlights social norms and contextual judgment. Mikhail Bakhtin, the Russian philosopher and literary critic, viewed speech genres as flexible and 'constrained by the socially acceptable ways of talking about particular

topics'. So Workaway feedback is constrained by site policies on censorship, but also by another factor. Thinking back to both profiles and feedback where writers make the choice of stating they are either (or both) long-term travelers or volunteers (to add status to themselves, or perhaps Goffman might suggest 'strengthen their face') but also in profiles on both sharing-economy sites, there is a repeated philosophy of rejecting materialism, living simply or with a minimalist philosophy and discovering new cultures. Using language to take these positions, to be stepping outside of one's culture, to leave excessive materialism and consumption, direct, on-record feedback might be seen as the opposite to this culture of the community, of being closed or grasping or judgmental of other cultures, which would lower standing or face within this particular community. Thus the choice of avoiding FTA might not actually be protecting another's face but protecting one's *own face* (also the case if another motivation is fear of revenge feedback).

Suggested improvements for designers' decisions

Main site

A genre analysis strongly suggests that Workaway is an extension of the sharing-economy with people expecting to give time for non-profits to have social experiences contacting local culture. As this is also the purpose of the Workaway site, part of a distinct genre, the problem seems to be in the ambiguous language of some hosts, with businesses deliberately using language to suggest a charity status.

Profile language on sharing-economy sites suggest a distinct aversion to 'meaningless' work and strong altruistic motives for volunteering - so structural titles on hosts pages could invite more contextual information, if volunteers will learn any new skills of what the actual wider goal of any project is, together with the legal status of the company, for profit, individual or as may be the case.

Crowston and William's study (2000) found emergent genres on the world wide web and suggested that web designers consider the most appropriate genre for their purpose and design the site accordingly. Possibly for-profit projects could be separated off from the main site into an unadorned searchable plain white page that resembles a traditional job page.

Feedback

According to Goffman, politeness is about *face*, it is about a person, feedback about hosts could be separated from feedback about a project. People might be willing to leave a 6/10 due to 'long hours' on HELPING FIX MY BOAT PROJECT if it was possible to separately leave 100% for the host: 100% friendly 100% honest, thus automatically protecting face while warning of the long hours (in other words, leaving on-record with positive redress structurally designed into the website).

Another idea would be to use paralanguage. If, concerning how hard the work was, the choices were phrased:

easy
challenging
I grew big muscles and learned to be an early bird :P

and accompanied with visuals of smileys with various degrees smile from slight to wide (but no frowns), the mitigation of the FTA is built in by introducing varying degrees of positivity. The various politeness strategies are well documented in the literature, but people, especially non-native speakers, may not be well versed in them, such as hedging, appeals and the like (Mackiewicz and Riley, 2003). So feedback, as well as being user-written, could be a choice of pre-written statements that include politeness strategies, such as compliments which can mitigate bold on-record FTA's (Thonus,1999). In some cultures, such as Korean, advice starting 'you should' is not considered an FTA (Hinkel, 1994) and yet such non-native speakers might not be confident of their English ability to write them from scratch but *would* choose them if given the option. If subsequently, results when searching for hosts list the highest scores first, then there is the incentive for improvement.

Shortcomings

There are various caveats to bear in mind when considering this essay. Obviously, even though the data collected is extensive for an essay, it is only for the purpose of illustration and is small compared to a full ethnographic study. A full study could use more data to make more extensive use of SFL word analysis and corpus linguistics to make firmer conclusions. Another consideration is the context of volunteering, which is

sometimes in a gray area legally, with many participants within a country on a tourist visa which never allows paid work and may or may not allow work 'in kind', and this context could actually account for word usage such as 'help' appearing frequently on sharing economy pages, rather than a specific job title, which would invite a legal definition of 'work'.

The international context of the sites examined must be considered, with many non-native speakers possibly using online dictionaries to clarify any ambiguous language, though such reference to semantic definitions may or may not be helpful in practical contexts.

One may also be mindful of the intertextuality of the sharing sites. Social activity is institutionally ordered by having texts in a number of linked forms (Bozerman, 2013, p.233). From joining the site, to finishing a volunteering project and leaving feedback, there are a number of stages, documents, disclaimers, explanatory videos and so on (genre chains), on both sites, which are beyond the scope of the current essay to consider.

Lastly, it must also be considered, that there may not *be* any genre confusion at all. The confused genre may actually be an accurate reflection of a confused situation of modern working practices, where volunteers can be either paid, or pay for the experience, workers can be paid or unpaid interns, a growing Asian middle class of young people travel for extended periods with different understandings and expectations around work and payment surrounding employment practices. Although this ambiguity may be the case around genre, the suggestions made concerning the contribution understanding of politeness theories can make to the genre do seem to withstand greater scrutiny.

Conclusions

In summery, considering the puzzle of Workaway volunteers being confounded by negative experiences yet either neglecting to report those experiences or reporting them as positives, a genre analysis of the websites found it to be an extension of the sharing-economy, distinct from job sites, though there is confusion existing around the language used by unvetted hosts (illustrated by corpus linguistics) and genre assumptions about the uniform process of feedback. Politeness theory examined the reasons why people are ambiguous in their negative feedback or choosing not to leave feedback at all. Applied linguistics can guide decision making on a number of levels leading to improvement, forcing non-ambiguous category language on host listings, for site design to be congruent with peoples' genre expectations and to improve the amount and honesty of the choices made in leaving feedback by structurally including politeness strategies both in text and paralanguage, in turn guiding better decisions from volunteers choosing hosts, in turn rewarding the positive practice of the vast majority of hosts in providing a positive cultural exchange for their international guests, in turn benefiting a role model for future hosts to make the same positive decisions.

(0.0) elapsed time
(.) 1/10s gap
Light stress
Stronger stress
:: elongation of previous sound
WO:rd o stressed
wo:rd r down to up
Wo:rd word punched up
Word First syllable punched up
+ - = high/low pitch
?., etc. 'Normal' intonation.
LOUD

Soft
* non speech sound
Harder sound
h silent (h only)

O unvoiced
< hurried start
word< sudden stop
>word< faster than surrounding
<word> slower than surrounding
hhhh outbreath
.hhhh inbreath
wohhhhhhrd breathy
$ suppressed laughter
(h) plosive (h only)
() couldn't hear
(10.0) length of inaudible.
(0) not sure if talk or ambient noise
((transcribers comments))
W:Woman
C:Child
N:Narrator

Stevie

1.
2. J: You've just looked at our (.) workaway profile briefly and your CV
3. S:
   Correct.
4. J: (0)two documents you made yourself. (0)So tell me (.) the main difference (.) between those two documents.
5. S: (0)Ohhh. The main difference between the two documents im my opinion (.) um (.) um (1)beginning with the CV is that it's a professional document (.) (2)So I'm looking to be hired. (3)I'm going to be getting paid for my work (.) and I'm:: trying to (.) sell myself to my employer and highlight my qualities:: (4)of how I can be beneficial and be paid for that (.) (5)so (.) as a volunteer on my workaway profile is more life expereince that I've gained (.).hhh (6)a sense that I can give and create a comfortable and (.) fun environment for them. (7)It's more hm:: light-hearted I guess and (.) .hhh (8)the work is typicly not paid(9) if it is very little just for helping out (.) um (10)so I'm not so much targeting (.) my professional skills as much as I am (.)(11) how I can help in different ways (.)(12) even if it's a (.) little bit outside my (.) .hhh <initial training>.
6. J: (0)OK, so when you referred to the negative experience that you had on workaway
7. S: (0)
   Uhhuh
8. J: (0)So when (.) you first applied for that you just r-reminded yourself of the profile, (1)what attracted you (.) to that particular profile and made you choose it?
9. S: (0)So going through profiles um (.) (1)I was hoping to stay somewhere (.) within (.) a certain distance of the city (2)because Norway is very expensive to travelling (.) um (3)so the trains can become quite costly (4)and some parts of the coutry you have to take a plane to .hhh (5)and so I was hoping somewhere at least around the city of Oslo or Bergen (.).hhh. (6)This one was in a close enough area to where it was attractive enough for me and had an interesting project. (7)So the topic was (.).hhh the main point of interst for me. (8)It was working with aquaphonics and some (.) light gardening (.) and that was what was (.) highlighted on his

profile and what was posted (.) (9)so he was also local in the region I was looking (.).hhh to (.) get a feel of the local culture. (10)He grew up threre his whole life um so it was attractive enough for me to message him.

10. J:(2.0) (0)OK. So the fact that he was a local and had grown up there his whole life that was important.
11. S: (0)Yeah. I'm not going to a different country just to see somebody who's from Hawaii ((laughing slightly)).
12. J: (0)OK. And what where the problems wh-working there? What happened?
13. S: (0)T-um. Initially (.) people can be a bit (.) quirky. (1)You get a positive or negative first impression (.) (2)He (.) was he was nice enough (.) (3)He also had a girlfriend er >not a wife< (4)they had been life-partners (.) um living in Goa India for ten or more years so (.) (5)you could kind of see and deduct (.) er some small details that .hhh indicated (.) <drug use> from them (6)so they weren't quite all there when they were speaking to you and .hhh (7)people can be nice enough and be trying to rehabilitate <themselves from their past life-experience (8)so .hhh first we just kind of (.) shake it off and see where it goes (9)er there was nothing hreatening at first um (.) (10)but as it went on er we stayed there for a bit out of two days and then left the third morning (11)so (.).hhh that was kind of an initial (.) kind of impression of them.
14. J: (0)So in their profile there is no negative feedback <and> you never left any negative feedback. (1)Can you just explain that situation?
15. S: (0)Yes. There was no negative feedback at all. (1)They'd only (.) had three er I believe three reviews before us .hhh (2)Since they were positive and very good we though OK >we'll give it a go<.hhh (3)so we went there and there was one workawayer there at the same time as us (4)>he'd already been there for< about five or seven days (5)er it was a man from India who worked in IT and tech and was working improving the web page for their side-business which was working selling Japanse koi (.) .hhh (6)um so we didn't actually work with the koi and we just un it was advertised in the profile (7)just to come and work with the gardening and the aquaphoonics .hhh (8)so that's what we thought we were ging to be doing (9).hhh and he was working directly improving their website (10)but (.) um as soon as we got there he had some erm look on his face that we might not be comfortable (11).hhh he seemed (.)

<normal enough> (12)um I mean he was friendly (13).hhh but uh even as the day progressed we could see that he was a bit uncomfortable there (14)it looked like he was (.) he really didn't want to be there and so this was the first red, flag for us(15) aside from the (.) kind of (.) quirky drugged-out personality of the hosts.

16. J: (0)But you've never left feedback right?
17. S: (0)<Never. No. Um. (1)Our point of leaving the feedback was they never actually did anything (.) **to** us er:: that we considered (.) (2)we would leave um a negative review with um zero stars and because of this and us only staying two <days> it was not (.) in our minds anyway (.) important because for us (3)it just wasn't comfortable and it wasn't what we were expecting from them (4)(.).hhh but at the same time they did provide us food (.) (5)then they didn't threaten us (.) (6)um it was just extremely uncomfortable so (.) er I can say they were quite (7)hmm ((sighs)) I guess aggressive towards <the> other workawayer that was staying working on their website (8).hhh it was more the wife the hus-well not husband the boyfriend >the man< who owned the house(9) and was quite easy going (10)(.) um just seemed like he was high all the time or something um but she she would scream at the other workawayer(11) I mean loudly so we could hear from the other end of the house(12) and by the second (.) morning she wasn't speaking to anybody (.) (13)even her own boyfiend the owner of the house >her life-partner< (14)and just turned her back whenever anyone tried to speak (.) with her(15) even at dinner everything so (.) yum
18. J:(0) OK. SO lastly--
19. S:(0) Hmm
20. J:(0) What is the difference in your expectations when you're working for a for-profit business
21. S: (0)
Hmm
22. J: (0)Or an NGO type thing on workaway?
23. S: (0)er so, more charity-based?
24. J: (0)(.) or workaway generally, (1)just paid and (.) unpaid your expectations
25. S: (0)
Yep.
26. J: (0) your difference in expectations ((inaudiable))
27. S: (0)Well, you have to realise when you're going into anyting in life, (1)especially something that's volunteering (2)you have to be a

bit flexible. (3)There's going to be <times when> things are changing (4)and you can't always say ok we we worked ten minutes over we need to be compensated for this ((laughs)) (5)because somedays you can work ten minutes under (6)it's (.) it's not always like that. (7)If you're being overworked then yeah, it's clear that you need to say something (8)probably if you're not comfortable with it (9)um so your expectation in going there was that the profile indicated when we'd be doing (10)that we'd be working with gardening and aquaphonics (11)but when we got there it was not the case. (12)He had us doing manual labour (13).hhh working with elecricity or trying, (14)we weren't exerienced in um electrics um (.) circuit works (15)so it was (.) kind of odd and we didn't feel comfortable doing it (16)and (.) also having us do um (.) hole digging in the yard for some reason (17) I he was trying to build something and he didn't really explain the point of the project to us. (18)He just had us moving rocks (.) and digging holes with shovels (19)and it was raining and quite cold and--

28. J: (0)So you think that as a volunteer you need to be more flexible?
29. S: (0)No no no (1)er (.) you you should be more flexible than (.) you if you're getting hired for a job maybe that's going to pay because you have certain expectations (.) (2)when you're getting hired <for pay> and they say OK sometimes this can happen and this can happen (3)(.) but we'll still (.) pay you this we'll compensate if you have to--
30. J:(0) so, but--
31. J: (0)the you're saying you should be <u>more</u> flexible if you're being paid because you are being given money ((laughing))
32. S: (0)Ah-uhm:: I'm saying it all depends on the prior agreement whether you're volunteering or whether you're getting paid so--
33. J: (0)Ah, so if you're getting paid there's a specific contractural agreement type thing?
34. S: (0)Yes and typically before you begin the job you're going to go over everything and then sign the contract with your employer correct? (.) (1)So, at that time, that's when you ask your questions. (2)If you forget to ask something that's stated in the contract (.) it's not their fault, your employer, because they have stated--
35. J: (0)Oh I see. (1)So if there was a problem then you could just <u>leave</u> when there was a problem (2)your more flex- you are flexible to a point there was a problem but you could <leave>?

36. S: (0)
Ah, the volunteer?
37. J: (0)If it's a job you can't do that--
38. S: (0)Uh-you can still leave in a job of course but it's with a contract and so there can be some penalties (.) (1)but when you're a volunteer it it's not what was preordained er (2)such as in this workaway when they ((laughing)) didn't state anywhere in their profile that we'd be doing manual labour.
39. J:(0) Yeah.
40. S: (0)Or that we would not have our own room er being a couple ((swallows)) (0)but because actually on the profile it did say we would have our room (1)which just turned out to be a pull-out bed in the living room (2).hhh um and then the man was in there just playing techo music quite loudly and playing with his sm-smelly dog ((laughs)) until one am. Um. Uh. (3)You know it was just quite uncomfortable um since we were promised our own room (4)and didn't (.) and didn't wasn't wern't aware that we were going to be doing labour so (.) uh (5)we did find a place the following day and then left on the third morning (6)and just told him what we thought wasn't OK about it and he said (7)OK he kind of wants practical people that will do whatever he wants anyway (8)so then we were off and (.) it wasn't a screaming match or something. (9)We were both just calm about it (10)but .hhh he understood that we weren't OK with him taking advantage of workers and he wanted people who might be a little more desperate and needed to stay and that wasn't us so--
41. J: (0)OK.
42. S: (0)Yeah.
43. J: (0)So basically you need to be more flexible on workaway but you ask questions afterwards because it's not long-term commitment you just leave if there's an issue?
44. S: (0)I would say when you get there you need to establish ground rules uh maybe even before you get there online (.) (1)but there's some things when they're showing you what to do and what they expect from you that they (.) can't explain online so easily(2) so when you get there I'd say the best thing to do is lay out all of the ((laughing)) expectations and ground rules and determined stay.
45. J: (0)Right, so it's important then to have enough money to move on if you were like real shoestringing and you had to stay that would be a problem?

46. S: (0) Hmm.
Yep.

47. S: (1)To be honest we probably would have wild-campled as that's quite common in Norway, (2)rather than have stayed with him and it was the end of March and so it was quite cold (3)so yeah um it was the situation (4)I mean, again, not to mention the ((inaudiable)) we were made drinks that were spiked with marijuhana. (5)That's not OK with us because we both had jobs that required drug testing uh as teachers(6) uh they require drug testing occasionally randomly and (.) um working on a job which was my job at the time. So yep. (7)It's uh not OK to to drug your volunteers and then tell them after they're drinking half of their drink. So...

Lukas

1. J: (0)When you came to the flicks you read a description:: on the workaway site
2. L: (0) Yeah Yeah Yeah
3. J: (0)So now you've done it (1.0) (1)what's the difference between (.) your expectation before you came (.) and how it was? (2)What are the main differences?
4. L: (0)(1.0) Kay(.)so(.)um(.) I arrive at the flicks at theer:: first of uh March so ituh has been like almost one month ago (1.0) (2)and ze differences between my expectation and my er the actual er acutally experience were that(3) in the beginning I had to work much more because er in the desciption er my employee myer employer said it's going to be at least fifteen hours a week
5. (0) * Car beeping
6. (0)and er (1.0) I er (1.0) had to work like almost stirtyfive (.) hours in the first week (.) without saying anything about it (.) (1)and then um (.) I also:: I I thought it's going to be a errr more social experience in terms of of er:: yeah (.) (2)that that the er er zu flicks owner is going to be like a host showing me around the city maybe stuff like that but er it's (1.0) never hapened. (1.0) (3)I would say it's uh (.) the main difference yeah (.) from what I've expected.
7. J: (0)[cough] So on the workaway site when you finish you can <u>leave::</u> feedback (.)
8. L: (0) Yeah Yeah
9. J: (0)Which everyone can see (.) (1)so the question number, the first part is, what feedback are you going to <u>leave::</u> (2)and the second part is (.) (3)if there was a way to leave <u>secret</u> feedback <<u>only</u>> potential volunteers see (.) (4)what would you say in <u>that</u> feedack. So what would you say first of
10. L: (0) Yeah
11. J: (0)all in the public feedback?
12. L: (0)So um:: (.) if zer wasun't a possbility to get ur secret feedback eer what zer is not at the moment I would (.) er (.) (1)I'm actually (.) thinking about it at the moment (2)to (.) er (.) be honest (.) and write

like a **bad** review (3)but (.) then I would have (.) to:: er create a new account and pay zu

13. (0) ((loud car horn 2.0))
14. (0)thirty four dollars again because he's going to (.) give me a bad review as well and then I'm not able to get a new workaway (.) (1)so:: I'm thinking about to do this. (2)To invest this thiry four thirty five dollars and just (.) fuck off or um yeah. (3)If there would be ur possibility to (.) leave a secret comment whis would be (.) awesome (4)and er (.) I would (.) yeah I I would (.) say du truth in zu secret comment (.) which (.) (5)I may not do (.) right now theur comment.
15. J: (0)<The truth being what, that's the main points (.) in the secret comments. The main points would be what ?
16. L: (0)Ah, ze main point?
17. J: (0)Yeah.
18. L: (0)in the secret, in zat (.) it is not how I expected it and it was not like he ur advertised it on his page.
19. J: (0)What aspects, the time?
20. L: (0)Ze ze time:: and (.) uh (.) yeah (.) also (.) like (.)e (1)in my opinion a workaway experience is (.) uh (.) as as I said little bit like couchsurfing experience (.) (2)so er it's er people integrate you little bit in their lives and(3) it ur didn't happen at all and I would mention that.
21. J: (0)<OK but there's no chance:: at the moment of secret comments so what are you probably going to say?
22. L: (0)Ah yeah. I haven't made up my mind so (4.0) (1)will probably say just say just just say yeah it was a nice experence to save this thirty four dollars and er to get a good review from him (.) yes.
23. J: (0)OK.

Eileen

1. J: (0)OK. So you told me (.) earlier (.) that (.) you (.) did (.) er couchsurfing.
2. E: (0)Yeah.
3. J: (0)and you had a positive experience (0.5). You were in New York right? What did you do?
4. E: (0)Er::m I'm to get the ((inaudiable))
5. J: (0)No, so I mean workaway.
6. E: (0)Wo-oh yeah. Workaway erm. (1)So I was working in an erm meditation centre so:: (2)I went there and all I had to do was odd jobs throughout the day (3)so (.) one or two days I spent shovelling snow the whole ti::me, (4)and then life organising stuff (5)but it was a really nice atmosphere.
7. J: (0)So (.) was the description of the work what the work was, or was it different?
8. E: (0)Yep.
9. J: (0)It told you it would be very varied?
10. E: (0)Yep. They told me it would be cleaning or organizing office or other stuff ilke that (1)so every day I'd have a different list to do (.) ((inaudiable)).
11. J: (0)OK, so you also did couchsurfing and had one negative experience.
12. E: (0)Yep.
13. J: (0)What happened with the negative experience?
14. E: (0)Erm. Just (.) when I went there he was really nice but then (.) we had a drink or two and he came onto me and (.) I rejected him (.) (1)and then he got (.) a bit angry with me (.) (0)he got really angry and then we kind of got over that or whatever(2) but the next day I felt really uncomfortable so I met other people on coucusurfing (.) (3)and then I ended up not coming back 'till next day (4)and he'd left all of my stuff outside the apartment ((inaudiable)).
15. J: (0)Before you went with this guy did you read his feedback and did he have any negative feedback?
16. E: (0) No.
17. E: (0)No. He had nothing (.) and he was (.) I (.) I (.) and (1)I skyped him a few times and he was really nice (2)and so I (.) kind of didn't think that would happen 'jyouknow.

18. J: (0)and did you leave feedback for either workaway or the couchsurfer (.) Why not?
19. E: (0)Don't know. (.) I don't know. I always thought I would and then I just (.) didn't get around to it.
20. J:(0) So tell me how feedback
21. E:(0) Yeah
22. J: (0)works on these sites.
23. E: (0)errm (1.0) 'sletting other people know (.) to go or not (.) you know (.) (1)So I probably shoulduv ((laughs)).
24. J: (0)OK. So when people leave feedback
25. E: (0) Yep.
26. J: (0)then people leave feedback for you
27. E: (0) Yep.
28. J: (0)So do you think it's accurate? (1)Do you think generally if there's good feedback (.) it's a good place. If there's bad feedback it's a bad place?
29. E: (0)I don't know (.) I suppose it depends on how much good feedback they have (.) (1)if they have lots of good reviews then it's probably a good place (.) (2)but then I'm kind of I'm kind of, it was my first time using couchsurfing so I didn't want my first review to be a bad one. (3)To get a bad one to get a bad one myself aswell, do you get me?
30. J: (0)Yeah. So tell me. (1)Just thnking now about feedback generally all over that you see on amazon on workaway on couchsurfing, (2)do you think the system
31. E: (0) yeah
32. J: (0)works the same on all sites or are there differences (.) in the way feedback works (.) on the sites or is it generally all the same?
33. E: (0) Yeah
34. E: (0)Well I think on Amazon people would be a bit more truthful (1)but like on er workaway or (.) couchsurfing because they can write something about you I(2) I think people would be a bit more reserved in their feedback for instance.
35. J: (0)So the process, the actual process of leaving feedback
36. E: (0) yeah
37. J: (0)what do you think it is? If you did do it.(1) You think it would be what?
38. E: (0)I ((inaudiable mumble))

39. J: (0)So you press yes I want to leave feedback and then what happens?
40. E: (0)
Yes.
41. J: (0)and then what happens, do you think?
42. E: (0)(.) I don't know. ((laughs)). ((mumbles)).
43. J: (0)OK. So you think, maybe if you just choose positive, neutral, negative, leave a comment and that's it?
44. E: (0)hm (.) Yeah.
45. J: (0)OK.

Tisha

1. J: (0)When you first came to Phnom Penh
2. T: (0) Yeah
3. J: (0)You'd got no money right (1.0) and you came and you had a negative couchsurfing
4. expereince right?
5. T: (0) Yeah
6. J: (0)Is that the first place that you went to here?
7. T: (0)No I went to a hostel the first day and then I stayed two days with the other [inaudiable]
8. J: (0) Right
9. J: (0)Right so you booked it basical- on couchsurfing and what happened?
10. T: (0)No, so (.) I was really stressing out with um >finding a place< because I was running low on money (.) erm (.) (1)and now couchsurfing has this new rule that you can only send up to eight (.) people in one month or in in week (.) (2)so (1.0) it's getting more difficult to find something (3)especially if you're in a shitty situatoin (.) (4)so erm when I requested a place to stay I kind of said what was hapening to me and I was in a shit place like (1.0) (5)I don't really have a lot of mone::yand erm I'm afraid I'm gonna run out (.) (6)so:: this guy he replies to me and he's like I'm not here in town but my friend is if you want I can ask hhhim (.) if you can stay there (1.0)(7) so I said yes (1.0) erm:: (8)yeah so we went to:: his house [inaudiable] (9)so he asked me if I wanted to go out and I'm like (10)no:: I'm really tired and I want to go to sleep and he said like (11)OK yeah you can take the bed I will take the couch (.) (12)so I go to sleep and around one or two (.) (13)I wake up becuase this guy is sitting checking please move move over because I wanna sleep (.) (14)so yeah, just rolling into the bed next to me and I just slept the whole night on the edge of the mattress (.) (15)I was freezing and so erm the next morning he asked me like ah how did you sleep and (16)I said ah kind of OK but it was really, really, really cold(17) a::::he said to me like ah yea::h you should have said something and just cuddled up with me (18)and I'm like er::m yeah this is fucking awkward like I (1.0) (19)I kind of [laughing] really don't know how to reply on it (20)erm when I get nervous a lot of times I just let things away (1.0) (21)erm and the::n the second night it was kind of the same situation (.) (22)but I kept the fan off

because I didn't want to be cold and I didn't want him to cuddle up next to me [laughing] (23)and he was asking me can I please turn the fan on and I said no:: (24)I'm really really (.) I'm going to get cold I'm really OK (.) (25)so then in the middle of the night I feel this hand (.) come to me and then I just (.) started to panic and I said really loud no no no no no no no (.) then he left me alone (26)yeah it was awkward (.) (27)then luckily after that I could stay here with {name of owner].

11. J: (0)OK, so when you find this guy, OK, it was the couchsurfer's friend but did you check out the couchsurfer's feedback first that it was OK right?
12. T: (0)Yeah I did erm and I think that he has a lot of really good reviews all by females (0)but then yeah after that I heard other stories about girls being locked in i::n with that guy (.) erm:
13. J: (0)and they didn't leave feedback either?
14. T: (0)<no
15. J: (0)and did <u>you</u> leave feedback?
16. T: (0)because I didn't stay with him (3.0) and I know I should have done that yeah I know but (1.5) yeah (1.0) I didn't
17. J: (0)OK so you (.) found the profile and the fact that all the feedback was positive infuenced you?
18. T: (0)No there was [interupted]
19. J: (0)You had this negative expereince (.) you find there's all these other stories where they didn't leave feedback you didn't
20. T: (0) because the
21. J: (0) leave feedack and what do you think the problem is there?
22. T: (0) because the
23. T: (0)Yeah because the time was already (2.0) gone like I could not leave feedback anymore after [inaudiable]
24. J: (0)How muc time do you get to leave it?
25. T: (0)I don't know, I'm not one hundred percent sure like fifteen days I tink
26. J: (0)So you heard it is in fifteen days that you can leave feedback that's not long enough?
27. T: (0)No I I could have but I didn't know the stories is and I was (1)like OK yeah I can still his his friend (.) (02it's not him like why am I gonna leave him a bad bad review for somebody (.) when it wasn't even him?
28. J: (0)OK
29. T: (0)That was my T- [interupted]

30. J: (0)If there had have already been a bad review, you would have left one?
31. T: (0)No it had one but it was in French (.) but out of fif-forty five or something it's not bad to have one bad review (1)and the guy he actually explained to me his story (.) (2)which is probably bullshit but he explained it at that moment I was like oh yeah (.) (03it's always the french.
32. J: OK thank you

Appendix Two – Host profile listings on workaway with researcher follow-up communications

1. **https://www.workaway.info/384694847443-en.html**
2.
3.
4. **Description**
5.
6. If you are looking for volunteer work with fun, relax, beautiful view, drink coffee and chatting with new friends, let's come with us. We make sure that we will bring to you alot of fun, amazing time and unforgetable moments.
7. Who are we? We are social enterprise just established 2017 august, based in center of Hanoi. We are young students are living and studying in capital of Vietnam together build a friendly coffee shop where people around can come to drink coffee, and chatting by english.
8. Beside that, we provide some musical instrument for customers play as: guitar, flute, piano... for music show by students and volunteer here, the coffee shop really beautiful and peaceful.
9. Our mission is help students in Hanoi improve their english skill and create a benefit to do volunteer work in summer campaign and winter campaign to help children in north of Vietnam.
10. Type of help
11. Type of help
12.
13. Cooking / shopping
14. Helping with Tourists
15. Charity work
16. Language practice
17. Teaching
18. Help
19. Help
20.
21. - Volunteers will Help us in organize chatting time by english.

- Play music or singing in coffee shop, exchange culture with local people.
- Having conversation English with visisters, mostly students so they can improve their English while having relax time with Coffee.

Accommodation

- We provide accommodation with full of convenience like: air conditioning, hot water, free wifi. Hope you don't mind to share room with friendly friends from other countries.
- Three good meals per day, vietnamese meals, you have chance to try the best of vietnamese food in Hanoi and you will never forget it.
- Very close to bus station, shoping mall, swimming pool, gym center.
- Drink coffee, play music and sing whenever you want.

A little more information

A little more information

More than two

Cultural exchange and learning opportunities

Cultural exchange and learning opportunities

You will gain many new experiences from Vietnamese people, deeply understand about culture, food, history of Vietnam.

We will support you to by a cheapest tour to famous landscape as: Halong bay, Sapa, Ninh Binh.

...

Hours expected

Maximum 4-5 hours a day, 5 days a week

Photos

My Photo Album

Feedback

18/12/2017

Left by host for Workawayer (Corina)

52. Corina is an amazing Volunteer!
53. She is so nice, sweet and very kind person.
54. Left by host for Workawayer (Corina)
55. Corina is an amazing Volunteer!
56. She is so nice, sweet and very kind person.
57.
58. Corina is also enthusiastic, hard-working, sociable and have warm-heart. she is helpful and very responsible person too. Before her teaching lesson, she prepared for lessons very well and tried to make them better for our students.
59.
60. Our students at Homestay and Coffee shop really liked your lessons and your style. it was an unforgettable time when we worked together. Those moments are now tattooed in our hearts.
61.
62. You were not only a volunteer here, but also a remarkable member of our great family. Good luck to you on your adventures, and wish you all the success and health in your life.
63. May God bless you!
64.
65. Please convey my greetings to your family and your friends.
66. Warm regards.
67.
68. Our students at Homestay and Coffee… read more
69. (Excellent)
70. 25/10/2017
71. Left by host for Workawayer (Tukuma & Emma)
72. Dear Tukuma & Emma!
73. Thank you so much for spending your precious time to help us and visit my country, we are very appreciate about your support, you are very kind friends with warm hart, already help our students when they need.
74. As we inform to you before you come here that at coffee shop we are full places, and hope you empathy stay at Homestay (Other project of us) and help us in English practicsing.
75.
76. Tukuma is one of our incredible volunteers that we have ever meet. You are very nice, friendly volunteer and so kind person. Most of student who wanted to be around you because they love you and be happy to talk with you.

77.
78. Emma is very good and funny teacher, she was a good fit with adults' classes. Her lessons were full of energy. Emma is also enthusiastic, hard-working, sociable and have warm-heart. she is helpful and very responsible person too. Before her teaching lesson, she prepared for lessons very well and tried to make them better for our students.
79.
80. If we have any mistakes in the time you was here, I wish that your compassion will forgive us.
81. Pass my greeting to your family! Wishing you and your family health, happiness, peace and prosperity!
82. Sincerely
83. (Excellent)
84. 05/10/2017
85. Left by Workawayer (Tukuma & Emma) for host
86. We had a bit of an unlucky encounter with this host. They were very lovely to chat with, but the communication between us and this host faltered when we arrived in Hanoi. We specifically chose this host because we were looking for something that wouldn't require more commitment than the 10 days we had left in Vietnam before our visa expired.
87. We arrived at the cafe only to be rushed into a taxi who took us to a homestay on the other side of the city. It was unclear who was in charge, or who we corresponded with, as no one at the homestay knew we were coming. They thought we would be teaching there, instead of the coffee shop we had been chatting with for a couple of weeks.
88. Although the students and the other volunteers were lovely and very welcoming, we ended up leaving due to the lack of organisation and communication. They seemed to have very different expectations of us than we were expecting. We returned to the coffee shop in hope of answers, but nobody there spoke English. We didn't hear from them until one week after we had left. They said they would have room for us if we stayed at the other homestay for a week and then moved to their homestay which would be after our visa had expired and we'd left the country.
89. This would have been a great place if the communication from the host was clear and honest throughout.

90.
91.
92. ---
93. **https://www.workaway.info/829695871688-en.html**
94.
95. Provide some assistance with teaching English to students in Hanoi, Vietnam
96. updated
97.
98.
99. within 1 day
100.
101. Super Host
102. Facebook verified
103.
104.
105. Description
106. Description
107.
108. Our school is a charity organization founded in 2014 by an American war veteran and his Vietnamese colleague. The school provides minimal administrative fee English language instruction to Vietnamese of all ages. We currently serve central Hanoi, the capital city of Vietnam.
109.
110. The majority of those attending our school are university students from the northern provinces. Most of them are from farm families who cannot afford the expense of studying with native English speakers.
111.
112. Being conversant in English is critically important for every student's career.
113.
114. The school places great emphasis on speaking skills, especially pronunciation. We offer classes in the evenings and weekend mornings and afternoons. Volunteers have an opportunity to learn from students about the diversity of culture, climates and economies in Vietnam's unique provinces.
115. Type of help
116. Type of help

117.
118. General Maintenance
119. Charity work
120. Language practice
121. Art project
122. Teaching
123. Help
124. Help
125.
126. Engage in English language dialogue with students, correct their grammar and pronunciation.
127.
128. Community maintance - Repair exterior wall surfaces in preparation for painting of murals. Art skills helpful but not required.
129.
130.
131.
132. English
133. Accommodation
134. Accommodation
135.
136. Volunteers will be provided with a private non-smoking bedroom with bath.
137.
138. The school house is a traditional five-story structure located on a quiet lane in central Cau Giay district but has no elevator (sorry!). The rooms have balconies that offer views of a seven hundred year old pagoda. Classrooms are within walking distance (1.5 km). Internet and laundry facilities available on site.
139. What else ...
140. What else ...
141.
142. Hanoi is the capital city of Vietnam and celebrated its one thousandth anniversary in 2010. In this ancient city, there's an abundance of historic sites. Museums, temples and university campuses are spread throughout the city. Hanoi has one of the youngest population in Asia which is renowned for its respect toward the older generation.
143.

Vietnam's beautiful countryside is only 45 minutes away. Travellers can observe the daily life of traditional Vietnamese farmers as they work the fields. There are tours available to visit ancient villages and temples in the countryside.

The School prides itself in providing a clean, tranquil, smoke free environment. There's a quiet patio garden available for dining or as a place to just relax. There are no televisions in the house so bring your imagination and a good book.

A little more information

More than two

Cultural exchange and learning opportunities

Cultural exchange and learning opportunities

Volunteers will meet students from all over of Vietnam, share conversations about the cultural specifics of their respective provinces and have opportunities to visit the student's home villages.

...

Hours expected

Maximum 5 hours a day, 5 days a week, 1 month minimum stay.

Photos

My Photo Album

Feedback

23/03/2018

Left by Workawayer (Therese) for host

I spent 3 weeks in January volunteering here in Hanoi. The accomodation offered was comfortable and the three meals a day were fantastic. However, I must agree 100% with the review left by Kathleen and Clare. Paul’s teaching methods are very outdated. His priority on teaching pronunciation with an American accent is, in my opinion, unnecessary. Very young children would benefit far more with simple vocabulary games rather than trying to drill concepts that are far beyond their ability and comprehension. Also

Paul’s use of corporal punishment I found abhorrent. There is no justification for beating small children. I wish Paul and Huyen all the best in the future. I admire their drive, passion and initiative.

167. (Good)

168. 23/03/2018

169. Left by Workawayer (Kathleen & Clare) for host

170. We worked at the school for a month. The accommodation provided was excellent. You would never go hungry as there was always food available and Paul and Huyen's hospitality was second to none. The meals and laughs we shared together will become memories we will never forget. They are very dedicated people and their passion to teach English as a foreign language in Vietnam is commendable. As qualified primary school teachers, however, we had a few qualms with the teaching methods used:

171.

172. The weekday adult conversation classes were structured in a way which allowed adults to really develop their English and we could actually see students progressing from one week to the other. The conversation lessons were also differentiated for super beginner adults/older children. Things we implemented that students' responded well to included: sitting students in a circle rather than rows in order to make them feel more relaxed; allowing students to complete their answer in full before correcting grammar or pronunciation errors and asking follow up questions in a less regimented way.

173.

174. The weekend children's classes could be structured in a more child-centred way. Children as young as three were packed into tiny rooms and made to sit behind desks for up to 90 minutes. The children would gain a lot more from the lessons if the number of children and time of class were halved (two 45 min classes). Less children would allow for more interaction, engagement and active learning which is much more suited to children of that age. The students engagement and interests would also be maintained instead of having over 30 distracted and noisy children.

175.

176. We were a little confused by the content of the children's lessons. When teaching a foreign language to young children it is essential they can identify concrete words (bird, bike, bee) and later on build it up to short phrases and sentences. We noticed a lot

of the children began to think a bird was actually called "seeeverybird" as that was the sentence we drilled for a number of lessons. Simple vocab of colours, numbers, animals, transport should be the focus of teaching a foreign language to such young beginners. Also sentences like "What is your name?" "My name is_____" would be far more beneficial to children's grasp of English than "Where do you fly a kite?"

177.

178. We implemented a number of positive behaviour strategies, focusing on the hard work of well behaved students, rewarding good behaviour and effort. Educational theory and research have proved this to be the most effective approach for managing behaviour and fostering positive relationships. If a warning system approach or something similar was adopted in the school, children would respond better to this than to beatings and threats. There are many articles on behaviour management that support this.

179.

180. Throughout all the different classes there is a heavy emphasis on an American Accent pronunciation. Being Scottish, it was difficult to mimic the words being drilled. We do not see the benefit of drilling an American accent. Knowledge of vocabulary should always take precedence. The students of the pronunciation class could perfectly recite "Do not fear he has bought his materials from the interior of Nigeria" in an American accent but have no actual understanding of what this phrase means.

181.

182. If the students travel or speak to foreigners they will need to be able to understand a whole host of accents. These students are in such a fortunate position to have so many foreign volunteers. If you can understand an American, Australian, Danish and Scottish Accent (all at the school in January) then they'll have a much better grasp of the English language.

183.

184. With the older kids' classes, an approach we used with this lesson was to give children with poorer ability more visuals and simplify the content. This proved to have a great effect on this class.

185. If you taught 3 amazing places from the same continent each lesson, the children would have a clearer grasp of each continent and be able to relate the places and countries to that

particular continent. In addition, having extra activities such as word searches and gap-fill sheets would consolidate their knowledge and give them a clearer understanding of each place. Another way to engage children's interest with each amazing place would be to simplify the descriptions to one or two simple facts (depending on ability). For example "the kremlin was erected in..." could be simplified to "the kremlin was built in..." when we tried this, the children were so much more interested in the places when they understood more about them. Another thing which will give them more understanding would be to relate their life to a place/landmark. the children were completely engrossed in the lesson and, as a bonus, were developing their English speaking skills.

186.

187. These are simply our thoughts as qualified educators. We hope you consider them. Many students have been in contact since we left, expressing that they missed our style of teaching, We sincerely hope there is a bright future ahead for the School and we will miss the company, the students and the laughs!

188. (Good)

189. 29/09/2017

190. Left by Workawayer (Lisa) for host

191. I can't really put into words what an incredibly humbling and rewarding experience this placement has been at the school run by hosts Paul and Huyen and their energetic assistants Oliver and Leo. Their method of teaching is amazing and even in the two weeks I spent at the school I could see the progress in so my of students at all skill levels and ages. Living in the communal environment in the home of Paul and Huyen was a fabulous part of this experience for me. You have your own private bedroom with plenty of space and a bathroom. You have quite a bit of free time outside class times as the required working week is Wednesday to Friday evenings then Saturday and Sunday mornings and evenings. All other time is your own and Cau Giay is a wonderful district to explore with Hanoi only 25 minutes or so in an Uber. I thoroughly enjoyed our mealtimes together and sharing many stories and laughs. I was fortunate enough to have another volunteer staying at the same time so that only added to the experience. Paul and Huyen are passionately dedicated to the education of their students of all ages. I only wish I could have stayed longer as I literally

have fallen in love with these students and with Cau Giay. I will be very sad to leave today. I cannot recommend this placement more highly. Thank you for everything Paul and Huyen, I hope to return to your home and school before too long.

192. (Excellent)
193. 25/07/2017
194. Left by host for Workawayer (Amy)
195. Please see our feedback policy for more info about why this review is not displayed
196. (Negative)
197. 25/07/2017
198. Left by Workawayer (Amy) for host
199. I only stayed a short time at Paul's English Center, before needing to shorten my stay. The goals of this English center are very good - it's a wonderful thing to provide free English lessons. There were even documentary people there filming and interviewing Paul about the English Center. The morning after the documentary people left, Paul was teaching a lesson to small children. Three of the children were struggling to pay attention, and Paul asked me to take the three children to a separate classroom and help them. When Paul came into the classroom, the three small boys were doing their best to learn but, understandably, had the attention span of children, and were fidgeting.
200.
201. I didn't mind this, but Paul grabbed the first small boy, and hit him - he hit him on his bottom. He then did this to the next small boy, and then the next. By the end, the three boys were holding back tears. After this incident, I needed to shorten my stay at this workaway. However, I do think the goals of this English Center are positive and good. I only mention this incident to provide more information for potential workawayers to understand more of Paul's teaching style, to see if it will jive with yours. If you don't mind this style of "teaching," then this workaway would be a good fit for you. Feel free to contact me for more candid information.
202. (Good)
203. 26/06/2017
204. Left by Workawayer (Neil) for host
205. I spent several weeks in Hanoi volunteering here. It was a wonderful experience. Paul and Huyen are gracious hosts as well

as being hardworking and selfless teachers. This Workaway stay offers volunteers not only the chance to experience the ancient city of Hanoi, but also the opportunity to interact with a marvelous contingent of English students. They are eager to learn and happy to teach the volunteers about their city and their traditions. In fact, you may fill up your social calendar with offers from the students to take you into their lives. I was lucky to befriend a young man who took me to family meals where I met his parents, his brothers' families, and his wife and two young daughters. I believe that this is the essence of the Workaway experience. It allows volunteers to not only assist the hosts, but also to gain an understanding of a different culture. Thank you, Paul and Huyen, for providing me with this opportunity. I wish you all the best with the school. I would highly recommend this stay for all English speaking Workaway travelers.

206. (Excellent)
207. 04/06/2017
208. Left by Workawayer (Patricia) for host
209. Was here three weeks in April. All I can say is that this method of teaching English is amazing. The Vietnamese people are incredibly open and hard-working. They are the gold standard!! Every week is a different lesson, which made it very interesting for me as well. I really saw the students make tremendous progress. The living situation is… read more
210. (Excellent)
211. 03/06/2017
212. Left by Workawayer (Katie) for host
213. An amazing work away experience. Paul and Huyen are such dedicated and inspirational people. The classes ranged from little kids to adults and it was so rewarding to see the students English skills improving every week. Thank you for everything! I highly recommend this work away to others :)
214. (Excellent)
215. 16/03/2017
216. Left by Workawayer (Billy & Laura) for host
217. We had a fantastic 3 weeks volunteering in January 2017 under the guidance of Paul and Huyen. The teaching was such a rewarding experience, we hope the students learnt as much from us as we did from them. The students are so eager to learn and want to practice their English at every opportunity. Paul and Huyen are

excellent hosts providing comfortable accommodation, excellent food and conversation. Thank you for hosting us in your home and the school - we wish we could have stayed longer. We would highly recommend this Workaway experience. Best wishes, Laura and Billy.

218. (Excellent)
219. 22/01/2017
220. Left by Workawayer (Claire & Louis) for host
221. Louis and I spent a great two weeks with Paul and Huyen. It was a great experience to teach students who were keen and eager to learn. The evening classes were good fun as were the weekend ones. As the classes are the evening it gave us time to explore the cute which was grand.
222. Staying with them was lovely the house is very comfortable and Huyen's cooking is fab! We would recommend this project to anyone with a passion for teaching.
223. Thanks Huyen and Paul!
224. (Excellent)
225. 30/12/2016
226. Left by Workawayer (Michelle) for host
227. Thank you Paul and Huyen for a beautiful experience. I am not sure I can add much to what other workawayers have said. I will say that I arrived during the middle of one evening's class, and it took only a few seconds to see and feel the love and commitment behind all that Paul and Huyen are creating with the school. The school's growing… read more
228. (Excellent)
229. 15/12/2016
230. Left by host for Workawayer (Karen)
231. Regarding Karen, let me quote a 12 year old student, " If you contact with Karen I hope you tell her to come back here and teach me !" The kids loved her and still mourn her departure. She is such a thoughtful housemate, very professional in the classroom, and proved to be bold and athletic on those 1.5 km hikes to class in Hanoi's insane rush hour traffic. After one month we were totally ready to have her stick around for two more!
232. (Excellent)
233. 29/11/2016
234. Left by Workawayer (Karen) for host

235. I was so lucky to have Paul and Huyen take me as a last minute guest - the day before I was flying to Hanoi and another situation had fallen through! I spent 4 weeks with them and the experience was just amazing. I have been teaching English in Asia for 3 years but the students at this school are the most dedicated I have met so far. They love to… read more
236. (Excellent)
237. 15/12/2016
238. Left by host for Workawayer (Drew & Travis)
239. What can I say? Canadians are awesome! We'd go there and teach English but there's just not much demand! Drew and Travis were quick learners and the students truly appreciated the dedication they demonstrated in class. Being helpful at home and in the classroom made it a truly rewarding experience. We can't imagine them ever disappointing a host.
240. (Excellent)
241. 09/12/2016
242. Left by Workawayer (Drew & Travis) for host
243. Our 2 weeks with Paul and Huyen were fabulous! I would highly recommend this experience, especially as an introduction to Vietnam and the workaway life.
244. From Wednesday to Sunday, we spent the evenings assisting keen and eager students with pronunciation and conversation. The adults were a pleasure as they worked extremely hard and were fun to… read more
245. (Excellent)
246. 08/11/2016
247. Left by host for Workawayer (Maya)
248. Maya did much to strengthen our belief that Canadians are the most civilized people on the planet. Hard working in the classroom and an ideal guest at home, we were sorry to see her leave.
249. (Excellent)
250. 31/10/2016
251. Left by Workawayer (Maya) for host
252. I'm so pleased that I had the opportunity to meet the warm-hearted Paul and Huyen and to now count them as friends. The school is a labour of love and one cannot help but be inspired by their passion and commitment to teaching (and learning!).
253.

254. In terms of what to expect:: a few hours of classes per day where volunteers help ensure each adult… read more
255. (Excellent)
256. 13/09/2016
257. Left by host for Workawayer (Tiffany)
258. Tiffany is a good soldier. She endured the summer heat, humidity, and classroom chaos with humor and professionalism. She shared her extensive knowledge of linguistic with us and put it to valuable use in the classroom. She was an energetic contributor in school and at home. We were sad to see her leave us and hope to see her here again someday.
259. (Excellent)
260. 08/09/2016
261. Left by Workawayer (Tiffany) for host
262. I cannot speak highly enough of my workaway experience with Paul and Huyen. They are both wonderful human beings and hosts. I felt comfortable and welcome in their home immediately. Paul is an interesting guy, with a plethora of stories and book recommendations and Huyen is thoughtful, intelligent, and a fantastic cook!! I stayed with multiple… read more
263. (Excellent)
264. 14/06/2016
265. Left by Workawayer (Ashley) for host
266. My stay with Paul and Huyen was AMAZING! They really do love this English school and put a lot of effort into it! Huyen is a great cook, and always tailor made certain foods to my liking (especially the rice)! Next time I'm back in Vietnam, I will find myself on their door step! I appreciate you letting me into your house and your school, I loved… read more
267. (Excellent)
268. 05/05/2016
269. Left by host for Workawayer (Ann & Irene)
270. Irene and Ann are more than excellent workawayers. They worked hard at school and also at home. They're interesting, smart and enthusiastic (and speaking English so beautifully :)). Our students absolutely loved them. We can't wait for them to come back and help us again.
271. (Excellent)
272. 05/05/2016
273. Left by Workawayer (Ann & Irene) for host

274. Ann and I had an absolutely incredible experience! Huyen and Paul were such incredible hosts that are doing a wonderful job starting the School in Ha Noi. They're truly having a HUGE impact on the community, it is great to see.
275.
276. We worked Wednesday - Sunday, but don't worry you have pretty much all day to explore Wednesday - Friday as you just… read more
277. (Excellent)
278. 26/04/2016
279. Left by host for Workawayer (Caleb)
280. Hard working, enthusiastic and very much love by the students. We would be very happy to have Caleb back with us again.
281.
282. P/s: minor detail: Could some one please spell my name right??? :'(HUYEN is my name, thank you :)
283. (Excellent)
284. 25/04/2016
285. Left by Workawayer (Caleb) for host
286. Let's just say this was a tough one to leave. Teaching at the school was an incredibly rewarding experience. You should know that you're only dealing with little kids one day a week so if that's what you're looking for, maybe go a different route. I personally loved working with adults during the week most, because they are eager to learn and are choosing to be there (but the kids are adorable of course!) Paul and Ngyuen were fantastic. I never went hungry, and I had my own bedroom with a very nice view and hot water shower :) If I go back to Hanoi, I'll contact Paul immediately, even if just for the conversations about literature, politics and life. Did I mention Ngyuen's cooking?
287. (Excellent)
288. 08/04/2016
289. Left by host for Workawayer (Melinda & Fletcher)
290. Fletcher and Mindy are both dedicated and hard working. Our students love them and we're so sad to see them go.
291. (Excellent)
292. 04/04/2016
293. Left by Workawayer (Melinda & Fletcher) for host

We had an amazing time staying with Paul and Huen and volunteeringl! The students are very eager to learn and improve their English which makes teaching so enjoyable :) the room we stayed in had a very nice view, hot shower, and laundry. We were very comfortable there and were fed VERY well ! Paul and Huen are both nice and funny people and we made many memories we will never forget. I reccomend this for anyone who is fluent in english, wants to experience Hanoi, and is passionate about teaching .

my message

Hi,

I was just looking at the listing for Pauls English Centre in Hanoi. I'm currently doing a workaway at flicks cinema in Phnom Penh but am actually trained as a teacher. I'm thinking of doing Hanoi next as it's a good teaching scene and workaway could help me find my feet a bit.

You mention people may contact you for more candid info. I like the listing in that the school seems well established and the accomodation OK, but I do get a few red flags. May I ask what you didn't include in the feedback? Why did you hold back, i.e. just not publish it? Do you think the information given by the school in the listing is accurate? Is information given by hosts usually accurate on workaway (I've only done one!) or do I need to always 'read between the lines'?

Anyway, thanks for any advice. Hope all is good with you.

Jay.

====

https://www.workaway.info/414625467748-en.html

Come and help us with social inpact in Ha Giang, Vietnam
updated
Country

Vietnam (The north)

Favourited 85 times

Description

I'm Chau Phan and born and live in Ha Giang province,

Our business is running a community tea house, cafe, in Ha Giang and accommodation service, create job opportunities for local youth with few opportunities. We hires and trains at-risk young adults.

We own an tea house, cafe and practical English class in Ha Giang, it is comfortably furnished and well-equipped

Type of help

Type of help

Cooking / shopping

General Maintenance

Help with Eco project

Help in the house

Helping with Tourists

Charity work

Language practice

Art project

Help with Computers / internet

Teaching

Help

Help

We are need help from volunteers whose intentions align with our goals is extremely important when fulfilling our mission, help us inspire a genuine understanding of people, places and culture for a more tolerant world

Our volunteers tell us that the best part of volunteering here is staying connected with the community of travelers, whether they are hostel guests, or attending a travel event.

345.
346. English,Vietnamese
347. Accommodation
348. Accommodation
349.
350. Rooms are comfortably furnished and well-equipped and high - security. We are well prepared with warm decorations will bring to you comfortable moments when staying in here to help us.
351.
352. Volunteers access:
353.
354. Fully accessing all functions / facilities / equipment. your staying will be offered free cleaning and linen change. Amenities: Fresh towels, hand soap, dish washing liquid and sponge.
355. What else ...
356. What else ...
357.
358. Our city is close to the Chinese border. The place is surrounded by hills, natural forests, ancient tea tree mountain and natinal hesitage terrace rice fields. Other destinations you could visit from here: -Quan Ba heaven gate in Ha Giang (50 km north of Ha Giang town) -H'Mong King palace in Ha Giang (about 125 km from Ha Giang town) -Ma Pi Leng pass (about 165 km from Ha Giang town)
359. A little more information
360. Cultural exchange and learning opportunities
361.
362. It is such honor for us to have your honest help, we will provide you with good accommodation, daily meals, tea, coffee for free. We are also help you with local transportation and private space that you may need to work for your business while you here.
363.
364. -You have opportunities to share your passion: Opportunities include leading tours and cultural outings, learn about local indigenous knowledge, hosting hostel events, teaching practical English classes for local pre-employment youth
365.
366. -Make a difference: You help our guests connect with each other, the communities they visit, and the wider world.

Volunteering here provides opportunities for professional development, leadership training, and new social events that bring our volunteers together to strengthen their own connections.

...

Hours expected

Maximum 4-5 hours a day, 5 days a week

Photos

My Photo Album
Show all photos

Feedback
08/12/2017
Left by host for Workawayer (Lluis)
Luis was a great volunteer, his kindness and smiles make us so warm in a very cold here, special his great voice when he sing, it was very touching our hearts
We hope to have opportunities meet him again!

-
Hi Lluis,

I'm Jay, a workawayer currently doing a gig in a cinema in Phnom Penh. I'm thinking of moving on to Vietnam soon and looking at places. I just wanted to ask you about your experience in Ha Giang, at the community tea house. It looks really interesting. I notice they left you feedback but you didn't reciprocate. Was everything OK there, or some reason.

Thanks for any reply if you have time. Anyway, hope you're doing some great thing at the moment and having a blast!

Best wishes,

Jay.

396. -----
397.
398. **https://www.workaway.info/218396431465-en.html**
399. We need volunteers help for language club in Hai Phong, Vietnam. To help people become global citizens.
400. Country
401.
402. Vietnam (North)
403.
404.
405. We are company so we would like to sign internship documentary for students who want to intern with us too.
406.
407. Please help cause the kids were waiting to back our classes.
408.
409. Being a business person who used to run around working international environment, we understand how important the languages are. I want to help the kids here growing up as international citizen.
410.
411. We are planning to help young people in Vietnam could use English, German or French (or all) in an international way.
412. Nowadays, Vietnamese people have been missed a lot of their chance in working, exchanging culture, understanding, reading, joining the world... because of the language barriers. I met many foreigners in Vietnam and they complain that it is not easy to find someone speaking English or French well (except Hanoi or Ho Chi Minh city).
413.
414. We are happy to exchange cultures and foods here ^.^
415. Haiphong is a big city but not too noisy and polluted as HCM and Hanoi, you can still enjoy same things.
416. We place in city center which is easy to enjoy down town (2 kilometers) and 1km to the bus station.
417. We don't accept too many volunteers in the same time because we don't want to see people have to share the room with 5 other volunteers in a bed room. :)
418. We want to take people closer together.
419.

We had the only one horrible volunteer who from Lithuania, just stayed for 3 nights, and 2 nights he stayed somewhere out there, then complained why we didn't wait and open the door for him at 3 am. And just gave us bad comment when he left. Please don't contact if you are like this :)

Type of help

Type of help

Cooking / shopping

Help in the house

Charity work

Language practice

Other

Help with Computers / internet

Teaching

Help

Help

Help us in our language club with some kind of activities:

- Being the teacher, preparing the lessons follow our programme.

- Joining our practicing events in langue club every week.

- Joining our charity activities.

It would be great if you love music and sport.

Accommodation

Comfortable rooms in a nice house with 4 stories, located in the city, easy to traffic:

- Free WIFI, electric and water.

- Washing machine

- Air-condition.

- Wood floor

- Bathroom .

- Safe and pleasure.

- Small library.

- Foods in fridge.

What else ...
What else ...

Parties, interesting and meaning trips.

Joining the sport likes paintball, football, jogging and visiting nice places of the city and others.
A little more information
...
Hours expected

Maximum 3-4 hours a day, 5 days a week

Photos

My Photo Album
Show all photos

Feedback
26/02/2018
Left by host for Workawayer (deepak)
Deepak is a young dynamic volunteer. He can use both English and German languages and ready to teach anyone who loves to learn. Otherwise, you can share with him your opinion, ideas, and experience about history, cultures, countries. It would be very interesting. You will be a lucky host to have him as a volunteer in your host.

Hope to see you again in near future Deepak. Wish you the best and thank for your contribution when staying with us.
(Excellent)
06/02/2018
Left by Workawayer (Laetitia) for host
I am so sorry Kat for the late feedback! I hope everything works well with all your projects and don’t hesitate to contact me if anything is needed ;) Greetings to Ben and best wishes for the two of you <3

480. So! At last here we are. I stayed at Mrs Binh's place for 3 weeks and my general experience was… surprising! That's the word. And in many ways.
481. When I arrived there, Kat was abroad (because of her work) but I was kindly welcomed by Mrs Binh - the owner of the house where I stayed - and her family (her husband and their two energetic and cheerful children Boun, 4 and Sofia, 9) even if they had an elementary level of English.
482. Kat arrived a couple of days later and explained to me that the language club used to take place in another building but no longer existed for more than 2 months.
483. So we - with another volunteer who arrived - basically set the class up with the furniture in Mrs Binh's living room to put the English club on the tracks again.
484. So the reality of the language club was slightly different from the announcement on Workaway ; also, as a teacher of French as a second language, I was a bit disappointed as there were no French classes, only English. But the amazing Kat makes everything better ! With this surprising woman "there are no problems, only solutions! " (thanks again for helping me so much with my visa issues by the way!!!).
485. Beside those tiny formal points, the experience as a whole was great.
486.
487. >> If you seek for a real Vietnamese life immersion, don't hesitate to text Kat! You will :
488. - meet very kind people,
489. - enjoy Kat's storytelling skills,
490. - savour Mrs Binh's tasty dishes,
491. - laugh a lot with everyone especially with the language club kids,
492. - have a lot of free time (incidentally, I think you need to be independent enough and not to rely on Kat as she is pretty busy with her works during the day).
493.
494. Thanks again Kat for all the unforgettable moments we shared together, I am very grateful for everything you told us. You said that meeting foreigners opened your mind and you generously do it now with the younger ones =)
495. (Excellent)

08/08/2017

Left by Workawayer (samuel) for host

I stayed at Kay's for almost three weeks , it was my first experience as a volonteer and I really enjoyed my time here. Kat is amazing, she makes you feel very confortable, we had numerous great moments with kat, her son Ben and Stacey (an other volonteer). The language club is a remarkable. We had English class once a day, the children are really funny and eager to learn English as well as your own culture . Moreover, Kat's cooking is amazing !! Volunteering at Kat's is good opportunity to discover the Vietnamese culture. Last but not least, Monday is off so once a week one can easily visit places like Hanoi, Cat Ba (or Ha Long bay which are close to Haiphong.

I would definitely recommend volonteering here.

(Excellent)

03/08/2017

Left by Workawayer (Stacey) for host

The most amazing place to volunteer!! I spent 3 weeks here in Haiphong and every second was amazing!

Kat is so helpful and was always keen to take me out to try local things when she had the time! She makes it feel like home. What she is doing for the kids is amazing. The kids all really enjoy the class and are excited to learn and meet new people from all around the world. Kat also has a young son who comes in the weekends (and if your lucky he may be there more!) He is so incredibly smart and a joy to spend time with! Everyone around and all of the kids parents are so friendly and always happy to try and help you if they can. Haiphong is also a great place if you wish to get over to the stunning Cat Ba Island (a short and cheap ferry ride). Volunteering here was by far the most amazing thing I did on my 5 month travels and I wish I could have stayed longer rather then heading home. Anyone who is thinking about Haiphong would be incredibly lucky to spend time here with the kids and Kat! I will miss all of the kids and Kat very much and am sad to be leaving.

(Excellent)

05/07/2017

Left by Workawayer (rachel) for host

Hey, I spend 2 months here, and I have only one thing to say : it was a wonderful experience !

509.
510. If you want to spend a nice time in Vietnam, the Language club is the perfect place. I was here with two other volunteers. Kat is a welcoming person, she feels you like at home!
511.
512. It was my 1st teaching experience and I enjoyed it. The kids are very kind and lovely, they are motivate to learn english!
513.
514. Well.. Thank you so much Kat for being such a great host!
515.
516. I recommend anyone to stay in this place.
517. (Excellent)
518. 03/07/2017
519. Left by host for Workawayer (Salomé)
520. Salome is very nice and love to discovery the culture in Vietnam. They are young and easy to caught up life although this is the first time in Asia. They love to see and enjoy the beaches, islands here. The kids love them and always try to come to class earlier just to chat or play with them.
521. Thank for come and help us.
522. (Excellent)
523. 21/06/2017
524. Left by Workawayer (Salomé) for host
525. I spent about two months with kat and one on my friend ! Kat was very Nice, helpful and a carring personn (when you are two girls it's very important) ! The center is located in a safe area whithout tourist ! It was our first experience as an English teacher... and we enjoyed it ! The kids are very funny!
526. If you want to spend good time in… read more
527. (Excellent)
528. 28/05/2017
529. Left by host for Workawayer (Sibylle)
530. She is enthusiasm and responsible while working with us, She can play piano very beautifully. And quickly join our team immediately. Hope to see her again in future.
531. Thank a lot.
532. (Excellent)
533. 25/04/2017
534. Left by Workawayer (Sibylle) for host

535. If you want to spend a nice time in Vietnam and gain a great teaching experience, you should come here !
536.
537. Thank you Kat for all the good time we had together ! And I also had a super time in Hai Phong where I met so many great people !
538. It was my 1st teaching experience and I loved it ! The kids are lovely and really eager to learn anything !
539.
540. We were 3 frenchies teaching in the same time to 2 classes of 9 and 4 kids. You have a day off and the other days, the class only lasts 1h30 so you have plenty of free time doing whatever you want. We also had 2 particular classes with adults, which is more a conversation in english than a real class :)
541. You will definitly enjoy your stay at Kat's ;)
542. (Excellent)
543. 28/05/2017
544. Left by host for Workawayer (Gediminas)
545. Please see our feedback policy for more info about why this review is not displayed
546. (Negative)
547. 05/05/2017
548. Left by Workawayer (Gediminas) for host
549. Please see our feedback policy for more info about why this review is not displayed
550. (Negative)
551. 09/05/2017
552. Left by host for Workawayer (Jacqueline)
553. We was very lucky when Jacqueline chose to stay with us. She is very caring, serious in working as well as friendly. After she had left, parents of the kids said they want people like her teach English for their kids. She showed me a lot about English culture, afternoon tea, how to think, how to live.... in a different way from Vietnam style :)
554. When I had to travel for few days, she kept the house so clean and so lovely when buying me some flowers welcome. I wish she could stay longer with us. She is a good writer, she wrote everyday.
555. I'm not so good in writing but you would be very very lucky if she choose you to be her host.

556. (Excellent)
557. 28/04/2017
558. Left by Workawayer (Jacqueline) for host
559. The long month spent here in Hai Phong was by far the best time I had during my travels in Vietnam.
560.
561. Kat is a beautiful, talented lady, she is warm and friendly, and will give you lots of space so you can explore the area, or just chillax in the large building, which houses the classroom on the ground floor.
562.
563. There are lessons to be taught six days of the week, these include both 90 minute beginners and intermediate level classes for children; all of whom are beautiful and I miss them all very much. Towards the end of my stay a couple of adult classes were added, to the rota, and as well I had the pleasure of daily 1-2-1 tuition with a young lady studying IELTS. Of course, time needs to be set aside daily for lessons planning as well but you'll still have ample time to do what you need to do.
564.
565. One issue I had with the area was obtaining vegetarian food. As Vietnamese eggs are highly likely to be fertilised I avoided them, and basically ate the same three dishes throughout my stay. I love cooking and experimenting with food but sadly this was not to be as I didn't know how to use, or what the purpose was for some of the more unusual ingredients, though I tried several new and unknown 'green' vegetables and some local pickles, sold on the street. All the divine Vietnamese food I've sampled in England didn't appear to be available anywhere; Kat didn't know of any places where I would be able to eat it, and I was prepared to eat fish ... if you're a meat eater you'll have loads of options, including dog - sold at the end of the road some days each week.
566.
567. All in all, my stay with Kat in Hai Phong has left me with many amazing and truly unforgettable experiences that I shall treasure forever. So, if you're considering applying for a Workaway here -
568. don't hesitate, I'm sure your stay will just as rewarding.
569. (Excellent)
570. 28/04/2017

571. Left by Workawayer (Loren) for host
572. I've had such a wonderful time at Kat's place. She's a really great person, super nice and very welcoming! Her son is a really cute and clever boy. I really enjoyed my time with her, with the amazing people I've met there in 3 weeks and with the kids who are the best! I made long life friends and gained really good teaching experience. You get to… read more
573. (Excellent)
574. 13/04/2017
575. Left by host for Workawayer (Rudolf)
576. Thank you for being the first and great volunteer with us.
577. Wish you the best in life.
578. (Excellent)
579. 08/03/2016
580. Left by Workawayer (Rudolf) for host
581. I intended to stay at this place for 3 weeks.But then I extended for another 3 weeks.Because it was such an amazing experience. The people are great (especially Kat and Viet).Kat runs this place and she is a fantastic person,well organised, determined and staightforward. If you are looking for a chance to do something good(give children the chance to learn English)and have a good time with nice people at the same time,then this is the right place for you.I can only highly recommend this center:-)
582. (Excellent)
583. 09/04/2017
584. Left by host for Workawayer (Alec)
585. Alec is a nice guy, the kids and I learn a lot from him. He helped us know more things out there (including the club at night ;))
586. I am glad sharing time here with you guys.
587. (Excellent)
588. 03/04/2017
589. Left by Workawayer (Alec) for host
590. Life's good teaching at Kat's place. The students are great and you can have some fun with teaching. I was one of three volunteers and had most of the day free (lots of reading, wandering, wondering, etc.), just gotta plan beforehand.
591. You can cook basic meals and eat at the numerous places nearby. Lots of bia hoi and convenience shops around too.… read more

592. (Excellent)
593. 09/04/2017
594. Left by host for Workawayer (kamil)
595. Kamil is a master chef ;)
596. He was very caring and friendly sharing our Tet holiday as a real Vietnamese. Any host would be lucky with him.
597. (Excellent)
598. 08/03/2017
599. Left by Workawayer (kamil) for host
600. Kat is the master of making you feeling like home!
601. Thank you so much again
602. I had a great time spending with Kat and Paul ! They are amazing people!
603. Teaching to kids with so much fun is a good way to appreciate school
604. Take care, hope see you soon
605. (Excellent)
606. 09/04/2017
607. Left by host for Workawayer (Sinead)
608. She is very nice and and enthusiasm here. And I am happy that we had a very nice time together.
609. (Excellent)
610. 03/04/2017
611. Left by Workawayer (Sinead) for host
612. Kat is a wonderful, kind and welcoming person . What Kat is doing for the children is beautiful. She is giving them a place to come and learn English and have fun through playing games and learning. The children are sweet and there are also private classes with adults which are all very easy to teach. I had a great time teaching and loved every… read more
613. (Excellent)
614. 06/02/2017
615. Left by Workawayer (Guilherme) for host
616. I've spent 2 weeks at the school and was a good experience for me.
617. The place is very quite and there's not much things to do there or in Hai Phong (maybe its also because I was the only volunteer at the time)... For me, it was a time for relax, read some books and think about my life heheh. So, if you want a quiet place and don't be disturbed, I reccomend it to you.

618.
619. The work was pretty easy, because at the time we were havind only 1 class per day. So, I had a lot of free time.
620. Kat (the host) helped me when I needed and we didn't talked a too much, since she was busy all the time, but I had a great time with Paul (the staff) and he taught a lot about vietnamese culture and history. He's a really nice guy and was a good company for me.
621.
622. The classes were fun and the kids are amazing! I hope the center can grow and get more students for learning english!
623.
624. Peace!
625. (Very good)
626. 29/12/2016
627. Left by Workawayer (Emin & Elsa) for host
628. Kat is reaaaaaally welcoming ! We spend a week with her, her son and Paul the english teacher and we felt like home. They prépare à great evening for is for the Christmas night even if they don't célébrat it usuelly.
629. We had 4 classes per week with kids between 5 and 12 years old. They really enjoy the english class so it's a joy to teach them. Paul is really open minded, he will give you a method but let you free to teach the way you want.
630. We recommand it. It was a great week. Thank you for everything
631. (Excellent)
632. 28/12/2016
633. Left by host for Workawayer (Emin & Elsa)
634. Ermin and Elsa are very cute and enthusiasm. We wish they could stay longer with us. And we hope to see you again in the future somewhere on the earth :)
635.
636. Kat.
637. (Excellent)
638. 09/12/2016
639. Left by host for Workawayer (Melissa & Christopher)
640. Chris and Melissa are very enthusiastic and serious in working.

641. They love the kids and make the class very interesting. I'm not skilled in writing the feedback, then I just can say you would be a lucky host if they come to help you.
642. Best. Kat.
643. (Excellent)
644. 02/12/2016
645. Left by Workawayer (Melissa & Christopher) for host
646. We stayed for 10 days at Kat's place. We had a whole room with bathroom for ourselfes so you will enjoy enough privacy. The house is very big and nice with a rooftop. There is not really a lot to see in Haiphong but you can do a trip to Cat Ba which was probably the most beautiful place we have seen in Vietnam. In the street where the house is located are a lot of cheap food options and a big food market. You can use the kitchen and cook your own meals, Kat even offered us her food and drinks a lot of times. The work was pretty easy as there already was a volunteer Danny who did most of the classes. We held classes a couple of times it was a lot of fun and the kids are amazing and willing to learn :) We also gave Kat german lessons and distributed flyers for the language club.
647. Now to the most important part, the people! Kat is a really funny, strong and caring person. She did her best to give us a wonderful time at her place. Her son Ben who stayes at the language club every weekend is such a open minded and smart boy. The long time volunteers Danny and Anna where really nice and welcoming as well. It was really nice to stay here and we can only recommend this , thanks for every thing ! :)
648. (Excellent)
649. 18/11/2016
650. Left by Workawayer (Fanny) for host
651. I spent 2 weeks with Kat. She is really friendly, talkative. Her son, Ben, is really smart and cute!
652. The children are always energetic and ready for a lot of activities. I think they all like be at the center!
653. The house is in a nice area. Friendly neighbors, market, quiet streets, bus station not so far...
654. I was supposed to teach French, but there were no French class.
655. If you are looking for a calm place to be with children and enjoy North Vietnam, go for it :)

656. (Excellent)
657. 01/11/2016
658. Left by host for Workawayer (Javan)
659. Javan is very nice person. He is serious in teaching and holding the class. He loves animals. He is a Vegan and loves to drink in bar until next morning ^^, but he is always on time for the work. Sometimes he will not remember where he left his things in the house and we had a lot of fun searching his stuffs ^^.
660. (Good)
661. 13/10/2016
662. Left by Workawayer (Javan) for host
663. If you're looking for a quiet place to stay in Hai phong to teach some amazing students in a very laid-back environment, this is the right place to be! Kat is an amazing person and the two months I've spent at the center have been great :)
664.
665. The center itself is nice and big, about 3 minutes walk away from food markets that are held twice a day!… read more
666. (Excellent)
667. 27/10/2016
668. Left by Workawayer (Diane) for host
669. I stayed 4 weeks in Hai Phong with Kat.
670. I helped Kat with teaching English for the kids. 12 kids between 8 to 12 years-old. They are really cute and willing to learn. I already miss them. We are teaching with the method called Kid's Box but we are free to create your own games or exercices if you want. The kids just loved any competitive games… read more
671. (Excellent)
672. 07/10/2016
673. Left by Workawayer (Guilherme Junio) for host
674. I spent about two weeks with Kat, and it was amazing. Kat is very helpful and concerned about the volunteers. she left not miss anything and we talked a lot about the local culture and exchange of experiences.
675. The children are very nice, it is important to help the school's cleaning and maintenance, because the school is great and so is the kat… read more
676. (Excellent)
677. 06/09/2016
678. Left by Workawayer (Alexandra & Katarzyna) for host

679. Kat is a wonderful, kind, and caring person- her first priority was always that we were safe & well! The language center is located in a safe area in a big house- where you will stay and have lessons. If you are someone who works online, the wifi in the house is good- there is also a nice coffee shop down the street where you can loiter and work… read more
680. (Excellent)
681. 24/08/2016
682. Left by Workawayer (Julien) for host
683. I spent 6 weeks at the language club in Haiphong . Kat and Sana were very helpful and kind ! I Teaching and living here was a great experience, Vietnamese are very nice. Haiphong is very pleasant with some things to do, and you can visit very incredible places such as Cat Ba, Ha Long Bay or Hanoi because it's not far and the schedule is very soft.
684. (Excellent)
685. 05/08/2016
686. Left by Workawayer (Jérémy) for host
687. I spent 6 weeks in HaiPHong and it was an amazing experience !!
688. Kat and Sana were very kind and helpful, I really enjoy to teach English to these kids.
689. There are some places to visit and eat in the city and it's near to Halong Bay and Hanoi.
690. If you want to discover north of Vietnam and help a wonderful language club, I recommend to join !
691. (Excellent)
692. 07/04/2016
693. Left by Workawayer (Rainer) for host
694. I spend two week here in Hai Phong. And I had a very nice time there. Kat (the manager) is a phantasic person. She and the whole staff are always kind, helpful and friendly. Hai Phong is a intersting city with many possibilities for the free time....nearby are some good restaurants. I enjoyed my to time there very much and could highly recommend this place!
695.
696. ---
697.
698. **https://www.workaway.info/386532558961-en.html**
699.

Looking for excellent English speakers to practicing/teaching English near Saigon in Binh Duong, Vietnam

Country

Vietnam (Binh Duong)

Favourited 33 times

Description

Hello, I'm Thanh and my husband - Suong, we live in Binh Duong province where is very near Ho Chi Minh city. We are working as Software Engineer. We want to connect with the volunteer to improve our English, to make the new friend and to share the Vietnamese culture with foreigners.

Let come as a guest and leave as a friend :)

Type of help

Type of help

Help in the house

Language practice

Teaching

Help

Help

We need your help in practicing English with us and some house chores.

We go to work from Monday to Friday so on these days, you will have free time from 9 am to evening 6 pm. From my place, you can easily take the bus to go to Ho Chi Minh city and visit many places.

On Saturday and Sunday, We will cook some special Vietnamese food or go out and enjoy some street foods or We will have some short trip to Mekong Delta, Cu Chi tunnel or some interesting places near my home.

We cannot accept volunteers with pets or drug or alcohol habits.

If you have any mental or physical health issues please let us know so we can assess if this is the right place for you (including allergies, special diet requirements etc.)

Vietnamese, English

Accommodation

Accommodation

You will stay with us in our condominium and will sleep on our sofa bed in the living room.

What else ...

What else ...

- We are very happy to take you discover the local area

- We will teach you Vietnamese language and how to cook Vietnamese traditional food :)

A little more information

Cultural exchange and learning opportunities

- Free airport pick up at Tan Son Nhat airport, Ho Chi Minh city, as we work on weekdays, we prefer you arrive on Saturday and Sunday, if you arrive on weekdays, that is still ok but please let us know in advance, we need to arrange our work.

- Free accommodation, you will sleep on our sofa bed, we will provide a bed sheet, a pillow, and a blanket

- Free 3 delicious meals per day

- Free Wifi

- Free Laundry

- Bathroom with hot/cold water

...

Hours expected

Maximum 4-5 hours a day, 5 days a week

Photos

My Photo Album

Show all photos

758.
759. **Feedback**
760. 17/11/2017
761. Left by host for Workawayer (Victor)
762. Hi Victor,
763.
764. On behalf of our team, I would like to thank you for your staying with us in last 3 weeks, we had a memorable experience and we had a new friend also :) thanks for helping us to translate the menu to the English version, it looks great. thanks for your help on cleaning up the garbage in the morning and serving the customer :) And thanks for doing a great job on the marketing side, the student from the hostel coming every day because they want to talk to you ^^
765.
766. Thank you and we would love to see you again :)
767. (Excellent)
768. Host ref number: 386532558961
769. My host list0
770. Meet travellers nearby
771. Extend membership for free
772. Help needed now at pilgrim rest and yoga retreat in southwest France
773. Rural flower patch and nursery in Worcestershire, UK set with in a small arable farm.
774. Fairytale thatched farmhouse (owned and loved by Kiwis) Normandy, France
775. Creation of a Permaculture Forest Garden, in the South of France
776. Volunteer in South west France
777.
778.
779. =
780. HI,
781.
782. I'm a workawayer currently volunteering in Phnom Pehn but thinking of moving onto vietnam soon. I was looking at the place near Ho Chi Minh where you volunteered, I know as they left you a reference but you didn't reply. I'm a bit confused about the listing there. They ask for English help and house chores in the

description, but in the feedback about you, they thank you for marketing and working on their menus, and refer to their 'team'. That makes it sound like it's working in a hostel. Is that right? Was it accurately described? Do you recommend it? Thanks for any advice.

Hope you're having a good time with whatever you've moved onto.

Best wishes,

Jay.

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https://www.workaway.info/158983418789-en.html

Come and be a part of our team in the wonderful Hai Phong, Vietnam

Country

Vietnam (Hai phong)

Description

Come and be a part of our team in the wonderful Cat Ba island!

Hello! My name is Hiep and I am the owner of the Backpackers Hotel in Cat Ba island.

I would be glad to invite you in my hotel. It is located next to the ferry station, near the sea.

We have customers from all over the world. They come here to enjoy beautiful Halong Bay, caves, National Park.

Cat Ba town is in 1,5 km from the hotel (about 15 minutes walk). There are a lot of cafes with Vietnamese and European cuisine there. If you like party you can find many bars with cheap beer in the town.

There are a lot of volunteers and tourists from all over the world here. For sure you will meet a lot of new friends!

We find open- minded communicative and frendly people. Your main task will be to take care of our tourists, speak

English with them share your impressions about the island and help them.

807. In exchange for your work we offer free accommodation in twin room and free food.

808. I am looking forward to see you as a part of our team!

809. Type of help

810. Type of help

811.

812. Help in the house

813. Helping with Tourists

814. Language practice

815. Help

816. Help

817.

818. We ask you to help us 5 hours/day, 5 days a week. The main work will be to communicate in English with customers and share your experiens about exploring the island.

819. You can also help with check in/out and sometimes with cleaning rooms if we have a lot of guests.

820.

821. Vietnamese, English and others depending on our volunteers

822. Accommodation

823. Accommodation

824.

825. Comfortable and cozy twin room in my hotel with own toilet and shower. We provide you clean linens, towels and hair dryer.

826. What else ...

827. What else ...

828.

829. This island is wonderful! You can find here everything: beautiful mountains, warm sea, big caves. If you like dancing there are several bars in he town where you can spend your free time and meet new friends. If you like climbing it is a good opportunity to clime new mountains here.

830. We will be happy to show you the island and share our knowledge for your travelling!

831. A little more information

832. Cultural exchange and learning opportunities

833.
834. We offer you free accomodation in twin room and 3 meals a day, breakfast, lunch and dinner with Vietnamese cuisine.
835. In your free time you will be able to explore the island, go to the beautiful National park, visit the caves, join the tour in amaizing Halong Bay or go to the beach and swim in the see.
836. You will definitely fall in love with Cat Ba island with its beautiful mountains and warm sea!
837. ...
838. Hours expected
839.
840. Maximum 4-5 hours a day, 5 days a week
841.
842. Photos
843.
844. My Photo Album
845.
846. **Feedback**
847. 14/03/2018
848. Left by Workawayer (Marlene) for host
849. We stayed for 1 month in this beautiful place and had a very good time! The owner, his wife and their little grand daughter where like a family for us, we also loved to play with their dog 'Buddy Jane'. The hostel is at the habour and not in the city center. That was good for us because the city is very touristic and here we had the ability to get more in contact with the locals.
850.
851. The work was fine but very different to what we expected. We got up at 7am every day and helped prepare and serve breakfast. After that we cleaned the rooms. Sometimes only two, than we had lots of free time, sometimes up to 7. But in general the work wasn't more than 5 hours. But we didn't had 2 days off a week we just asked for a free day sometimes. But when you talk to the manager before we think you will definitely get 2 free days as it's said.
852.
853. The food that we got was always very delicious and fresh made. We ate together with the family and cleaned the dishes afterwards.
854.

There's one local worker 'Don' who worked together with us, he's really friendly and funny. We had such a good time working with him! He even invited us to his house at new year to celebrate together.

In general it wasn't the work that they say in the description, but the work is really chilled because there is no schedule and you will have lots of free time.

We really enjoyed our time there and will definitely come back!

Thanks a lot! ((:

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https://www.workaway.info/128531659181-en.html

Volunteers needed in Danang, Vietnam

Country

Description

I have been running this hostel for one year and I really love this business. That's why I need more and more improvements to satisfy our beloved guests from all over the world. If you think your job will help us, I believe that you will be satisfied during your stay here.

Type of help

Type of help

Helping with Tourists

Art project

Help

Help

1. We plan an art project of painting the walls that makes them more attractive. Your job is to draw any kinds of art pictures or write inspirational quotes images on the walls. Your time helping with this is maximum 4 hour per day.

2. We are running an English - Cafe at the hostel and need more volunteers to communicate in English with local Vietnamese everyday.

3. We welcome all funny and creative backpackers who could help us to connect backpackers together at hostel; create beach and hostel events.

What else ...

In the morning/ afternoon/evening, you can walk to the beach with distance walk to swim with locals, to see the local activities or just enjoy your free cup of coffee from hostel. You could come to see Dragon Bridge fire and breath at 9pm on every Saturday and Sunday. Our hostel has a rooftop relax place which is the best place to enjoy spectacular sunset everyday and meetup with fellow backpackers from all over the world. You can share the food with our staff with cheap price because they can cook for you...

Last but not least, From hostel, you could visit some attractions in Da Nang including Marble Mountain, Son Tra Peninsula, Hai Van Pass, Cham Museum; Asia Park; Bana Hills. Or you can take a local bus to Hoi An within a day. Our hostel is surounded by various of bars, restaurants, street food counters...

Cultural exchange and learning opportunities

We will offer a free bed in a 4-bed dorm with great air-con during your time of staying at our hostel and a free breakfast every morning. Our staff and local students are ready to hang out with you around the city. We will guide you how to cook some Vietnamese cuisines if you are interested in and much more...

...

Hours expected

Maximum 4 hours a day, 6 days a week

Photos

My Photo Album

Feedback

18/01/2018

Left by Workawayer (Monica) for host

I'm terribly sorry for taking this long to leave a feedback... Forgive me...

Mr.Tien, even though we never got the chance to meet in person was so prompt in responding to my emails... He was patient with my crazy travel plans, until i finally arrived. I met his lovely staff Son & Dao that are just lovely. I got to stay in a 4.bed dorm... Cozy, clean, comfy... The hours i taught English was in the evening and the students were eager to learn. Super easy.... Dao would always have the topic and a guideline for you to follow... So you didn't have to plan or really prepare anything... Mainly focus on pronunciation.

The hostel was so close to the beach... Literally like 6 blocks... Also.. About 8 blocks away, this amazing bar that has live music in English and where the majority of the expats go hang out. If you need help in where to go.. Just message me.. I'd love to share the info.

I planned to stay only a week, which they were fine with since it was low season... But i fell in love with the town.. The people were amazing.. I ended up staying 3.weeks... And well.. That last week.. I didn't even teach.. Because 1)a huge typhoon came and surrounding areas got seriously flooded (but not us) Mr.Tien allowed me to stay... Which is very noble of him and I appreciated very much.

I plan on coming back... And maybe even live in Da Nang.... That's how much I loved it there...

Thank you again... I loved it... I wish i could have done more for you guys...

Miss you,

Monica

(Excellent)

06/11/2017

Left by Workawayer (Anouk) for host

We only stayed a week at the Hostel and we were teaching English classes in the evenings. The hours are very short and that gave us a lot of time to visit the beautiful surrounding area of Da Nang and visit the town. Also we spent a lot of time with another

volunteer which was awesome! It was a good experience but we were there during low season so the rooftop bar was not open and there were almost no other backpckers in the hostel. Still we had a great time with the staff of the Hostel. Dao and Son you guys are amazing!!!

917. (Very good)
918. 03/10/2017
919. Left by Workawayer (Belinda & Gerald) for host
920. We stayed for 2 weeks and loved that the hostel is only a 5-minute walk from the beach. There were many good and cheap Vietnamese food near the hostel as well. We were able to use the kitchen to cook when we wanted to. We taught English classes only in the evening (between 1.5 hours to 3 hours) to the local students. We really enjoyed having conversations with the students as they shared a lot of insights about Vietnam with us. During the day we were able to explore Da Nang by foot or rent a motorbike with the hostel. It has been an amazing first Workaway experience for us. Thank you Tien, Van, Son and all the other hostel staffs for your kind hospitality during our stay!
921. (Excellent)
922. 05/09/2017
923. Left by host for Workawayer (Sophia & Sean)
924. We really appreciate your time with local English Coffee and Roftop Bar. You and Sean are excellent English teachers who have a lot of English teaching experiences that helped our students a lot. You are also responsible . You always worked on time and did your best for our hostel. Hope you have a next nice trip and gain a lot of memories with you during your journey. We will miss you
925. (Excellent)
926. 03/09/2017
927. Left by Workawayer (Sophia & Sean) for host
928. We spent two weeks, where we taught English classes, and we tended the bar. We enjoyed teaching the classes as they were mostly adults, who wanted to be there, had a high level of English and a great sense of humor and who became our good friends too. A lot of the learners wanted to show us around Da Nang and gave us some great advice for places to visit and 'must eats' for the area. We also had a great time getting to know Van and the other staff members. Son joined us on an expedition to Son Tra and showed

us around (as we didn't know where to go), he helped us book motorbikes so we could explore the city and we had a great time sharing food and stories with everyone. The bar work is straightforward, and fun to do if there are people in the hostel (there weren't many while we were there, but when there were people, it was a lot of fun getting to hear different opinions, stories, travel tips, etc.). The ocean was a 5-minute walk away, so we enjoyed a fresh dip every morning.

929. We enjoyed the fresh air at the roof top bar too. The coolest thing about the work is the time, all classes and bar work is in the evening - so you get the whole day to do whatever you like. There is a lot to see, lovely little restaurants and cafes and amazing people to meet.

930. (Very good)

931. 31/07/2017

932. Left by Workawayer (Adrian) for host

933. The place to go if you want to chill and make new friends. Teaching and bartending was really fun and the students are amazing. Only the best about him, Van and all the staff there. I strongly recommend this workaway for those of you who love the seaside (the beach is only 5-10 min away on foot) Thank you for the experience and I hope to see you soon!

934. (Excellent)

935. 14/07/2017

936. Left by Workawayer (Hannah & James) for host

937. Volunteering here was just so nice! We were five minutes away from the beach, were able to use the kitchen (always a plus!), and the work load was perfect. We mostly taught the English classes, which were just so much fun. They have lesson plans ready for you, and the students were (mostly) eager to learn. There were not many guests at the hostel when we were there, so the rooftop bar was pretty quiet most of the time. When we did have customers, they were nice and fun to talk to. It was a relaxing few weeks in Da Nang!

938. (Excellent)

939. 30/05/2017

940. Left by host for Workawayer (Lee)

941. It was really nice for us to have you as English teacher. You were a patient and energetic teacher with a lot of creative activities that helped our students improve their English speaking

skills. We had a lot of good feedbacks from our students for you. Hope to see you again in Danang. Highly recommend for any host!

942. (Excellent)

943. 19/02/2017

944. Left by Workawayer (Lee) for host

945. We stayed here for under 2 weeks (we had to cut our trip short due to visa issues)

946. We were terrified at teaching at first but after the first few classes we were put at ease by the lovely amazing students who were all so eager to learn. It was an absolute pleasure teaching the eager students who had nothing but respect for us even though we were nervous. It was a great introduction to teaching and has helped me decide what i want to do in the fututre.

947.

948. We never met an owner in person which we found really strange and would of been nice to meet him after communicating through mail with him. The Hostel is not really finished yet and occupancy is low so if you are a single traveller dont expect to meet lots of people here but the students are eager to hang out with you in spare time :) The rooftop bar is not open as yet but is there for you to use to relax. There was no bike for us to use but the amazing Son (night dude) is a king and got us a really good scooter to hire for a day trip out, it was the best scooter ive hired in SE Asia to date, great tyres and brakes) He also helped the other volunteers fix their broken motorbike in his spare time, he is a great guy and very sweet. Van runs everything else, ie hostel and Language school and is easy to approach but seems she has too much work on her hands. I think they could do with more Hostel work help to be honest. Breakfast is provided each morning and Laundry is charged at $1.50 per killo for guests and & $1 doller for workaway volunteers. There were 4 of us volunteers at one time sharing a small dorm room and the beds were great. The showers are even better and the location of the Hostel is perfect, very close to an amazing beach. I will miss this place and my teaching experience :)

949. (Very good)

950. 29/05/2017

951. Left by host for Workawayer (Kathryn & Betim)

952. I really highly appreciated what you performed to help us with english cafe and small rooftop bar. You showed your great

efforts and professionals on any duty you did and get then done very well. I really like your ideas to improve things at hostel. Highly recommendation for any host.

953. (Excellent)
954. 02/05/2017
955. Left by Workawayer (Kathryn & Betim) for host
956. We have spent a fantastic month volunteering at this Hostel. This was our first workaway and we really enjoyed the varied narure of the work. The hostel staff and students are wonderful. We taught English to small groups who were really friendly and keen to learn. He has lessons ready to teach and all resources are provided. We also worked in the rooftop bar helping to organise events, run and promote the bar. The space is great for locals and foreigners to meet up, enjoy the view and share experiences/culture. The hostel is clean and homely with amazing art work. It's also a great location to enjoy central Vietnam from on days off or during free time. He was a great host. Thank you for welcoming us in Da Nang!!
957. (Excellent)
958. 09/05/2017
959. Left by host for Workawayer (Claire)
960. We had a great time with Claire who made a high performance to help out with english class and the bar volunteer. Our students really liked what your teaching brought to them. It's no problem for hard working with her. We really highly appreciate your huge contribution to our project. Highly recommend to any host. Tks
961. (Excellent)
962. 23/04/2017
963. Left by Workawayer (Claire) for host
964. I had a great time at this WorkAway. The staff were super friendly, volunteers got a nice, clean room with breakfast every morning and the hours weren't too intense. Work varied between teaching English to local Vietnamese (mostly adults) who were absolutely lovely, and helping to set up and run the rooftop bar. Overall this was an awesome experience and I would highly recommend to anyone. I made some wonderful friends here.
965. (Excellent)
966. 07/05/2017
967. Left by host for Workawayer (Gediminas)

968. He showed his great performance when workawayed at our place, helping locals speaking english, doing bartender in bar and did a great marketing for the bar. Really missing you and hope to host you again. Highly recommend!
969. (Excellent)
970. 28/04/2017
971. Left by Workawayer (Gediminas) for host
972. First of all I would like to say Huge Thank YOU for providing me very first Workaway volunteering experience.
973. Hotel is very nice and stuff is super easy going. I had a chance to teach English and work as a bartender (Yes, guys you heard right, there is a rooftop bar at the top of hostel , run by volunteers!). Rooms are clean and equipped with air conditioning. Location is more than perfect great restaurants and bars around plus beach just 5 minutes away. Highly recommend this place to stay ! Wishing all the best for the Hostel! Cheers. Gediminas
974. (Excellent)
975. 02/04/2017
976. Left by host for Workawayer (Augusto & Juan)
977. Juan and Augusto have stayed at our hostel for 2 weeks. And they help us with pratising english for locals and paint some walls at hostel. Tks a lot for their valuable time and efford. They also help to make funny event for backpackers. They did a really good job. Im so regret that they can not stay with us longer. Hope to see you guys in next time.
978. (Excellent)
979. 02/04/2017
980. Left by Workawayer (Selim) for host
981. I really enjoyed this volunteering experience in this hostel , the owner and the stuff working here are so nice and friendly , the hostel is so near from the beach and it was a nice place for surfing also . the work was just teaching in an English coffee inside the hostel and practice the language with a nice Vietnamese students , the breakfast is so good and the rooms are so clean with ac . It s also a perfect place to improve your languages skills if you want with the guests from different countries staying here , thank you for this opportunitie to volunteer with you and hope to come back one day .
982. (Excellent)
983. 02/04/2017

984. Left by host for Workawayer (Selim)
985. He stayed with us for 2 weeks to help with practising English for locals. He did a good job and locals feel happy with his teaching. Tks alot and good luck.
986. (Excellent)
987. 25/03/2017
988. Left by Workawayer (Katharina Ann-Sophie) for host
989. Sadly i could only spent 10 days at this place because i had to catch a flight. The English teaching was mainly about conversation with a small group of vietnamese adults. Most of them speak really well English so its mostly you are practicing and correcting the pronunciation. It was so nice talking to the students and to learn something about them! They were all so friendly and interested in learning. Some of them took me after the lesson to places of danang.
990. You can walk to the beach in five minutes, it's a really nice place but you have to be able to deal with the hot humid weather.
991. Painting the walls was also so much fun. The manager trusted us so much with it and let us a lot of freedom with everything. Would go there again!
992. (Excellent)
993. 24/03/2017
994. Left by host for Workawayer (Peter)
995. Thanks a lot for his help with teaching English for locals at our English cafe for two weeks. Local students really liked the way he taught them and they could improve much their english speaking. Peter did a good job and can help us with paiting. Wish you all the best Peter and hope to host you again when you are in Danang next time.
996. (Excellent)
997. 11/03/2017
998. Left by Workawayer (Peter) for host
999. My week spent in Danang at this hostel was the most relaxing week I had in Vietnam. The hostel is in impeccable condition and has all the amenities that a backpacker could ask for. Bonding and cooking with the staff and other workawayers made me feel at home.
1000. My workload for the majority of my stay was intense compared to other similar Workaways. I started leading conversational classes for 22.5 hours a week with about an hour of

prep time required per week. I was the only teacher for the first five days of my stay until 3 more Workawayers arrived. The new arrivals knocked a few hours off of my work schedule.

1001. The student were eager to learn and a pleasure to teach. I was given autonomy in the classroom which kept every lesson exciting.

1002. The quality of the hostel, the freedom that comes with hostel life, the beauty of Danang, and the joy that I get from teaching, made for an excellent Workaway experience.

1003. (Excellent)

1004. 19/03/2017

1005. Left by Workawayer (Christoph) for host

1006. We stayed at this awesome place for 14 days and it was amazing. It was great to teach english to the students and we got a lot of new friends :) we also painted the walls in the hostel. Super nice and friendly stuff and the hostel is clean and cozy. It's located near the beach, where you can play volleyball and enjoy the sea.

1007. Thanks, chris&steve

1008. (Excellent)

1009. 16/03/2017

1010. Left by Workawayer (Katlynn & Victor) for host

1011. My boyfriend and I stayed here for a little over a week and had an awesome time! We loved the staff and the work! It was a lot of fun teaching the classes, the students were engaged and wanted to be there! We also got to use the kitchen which saved us a ton of money, and there was free water for workawayers. The location was amazing, every morning before my shower I would jump in the ocean and swim the start my day! Also the place was clean which is very important to me. Thumbs up from us!!

1012. (Excellent)

1013. 01/02/2017

1014. Left by Workawayer (Suvi) for host

1015. Had a very good experience! The work was fun as the students were relaxed, but eager learners. I was treated very well, with great hospitability, and I really enjoyed getting to do something. There was a good deal of free time too. I had fun getting to know the students and staff, and happy when we did stuff together.

1016. The breakfast provided is nice even if its the same every morning. You are free to use the kitchen and washingmachine + drýer. You can even plug you own device to the speakers (swell).
1017. You sleep in a small dorm that you get to yourself if there arent other workawayers or if the hostel isnt full. Located close to (the best) beach which is very convenient. Ill miss my students and Anh, Van and Song! Thank you for everything. I would definately stay here again and can recommend it to anýone.
1018. (Excellent)
1019. 31/01/2017
1020. Left by Workawayer (Egle) for host
1021. Working here was truly fantastic experience! Hostel is brand new, located just by the beach and surrounded by the buzzing bars and restaurants. Teaching English to the local Vietnamese was rewarding experience. They are very keen and motivated students. Working hours are extremely reasonable, so you will have time to explore around and sunbath on the coast! I am truly grateful that I had an opportunity to be a part of this fast-growing project! Good luck with your future endeavors!
1022. (Excellent)
1023. 28/12/2016
1024. Left by Workawayer (Danny & Sophie) for host
1025. We went to help out with jazzing up the walls of the hostel with artwork - it took a little while for us to be able to begin painting as the host doesn't live on site. But once we got going we had loads of fun painting in the classroom and dining area - the staff, students and guests were all lovely and friendly. We hope everyone enjoy our artwork as much as we enjoyed our stay!
1026. (Very good)
1027. 21/11/2016
1028. Left by Workawayer (Jakob & Julia) for host
1029. We taught English to people who were so humble, nice and polite. It was awesome. The staff at the hostel is super nice and will help you help you out with whatever you need.
1030. Room was good and Breakfast was ok.
1031. Danang is a growing and very clean city and has a lot offer in terms of variety of food and drinks.
1032. I would definitely recommend this Workaway.
1033. (Excellent)
1034. 04/11/2016

Left by host for Workawayer (Kirsten)

Kirsten! You did a great job and students must be missing you so much. I am glad that you enjoyed your stay at our hostel and I am regret that I was away from home during your stay here. May I wish you all the best and hope to see you again in Danang.

(Excellent)

03/11/2016

Left by Workawayer (Kirsten) for host

I had a wonderful 10 days working at this hostel. My roles alternated between actively teaching evening classes, and creating dialogues for lesson plans for the course which has just started.

Staff were friendly (although unfortunately I never actually met an owner who was away in Peru!), breakfast was good, my dorm room was sufficient (although the rooms are small) and the bathrooms were incredibly clean.

The location is really great, close to the beach and wonderful little cafes - you'll have plenty of time to explore if you do this Workaway.

Thank you so much for this wonderful experience and opportunity! If I come back to Da Nang I 100% will look at coming back to this hostel and working again.

(Excellent)

25/09/2016

Left by host for Workawayer (Daniel)

Hi Dan,

Where are you now? Hope you well all the time in order to complete your trip plan.

Thank you for your time with us and we are really satisfied with you workaway as an true artist. Your artworks are so impressive and amazing. I have received the paint design you made for our hostel I will have another workaway painted and send you the pictures.

You worked very hard not for accommadation but for your love of art and I highly appreciate it. Tks for everything you help me.

Hope to see you again.

Tien

(Excellent)
Host ref number: 128531659181
My host list0
Meet travellers nearby
Extend membership for free
Vancouver Island, British Columbia, Canada in the Beautiful Cowichan Valley
Help out in a small private Horse ranch and a dogpensionin in a small swiss town in a beautiful valley in St Niklaus, Switzerland
With my pets, since five month, I live in a small village at the Mecklenburger Seenplatte, Germany. Like to get help to change things in the garden and in the house.
Help our community and experience living in harmony with nature in Colorado, USA
Experience life on a horse farm in Northern Sweden

Language

Hi,

I'm a workawayer currently volunteering in Phnom Penh and thinking of moving onto Vietnam. I'm thinking of applying for the Danang hostel you were at. I noticed your review was positive but did minus one star, and I'm just trying to see why. You mention there being no bike, though it's not promised in the description (the current description). You are also referring to teaching work, though the current description only mentions a hostel. Did you find their description accurate and the work as expected? Recommended.

Thanks for any advice. Hope you're having a great time at the moment.

Best wishes,

Jay.

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https://www.workaway.info/296434595816-en.html

Helping me in Central of Vietnam
Country

Vietnam (Central of Vietnam)

Favourited 94 times

rating
Host rating
feedbacks
Feedback

4

Description

Come and speak English with kids

We are a language centre that has been recently established in a small town of Vietnam.
It is being held up because we will have a baby in two months.However,
We honestly need many native speakers as well as volunteer English teachers who want to experience yourself on Vietnamese lifestyle are willing to speak English with children outside of class. As a person who want to transfer a little bit of English, I would like to be helped by you that makes our educational systems become effectively and perfectly in 3 months.
Type of help
Type of help

Language practice

Teaching
Help
Help

Speaking with kids
Giving advice that our center will do well in all things.
Relaxing

Accommodation

Our center is located in the developing town with big agricultural market. And, You can go swimming in the un-touch beach, waterfall as well as many beautiful coffee shops.
A little more information
s
Cultural exchange and learning opportunities

enjoy the peace of the countryside
learn vietnamese
study local culture
...
Hours expected

Maximum 2 hours a day,4 days a week

Photos

My Photo Album
Show all photos

Feedback
18/01/2016
Left by Workawayer (Ariel) for host
I had a great experience here. Definitely would reccomend for someone with a motorbike or some other form of transportation, and it is a very sleepy town during the day. If you love to walk there are beautiful farms all sprung the town and the food at the market is fantastic. Make sure Jenny takes you to the bean shop. The kids here embraced me entirely. Invited me for

coffee or to eat with them almost every day. The work itself is only a few hours at the end of the day so for the most part you are free to wander the town.

1147. (Very good)

1148. 15/01/2016

1149. Left by Workawayer (Florence & Chris) for host

1150. We volunteered here for two weeks and although we did not stay with Jenny, we ate meals and shared evenings together and were very much made to feel included in the community. It was a great experience. In terms of the work, most of the children were enthusiastic and eager to learn and we spent our free time hanging out with them, playing football and being shown the local delicacies. The town is fairly rural so it would be preferable to have your own mode of transport if you want to explore the surrounding area but we were more than content in the town meeting the locals and having impromtu English lessons along with every coffee! If you want to experience real country Vietnam with some great children and a lovely host then I would definitely recommend this opportunity.

1151. (Very good)

1152. 18/12/2015

1153. Left by Workawayer (Julian) for host

1154. I stayed with Jenny at the center for a few weeks and my experiences were generally pretty good. I enjoyed the small town, the people, and the general relaxed and happy attitude everyone shares. Jenny is a person with good intentions in mind and her center at the forefront of her intentions. While everything was great about the town, the loving family, and the people I spent my time with, the actual center was slightly array. It is brand new and some kinks are being worked out. If communication was better everything would be great. I recommend this place in a little bit of time once everything is set, but definitely don't miss the chance to see this small town and the chance to completely be immersed in central vietnam.

1155. (Good)

1156. 28/11/2015

1157. Left by Workawayer (Siannon) for host

1158. Staying here wasn't the experience I was hoping for as there was miscommunication between Jenny my host and her mother, I was only allowed stay one night and this was quite

inconvenient as I had driven 200km to get there. How or ever the family seemed lovely and the work was easy, I would've gladly stayed if things were organised better, but it's all a learning curve setting up a good business and taking care of volunteers. I wish all involved and thinking of getting involved the best of luck! Keep up the good work!

(Neutral)

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https://www.workaway.info/869545843478-en.html

Come live an unforgettable cultural experience in the heart of Hanoi, teaching English, as a volunteer.

Country

Vietnam (Hanoi)

What's this?

Details

Description

Description

We are established in April 2012, by myself, Jacky. At the heart of our action is the will to help brilliant young Vietnamese minds to go the extra mile. We also offer classes for entrepreneurs who wish to improve their English skills and practical life skills. As a volunteer help underprivileged children and adults become global citizens while having a great cultural experience in our beautiful country, living for free in Hanoi.

We’d love to hear from English-speaking volunteers who want to discover the true essence of Vietnam, have an unparalleled cultural experience, while making an impact, through education. We offer free accommodation and 3 meals a day, while you live with us, in Hanoi.

Type of help

Type of help

Help with Eco project
Charity work
Language practice
Help with Computers / internet
Teaching
Help
Help

we focus on English as a second language for students ranging from kindergarten u to university. We also provide Business English classes for entrepreneurs and those who want to enhance their current job status with English skills. We act as a bridge between international bright minds and locals. So as to make your volunteering experience more impactful, we accept volunteers for a minimum stay of 4 weeks. However, we strongly encourage long-term volunteering and even offer a pay-back on visa fees*

Main Tasks:
- Teach various levels of English classes to children who already possess a beginner's level of English language. Classes mainly focus on grammar, pronunciation and conversational skills. Teaching is either on a one-to-one basis or within groups (maximum of 10 individuals per class)
- Devise and teach Business English to entrepreneurs and professionals. Teaching material is provided.
- Indulge in the pleasures of sharing traditionally-prepared Vietnamese meals while living in a peaceful and loving environment.

Places to works (Teaching): In the Eco Plus office and outside (English school center, kindergarten, partner, Company office, Customer private house) Customer

Rules and accommodation, laundry and meals:

As a volunteer, you are expected to teach a minimum of 4 hours per day (5 days a week). There is a possibility of paid classes beyond 4 hours per day. We offer two consecutive days off for you to discover the magnificence of Vietnam. A weekly schedule is given to each volunteer for class preparation.

1200. As a volunteer, you will stay for free in our home. I live together with my sister Lotus who also works here. We share a passion to help students in financial need and provide facilities for those who wish to work on their English skills.

1201. As a volunteer, you will become a member of our family. You will be sharing a room (males and females separate) with either myself or with another volunteer. You will have access to a shower with hot water (shared with other volunteers). Air conditioning is available on hot days of summer. Unlimited wireless internet connection is available throughout the apartment. Classes take place in-situ or in other partner schools.

1202. We have a washing machine available but volunteers can also opt to go across the street for their own convenience. Laundry in Vietnam cost near to nothing.

1203. Three meals will be provided daily and are free of charge. As is the tradition in Vietnam, we all eat together and clear up together after enjoying a succulent meal.

1204. It's easy to get to us from Hanoi International Airport (Noi Bai). We shall provide more details upon confirmation of stay.

1205.

1206. Requirements:

1207. Volunteer must be an English speaking individual. (Preferably from US, UK, Canada, Australia, New Zealand, South Africa)

1208. Be at least 21 years old as from start of volunteering (Europe is ok)

1209. Be able to commit to a minimum of 4-weeks.

1210. We accept both male and female individual. We do not discriminate on social orientation.

1211.

1212. Travelling:

1213. On weekends, there might be a possibility to visit our family in the village we grew up in. The village is about 100 km outside of Hanoi where our parents have their own rice farm in the beautiful countryside.

1214. We encourage our students and community members to become involved in our quarterly volunteer trips across Vietnam. These trips focus on helping orphaned children, people who are in financial need and people who have disabilities. This gives you a

chance to give something back to our local community and contribute in your own way to the lives of these people.

Miscellaneous:

Upon arrival we ask for a $50 deposit (or passport) for an elevator card and personal key to the apartment, which we return back upon completion of your stay.

*upon satisfactory performance.

English

Accommodation

Accommodation

What's included? Free accommodation & 3 meals a day.

What's Not Included? Flights, visa & volunteer travel insurance

Selection process: Send your CV, a picture of yourself, relevant experience (if any), a motivation letter & the dates you would be available.

What else ...

What else ...

Hiking, shopping, beach, sight-seeing and vibrant expat community meet ups.

Cultural exchange and learning opportunities

Joining our programs, you will have a lot of benefit such as:Make a life-changing experience on students' life.

Contributing to a bettering the lives of disadvantaged women and children.

A great chance for you to blend into local people's lives and traditions (the real Vietnamese life),

Gaining deeper knowledge about teaching in a foreign country.

Having the opportunity to implement your own project, supporting disadvantaged women and child.

Discovering Vietnamese culture, traditions all whilst sampling traditional Vietnamese food.

A unique opportunity to learn Vietnamese language.

Friendly, family-like environment.

...

Hours expected

Maximum 4 hours a day, 5 days a week

Photos

My Photo Album

Feedback

28/12/2016

Left by Workawayer (Maren) for host

Please see our feedback policy for more info about why this review is not displayed

(Negative)

29/11/2016

Left by host for Workawayer (Monique)

Thank you so much for your review. As per you mention you experienced some problems, we would like to solve all the prolems in future. Right now, we are looking for a seperate place for classes. About deposit, we already talk with workaway and they will mention about deposit on my workaway page. Thank you so much for your help!

(Very good)

29/11/2016

Left by Workawayer (Monique) for host

This was my first stay in Vietnam and with work away. Here are some things to take into account when volunteering here (in my experience)

Upon arrival you'll be asked to sign a document which states the house rules (these rules are pretty straightforward) You'll have to leave a 50 dollar deposit, which is supposedly for the elevator and house key although there is no mention of this in the document. I got the money back when I left. It was me and Jackie

having lunch and dinner together. Don’t be offended if he doesn’t show any interest in you, and is on the phone during dinner or when he gets up while you are still eating and goes to bed- this is just his way. Pull out a camera and he will be all smiles. He loves promoting his school, which is for kids that can afford the classes. The classes with the kids at the Ecokids school itself (there is no living room in the house- this is the class room) are quite messy. Outdoor classes are more structured where you’ll have a well trained Vietnamese assistant to help you keep the kids in check. The classes with the adults are a lot calmer. These also take place in the living/classroom at the house where you live. Jackie will tell you every morning what your classes are and he mostly sticks to these plans. I shared a room with a really nice Canadian girl, which was great. We had our privacy and I got my own bed, which was really nice too! They gave us a really nice bathroom and the shower is terrific. There are some nice coffee houses in the neighborhood and you’ll have enough free time to go out and explore. Bus stops are everywhere. It’s about a 40 minute bus ride into the city center. Hope this helped you work awayers to get a bit of a clear idea on this location as it was during my stay :) Enjoy your time in Vietnam!

1268.

1269. (Neutral)

1270. 15/04/2016

1271. Left by Workawayer (Roselyn) for host

1272. This is the best place to volunteer in Hanoi, Vietnam! You will be welcomed by Jackie and Lotus with her husband like a family. You will be introduced to Vietnamese culture quickly by eating their food and the host will give you the opportunity to go outside the city once a month for their volunteer program. I shared the room with another girl and they only host 3 volunteers so it is comfortable for everyone. The location isn't far from the center and there are tons of buses to choose from. The building where the center and apt is well secured place so you will feel comfortable there. Teaching the kids and adults is great. You will get as much support from the assistants they have. Go and volunteer with them... I assure you that they will make you as comfortable and part of their family! I hope to see you soon Jackie and Lotus & her husband!!!

1273.

1274. (Excellent)
1275. 15/04/2016
1276. Left by host for Workawayer (Roselyn)
1277. I am so happy when you can come with us and help us to teach English for kids.
1278. You are good looking and helpful. Because You have a lot of skills to teach.
1279. Thank you so much and best wishes for you!
1280. (Excellent)
1281. 06/02/2016
1282. Left by Workawayer (Dorota) for host
1283. I had a pleasure to work as a volunteer here for two weeks in December and it was enriching and remarkable experience.
1284.
1285. School: The rooms are good, equipped. Sometimes you need some materials – assistants will be always happy to help. Organizationally – it is not always perfect, but they are still learning how do it better and they are open on your feedback. They really do their best to teach kids and adults and let the society improve their language skills. There is a huge demand for English in the community and you will really meet a lot of people who are very greatful to learn English with you.
1286. Assistants working in the school are always very nice!
1287.
1288. Lessons: You will be assigned to a class/classes depending on your previous experience. I was teaching English for kids and German for adults. Usually it is at least one, two classes per day, depending on the schedule. Sometimes you have classes somewhere else in the city – then usually assistant from the school will give you a ride. You have to prepare for the classes and sometimes you will be asked to replace someone at the same day. From time to time you might be also participating in business talks with Jackie and Lotus, they might ask you to help to correct some documents and ask you for ideas. You don't work on the weekends.
1289.
1290. Accomodation: School and your home are in the same building. It is a safe district, you can take a direct bus to a city center (costs like peanuts, take about 25-30 minutes). The flat is very spacious: big kitchen, big living room, two bathrooms and 3

rooms. I was lucky to stay alone in a basic room (just a bed), but they try to buy new furniture regularly. Sometimes there might be two people in a room. Volunteers should also participate in a the chores. You leave in a flat together with Jackie & Lotus, who are the owners. The moment you entert he flat – you become part of the family, I really mean it!

1291.

1292. Food: local food (meet, fish, veggies) and if you want something special you can always buy it for yourself. Jackie and Lotus cook for you lunch and dinner. Volunteers are also welcome to cook once in a while, I also did it. Yes, breakfast you do yourself. They eat for breakfast just an instant soup with egg and this is also available for you (I don't think you need someone to this for you ;) . At home you eat like local .

1293.

1294. Experience: I loved it. I had a chance to give something to the community and to leave in one place with the Vietnamese, to eat like them and to experience the culture from inside out. I was also very lucky to meet great volunteers, who were at the school at the same time. Jackie and Lotus are also very nice and do their best to make you feel comfortable, but don't expect them to do everything! They are fully dedicated to the school (this is their full-time and only job) and they try to develop it the best they can. You are also there to help them.

1295.

1296. I would also like to highlight something: If you expect to be constantly served, get the food you only like (vegan or american etc), expect that someone will clean the dishes or room after you or prepare the classes for you – this is not a place for you. Here you can really experience the real Vietnamese culture, be close to people (who are super nice, kind and respectful) and leave exactly like them, respecting and experiencing their culture and habits. Give a lot from yourself and you will get a lot in return. This is exactly what I understand by volunteering and I was very happy to have a chance to experience it!

1297. (Excellent)

1298. 28/12/2015

1299. Left by Workawayer (Osvaldo) for host

1300. Well, Dear fellow Volunteers,

1301. What Jackie and Lotus have written, I assure it is not a scam or a lie
1302. You are properly treated(Respect) all your needs they will try to satisfy...believe me that on the end of the day you will feel quite self fulfilled(this comes from someone that has been volunteering for 5 years)...
1303. just do your job, which is quite simple, to teach, kids, teenagers and a couple of professionals a couple of hours a day..it is going to be an experience that you will be proud of, specially when you find out that part of the money that is fundraised goes to Orphanages and youngsters with Special needs
1304.
1305. I wish you all the Best
1306. OZ
1307. (Excellent)
1308. 20/12/2015
1309. Left by Workawayer (Helisa) for host
1310. We have very mixed feelings about this experience, although we gave a "good" rating we strongly feel that certain aspects were excellent and deserve to be acknowledged, other aspects, however were not excellent and we feel it's important to make certain things clear to all possible volunteers.
1311.
1312. Upon arrival we were presented with a "contract" which asks for a $50 deposit which will be returned once two weeks of volunteering is completed (note that this was not included in the workaway job description when we applied), which means that if you are having an unpleasant time there, you do not have the freedom to leave. This of course won't be a problem for anyone who is enjoying their stay.
1313.
1314. As far as meals are concerned,breakfast was not provided, lunches and dinners were cooked by Jackie or Lotus. For us, as a vegetarian couple (and of course we know this doesn't apply to everyone), we had the same dish each day for the 2 weeks that we volunteered, we realize that this might seem like a silly complaint but over a long period like this, it can be difficult, and since they don't have any food stored we couldn't prepare meals without having to buy the ingredients ourselves.
1315.

1316. We were lucky as a couple to have our own room, but while we were there, the solo volunteers were not only sharing a room, but also a bed, with either Lotus or Jackie (3 bedroom apartment). Another thing that we found to be difficult was that although they do have wifi on the 15th floor (classrooms and office) they do not have wifi on the 6th floor (the apartment where you sleep and have meals etc.)
1317.
1318. As far as classes go, things are generally quite disorganised, you will need to plan your own lessons without any guidelines or syllabus, most of the students paid for the classes and we felt that this wasn't fair on them. Very often last minute decisions are made regarding the class schedules.
1319.
1320. Please do not think that we had a bad experience here! If none of these things bother you then don't hesitate! You can really have an amazing experience if you make the most of it.
1321.
1322. The students are a delight to teach, and all very eager to learn. You will find yourself teaching a range of students, from classes of students of all ages in the office, to business men in the city. (all transport to lessons is kindly paid for).
1323.
1324. It is extremely convenient that the same building where you sleep and teach has a supermarket and coffee shop on the first floor. 10 minute walk to a very large mall with a great indoor waterpark. 30 minute bus ride to Old Quarter (backpacker area).
1325.
1326. The staff and Jackie and Lotus were very friendly.
1327. (Good)
1328. 20/11/2015
1329. Left by Workawayer (Freddy) for host
1330. Had the most amazing time with Jackie and Lotus (siblings) .
1331.
1332. I have never met someone who smiles and laughs as much as Jackie. He and Lotus really make you feel like part of their family in everything they do. From at home in the kitchen, to in the office and classrooms, everything is done with consideration for others, like in a family.

1333.
1334. Their modern and spacious apartment on the 6th floor is basic but has everything you need and is a great place to relax, eat amazing home cooking (duties shared among all in the house) and enjoy a beer. Depending on how many people are there you may have to share a room so have an open mind about this.
1335.
1336. The teaching was great. The office and classrooms are on the 15th floor of the same building which is super convenient. I've never volunteered and never taught before, but if you go in with an open mind you'll be fine. All the students are so eager to learn, and given they are mostly 18-30 year olds they are really easy and fun to get along with. I made some really good friends in my classes.
1337.
1338. It's about a 15 min taxi (also good bus services) to the old city if you want to catchup with backpackers and check out some bars (although there is also a local bar directly across the road that does good beers and hot pots.
1339.
1340. Unfortunately I only had two weeks here and it was nowhere near enough time. I miss my Vietnamese family already. Was truly one of the best and most fulfilling experiences if my life.
1341.
1342. (Excellent)
1343. 20/10/2015
1344. Left by Workawayer (Colleen) for host
1345. I started my venture around the world, coming from the United States, in Vietnam. I was experiencing so much stress and depression in my life back home that i needed to get away and find myself. In other words, I needed to remember/experience the simple pleasures in life again to find my happiness. I'm so glad I chose to come to Vietnam first. I was immediately welcomed with open arms and ear-to-ear smiles on a daily basis. I've actually been told by family and friends, who have seen my pictures on Facebook, that they haven't seen my inner-light like that in quite some time; and it was true. I feel so at home here in Hanoi, Vietnam.
1346.
1347. I love teaching the students; which are young adults who already know how to read and write in English, so teaching

pronunciation and conversational skills is simple. These students show up with a smile on their face and are so eager to learn English. Most of the students are sponsored, receiving free English classes, and just feel blessed to be invited. Other students are men and women in the business field who need to sharpen there communication and pronunciation skills in the English language. With practice, their business can grow and their negotiations with other business associates around the world, who are also speaking English as a second language, will be more understandable and profitable.

1348.

1349. The English classes with the young adults are given in the classroom which is located in the same building as host family's home. When you teach the business men/women, you go to their home or office. I like the commute because it gives me more opportunities to see the daily life in Hanoi, Vietnam.

1350. I was a little nervous about teaching English at first, as I don't have any prior teaching experience, but Google is your best friend and the students will absorb and appreciate anything you have to offer. Feel free to email me anytime at colleenlitton@gmail.com for any of my lesson plans or advice on lesson curriculum's. IT"S SO EASY AND ENLIGHTENING!!!!!

1351.

1352. I went solo, but made friends with another solo traveler. We now plan on traveling more together for the next few months. My point is, if you need to get away - even if you have no one to come with you - and you want an instant uplifting on your mind, body and soul:

1353. COME JOIN US!

1354.

1355. It's a cure-all and an experience you'll never forget. Not to mention, the help you'll offer to all of these beautiful, smiling faces who so want to learn the English language and anything else you have to offer. Once you're here, you'll truly understand the expressions of "Gratefulness, Trust and Joy"

1356.

1357. I don't know what I would have done without this experience....Thank you!!!

1358.

1359. Colleen

(Excellent)

19/10/2015

Left by Workawayer (Pauline) for host

This was my workaway experience and my first time volunteering and teaching but Jackie and Lotus (host family - brother and sister) made me feel more welcome than ever. I was so nervous to begin with but when I arrived I was greeted by huge smiles and a delicious meal, I immediately felt at ease. I had my own bedroom and bathroom and only needed a fan for sleeping.

3 meals a day were provided with fresh ingredients picked up from the market everyday. Jackie and Lotus cooked delicious Vietnamese meals and I also did my share of cooking and letting them try some different types of food (mostly concoctions I'd throw together but they were more than happy to dig in and enjoy). We shared the dishes and cleaning the apartment together as a family. I was joined by a fellow volunteer from the states who shared the bedroom and bathroom and we're now going to travel together for a couple months. I had my own key to come and go as I pleased out with teaching hours. I taught a mixture of classes and different levels of English. I had groups of up to 10 students and also one-to-one classes with business professionals looking to build on their English conversational skills to progress up the business ladder. Every student I taught was happy and so eager to develop and improve their English skills. Very keen and interactive students who were a pleasure to teach.

This is an amazing organisation with massive hearts and passion behind it. I was delighted to work with Jackie, Lotus and all their Vietnamese volunteers. They offer great interactive classes with fluent English speakers such as myself and the students are all a breath of fresh air, smiling and eager to learn. Also, the support students in financial need are given is only the best; not only do they have funding to attend university but they also have a second family. Being a part of the team gives me great belief that there are good people in this world trying to make a difference.

I also got to experience a volunteer trip during my stay which involved visiting orphan children and underprivileged families. I can't express my emotions enough; an experience I'll

have with me for life! This helped me understand the meaning behind the project and highlighted, not only how their team comes together to help, but also how much their help is needed and appreciated. It was a pleasure to know I was a small part of that. I've seen so much expansion of the organisation in my short time staying (4 weeks) with Jackie and Lotus and I only hope this continues. I've made so many friends for life and I can't thank them enough for giving me an unforgettable opportunity. I recommend this host to anybody looking to volunteer! I'll definitely keep in contact and hope to visit again when I back in Vietnam. I love my new family :-)<3!

Hi Maren,

I'm a workawayer currently doing a stint in a cinema in Phnom Pehn. I'm thinking of moving onto Vietnam as I'm actually trained as a teacher and I think the opportunities are better there. I wanted to ask about the English centre in Vietnam that you left a negative review for (though it has a lot of positives also). I am attracted to it as it seems very established, though the work is described as 'charity work', it's unclear to me if that just means unpaid or actually a charity. Anyway, do you have time for a couple of words about what the problem was? Is their description on workaway roughly accurate?

Thanks for any advice. I hope that whatever you've moved onto is going great for you.

Best wishes,

Jay.

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https://www.workaway.info/614898768487-en.html

Basic Natural - Environment, Science experiment and camping for Kids in summer

Country

Description

ENGLISH CLASSES FOR KIDS FOR A BETTER COMMUNITY - Summer camp 2017

You will help us to :

- Improving communication and language skills for children/student through experimental activities in physical science, social science, etc.
- Natural, environment knowleagde such as how to save energy, save water, etc
- Help to run Natural camping for kids and also parents with kids at Conservation place, National park, Organic farm, etc to teach kids how to act right to protect environment and explore natural.

All contain are designed and you will be trained before work.

at least 1 month stay with us required.

Type of help

Type of help

Help with Eco project

Helping with Tourists

Language practice

Teaching

Help

Help

- Prepare English contain with TAs (training assisstants), organize classes, play and have fun with kids

- Participate to help kidsperform the experiments. These experiments have been already prepared about contents and equipments.

- Participate to help about environmental protection, raising awareness of 3R model, also participated in the organization of the environmental education community scale.

- Outdoor activity programs like natural camp at Conservation place, National park, Organic farm, etc to teach kids how to act right to protect environment and explore natural. You could also teach kids some soft skills

Accommodation

- Live with Vietnamese four–member family having two children (8-year-old boy and 6-year-old girl) in an apartment in the center of Hanoi Capital.
- Live in a rent-house with good living conditions.
- Free for living and food

What else ...

What else ...

if you choose to homestay with Vietnamese family, your classes will nearby and you could living as a Vietnamese here with nice, young couple with 2 kids (1 boy and 1 girl)

A little more information

Cultural exchange and learning opportunities

- Volunteers are picked up from the airport
- Volunteers have two days off in a week. Offering many chances to explore Vietnamese cultures.
- At the end of the period, volunteers will get a free 2-days trip to Sapa (bus ticket, room)

...

Hours expected

Maximum 4-5 hours a day, 5 days a week

Photos

My Photo Album

Show all photos

Feedback

09/05/2017

Left by host for Workawayer (Anna)

thank you Anna so much for spending her time at our site project. The Vietnamese hosts felt pleasure with her help. She is so nice with kids and help them more confident to speak English.

1 month is too short. we were expect that she could spend more time with us.

Hope to see you again.

(Very good)

20/01/2017

Left by host for Workawayer (Miléna)

Thank you Milena to stay here and help our English environmental classes. she is so nice and responsibility with her job. our students liked her so much because she spent time to prepare lessons with her knowlegde.

Thank you Melina from the bottom of our heart. We hope you will have good trip through Viet Nam

(Very good)

27/06/2016

Left by Workawayer (Aitana) for host

I've been in this center for a summer camp at the beginning of June, It's been a beautiful ecperience! The managers are the most wonderfull caring and lovely people I've met in Hanoi!! The helped me with any thing I needed and took me around to make sure I have a great time. They also invited me for really nice excursions in the morning, provide me with a computer and the most delicious food I've tried so far!

The center is small but very cute and well organized, they've got a lot or material and differens classroms to teach art, science and speaking. The kids are lovely as well, really happy to have someone foreigner to teach them so you will feel all you give its coming back to you x10.

The acomodation is in the center in one of the classrooms, and probably you will share it with other volunteers or if you want so with the kids. Up to you!

If you can adapt yourself to these conditions you will love it!

(Excellent)
07/06/2016
Left by host for Workawayer (Aitana)
an ardor girl, truthfully, open.
Thank you so much for helping us when you are at our Center at Hanoi - Vietnam.
I hope you will be back and stay longer with us

Hi,
I'm a workawayer, currently working in a cinema in Phnom Pehn but I'm thinking of moving onto Vietnam as I'm actually trained as a teacher and I think the opportunities are likely better there.

I just wanted to ask briefly if you had a good experience in the summer camp in Vietnam as I note their looking for people. They have one excellent review, though you didn't leave one. I just want to check if there was any problem. Was the information they provided on the site accurate?

Thanks for any advice. I hope that whatever you moved onto is going well for you.

Best wishes,

Jay.

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https://www.workaway.info/282765331242-en.html

Volunteering in a kindergarten in Hanoi, Vietnam with a lot of interesting experiences

Country

Vietnam (Nam Tu Liem district, Hanoi, Vietnam)

Favourited 310 times

09/04/2018

Super Host

Description

Dear friends,

My name's Trang. At present, I am managing and teaching at the Reggio Emilia inspired kindergarten in Hanoi. We believe that children have many different ways of showing their understanding by expressing it through their thoughts and creativity. There are a hundred different ways of thinking, of discovering and of learning. These different ways are shown through drawing and sculpting, through dance and movement, through painting and pretend play and through modelling and music. We believe that each one of these Hundred Languages must be valued and nurtured. These languages, or ways of learning, are all a part of the child. Learning and playing are not separated. The approach emphasises hands-on discovery learning that allows the child to use all their senses and all their languages to learn. We also use a lot of natural and recycle materials for teaching. We always open weekly fieldtrips for children in the kindergarten and we go to a variety of museums, organic farms, national parks and forests. I'm sure that you will enjoy your time here with us :)

Besides, we want to create a billingual environment for the kids, to let them naturally discover the cultural diversity of this world. That's why we really need support from international volunteers who will bring their own cultures, talents and creativity to the children. If you can play any musical instrument, know a yummy recipe, or have any other skill/talent that you can share with the children from time-to-time, that would be amazing! As a school we like to do many art projects, so your creativity will be much appreciated! We're willing to have volunteers as long as

possible (at least 3 weeks), even up to few years :) We would love to offer accomodation and meals everyday for volunteers. One of the advantages you will have when you work here is that we only use organic food for the kids and teachers. We also want to host someone who understands that this position is a very serious commitment:

1. To the students you will be caring for who can become attached to you,

2. To their families who are entrusting you with their treasures.

3. This is not babysitting, rather educating, and many people will be depending on us. Therefore, we need someone who is responsible, respectful, self-sufficient, energetic and curious with a bright personality who adores children and above all can be committed for the time they promise to be with us.

4. Volunteers must be vigilant in cleaning up after themselves and contribute towards keeping the kindergarten clean and tidy.

We're looking forward to seeing you!

Yours faithfully,
Trang
Type of help
Type of help

Babysitting / child care
Cooking / shopping
Language practice
Art project
Teaching
Help
Help

- Teaching, singing, dancing and playing with kids in the Reggio inspired kindergarten.
- Do some charity works if any;
- Be friend with us.

Accommodation

We offer free accomodation and 3 meals for volunteers.
What else ...
What else ...

The kindergarten is in the green villa in Nam Tu Liem district with convenient traffic. You can catch bus easily to go to the city centre and many other sightseeings in Hanoi. There are several local markets, supermarkets, and other attractions (silk village, flower market, local temple) nearby.
A little more information

Cultural exchange and learning opportunities

We would love to share Vietnamese culture and cuisine to all friends from around the world.
...
Hours expected

Maximum 5 hours a day, 5 days a week

Photos

My Photo Album
Show all photos

Feedback
25/03/2017
Left by Workawayer (Stephanie) for host
I was lucky to spent my first three weeks in vietnam in this nice place. Trang is very kind and helpful and her english is very good. Everybody in the kindergarden was very friendly and interested, even if communicating with them is much harder than with Trang. I stayed with lavender class, the oldest and wildest group in this kindergarden. Still, the children are lovely and sweet.

But the best part of my stay was living with van and her lovely family. Her son and daughter are the most adorable and kind children. They made it easy for me to spent time with them after a

long and exhausting day in kindergarden. Thank you so much for all the wonderful moments together.

1561.

1562. I would recommend this place to everybody visiting Hanoi.

1563. (Very good)

1564. 21/03/2017

1565. Left by host for Workawayer (Silvia)

1566. Silvia was so great ballet teacher that I've never seen before. I can see how good she did to teach kids interesting ballet lessons. I can feel her love and passion to inspire everybody from kids to teacher here to learn about ballet. I felt regret that I didn't have enough time with her to prepare more ballet lesson for kids during the time she stayed with us. I missed the time we spend together with a lot of joy and smiling.

1567. Good luck to you in Vietnam journey with your love!

1568. (Excellent)

1569. 14/02/2017

1570. Left by Workawayer (Silvia) for host

1571. Definitely i will recomend this workaway. The experience to work with kids made you feel more close to your creativity.

1572. Every day I was surprised with the activities. They followed the method of Emilia Reggio that was considered one of the best. They are very professional and organized. But apart of that, the staff was amazing and everybody was kind and they always are available to make me part of them taking care of me even when I was sick. Miss Trang has that magic with the kids. Part of my job was to support the teachers in class and organize some activities. I also spent holidays with them. They are so profesional but more humane.

1573. (Excellent)

1574. 13/03/2017

1575. Left by Workawayer (Steven Phillips & Julia Ann) for host

1576. My wife and I just finished 3 weeks of volunteering at the Lilly Kindergarten, working with Trang, the staff, and all the children. Throughout our 3 weeks, we were treated perfectly by everyone. I can’t stress enough how kind and helpful everyone was. We were offered a homestay but chose to live at the school in a room that was unoccupied, so that we could have a little sanctuary at the end of our days. Our duties were much as Trang explains in her job description on workaway; interacting with the

children using as much English as possible while doing many different activities. Bonds are definitely formed. We arrived on a Sunday and stayed with Trangs family the first day. Trangs father in law invited us to visit their family farm with him that afternoon. After our first week, a group of the school staff invited Julie and I to visit the Hanoi Old Quarter and introduced us to that whole experience. Then at the end, the school had a field trip to Trangs family farm. All the staff and students went. They spent the day playing, eating, napping and more playing. As it turned out, this was Julie and my last day, and just a very memorable experience. We give this project an enthusiastic 100 percent rating, not because it was easy, but because of all the bonds we were able to make. Bonds with everyone including children, staff, and most of all, Trang and her whole family. (Her husband, Tung, even cleaned up our computer issues, for which we are extremely grateful)

1577. A possible down side is that living at the school you are pretty isolated. The school is about 40 minutes by bus from the Hanoi Old Quarter. For Julie and I, however, this was not a problem. By the days end we were generally ready to relax in our little sanctuary and watch a movie or something on our computer. That's probably what caused our computer problems.

1578.

1579. (Excellent)

1580. 09/06/2016

1581. Left by Workawayer (Danilo & Charlotte) for host

1582. We only spent a few days working at Trang's son's kindergarten in Hanoi. Our flight arrived late at night and Tung warmly welcomed us into her home regardless. Thank you! The next morning we were taken to work in the kindergarten. We were a little confused as her profile had stated that this was going to be a homestay yet we were given a room to sleep in inside the kindergarten. There was another volunteer couple working there already, they had accommodation out with the school.

1583.

1584. The teachers were all really kind and we had great fun playing with the kids. It is a new school so there were few students meaning that, even though we only stayed a few days, we really got to know each of them. The children understand a great amount of English and many fun activities are organised for them (yoga, music lessons, role-play, water-fun…)

1585.

1586. We received three free meals a day in exchange for our work. Although it states that we work 5 hours a day it felt like we worked more. This is because we lived in the kindergarten. The children nap in the afternoon so technically you are free, but it's not enough time to do anything in the city as your are expected to return to work in the afternoon. So it really felt like full-time hours. 8.30-11.30 and then 14.00-17.00. Often we would still be with the kids past 5pm as their parents don't come pick them up until later and, as our room was inside the kindergarten, the kids would often join us, haha.

1587.

1588. One other tiny detail that would have been an issue had we stayed longer was the fact that there was only one key for the building. A family also lived in the school and this key belonged to them so I can imagine that, come the weekend, we would have had to constantly coordinate with them to get in and out and. Of course, if you end up staying in the accommodation provided out with the school this wouldn't be an issue.

1589.

1590. In the end we chose to leave early in search of the experience we had been initially anticipating. We really wanted to spend time living with a Vietnamese family, as well as teaching English, so that fact that this host wasn't a homestay made our decision final. This is not to say that we didn't enjoy our time here. Like I mentioned, we were treated very well by everyone; Trang, the teachers, the kids! Just make sure you ask specifically about where you'll be sleeping and how many hours you'll be working. The school is still new so it's only natural that it'll take a wee while to smooth all the details out.

1591.

1592. Thanks again!

1593. (Good)

1594. 04/04/2016

1595. Left by Workawayer (Simona) for host

1596. I admire the people like Trang, who are interested in healthy lifestyle, charity, not traditional way of educating kids, she has many recycable ideas and so on...When the kids already were sleaping I enjoyed converation with her very much.

1597. Although Tung was working a lot, but during that short time, which we spent on dinner table, I can say that he is very funny, who makes me laughing. :)
1598. Volunteering place is so close, it is in the same apartment where this nice family lives. It so convienent :)
1599. Also during my free time, I was volunteering in coffee bus, where the local people willing to know more about overseas and practise english language - could do that with me :)
1600. Thank you for your hospitality and good luck with future projects and your travellings ;)
1601. (Excellent)
1602. 25/02/2016
1603. Left by Workawayer (Miriam) for host
1604. Lovely family who open their house to us during the Tet holidays and introduce us to their family and friends.
1605. Their apparment is just amazing with a great playground area full of kids on the fifth floor perfect for my daughter to play.
1606. And they have a great project to develop at their farm.
1607. Thanks family for the pleasant stay.
1608. (Excellent)
1609. 24/01/2016
1610. Left by Workawayer (Ida) for host
1611. Trang and Tung are some of the most loving and kindest people I ever met. I stayed for 2 weeks and enjoyed cooking with Trang, playing and taking care of Dau,
1612.
1613. They learned me all about the vietnamese culture and took me on a trip in the holidays to visit their family.
1614. If you want to stay in Vietnam helping a wonderful family, this is the best people :-)
1615.
1616.
1617. (Excellent)
1618. 29/06/2015
1619. Left by host for Workawayer (Ida)
1620. Ida is a young and adorable lady. She is very helpful while staying with us. We had some nice moments together.
1621. (Excellent)
1622. 19/01/2016
1623. Left by Workawayer (Bénédicte) for host

1624. I spend one month with Trang lovely family. They really made me part of the family. Vietnamish people are incredibly hospitable. I hope I will take that back to France ^^
1625.
1626. I've experienced yoga practice, english teaching classes to really small kids, Field trip to the bear refuge, yogurt cake cooking...
1627.
1628. I really enjoyed my stay there, I hope the next workawayers will help on the building of the playground at the countryside house
1629.
1630. PS : The Grand mother and grand grand mother are the best cook !
1631. (Excellent)
1632. 20/12/2015
1633. Left by Workawayer (Helisa) for host
1634. Although we didn't stay at the school and help with the Kindergarten, we helped this wonderful family with their adorable children, and general help around the house.
1635.
1636. We can both very honestly say that Trang and Tung made our stay in Vietnam one of the greatest experiences of our lives that we will hold close to our hearts forever. Trang is so sweet and kind and Tung is just the greatest guy, we both feel that we have left having gained not only experiences, but also two life-long friends.
1637. Both of their children are an absolute delight to play with and entertain.
1638. Trang and Tung have managed to maintain the perfect balance between keeping a tourist comfortable and at the same time taking the volunteers out of the typical touristy places and showing them Vietnam from a local's point of view.
1639. We are so grateful to have had the opportunity to help out here and we would do it again in a heartbeat, we both highly recommend this host.
1640. (Excellent)
1641. 30/07/2015
1642. Left by Workawayer (katherine) for host

1643. I volunteered during summer 2015 for 4 weeks to help Trang and Tung start free English classes at their home in hanoi as well as help get everything ready. I can honestly say they are both lovely, friendly and polite people and thoroughly enjoyed the whole experience.
1644.
1645. We did a variety of tasks including: painting the walls with various cartoon sea creatures, volunteering at a local nursery, planning and running the English classes and a few simple chores.
1646.
1647. There are plenty of fun things to do around here too. If you love to bake cakes, this is definitely the place for you. I went out with the family to parks and places to eat which I found particularly nice as I couldn't have gone there myself.
1648. Trang showed me the local second hand clothes market where I spent a lot of time spending my spare change. Tung and I shared a hobby of watching films in the evenings, anything from the harry potter series to the shawshank redemption. I even went to a few parties, including a girl's birthday party and a spring roll celebratory party.
1649.
1650. It's 1 hour by bus (no2) to central hanoi which is the only downside, however a single ticket costs just 7000 dong and all busses are frequent and air conditioned. Living in ha dong also means prices are cheaper so quite often got can find the same thing closer to home, for less.
1651.
1652. I'll really miss Trang laughing at all my funny stories and talking with Tung about English and vietnamese culture and language.
1653.
1654. From Katherine.
1655. (Excellent)
1656. 08/07/2015
1657. Left by Workawayer (Zeottu) for host
1658. Trang and Tung are lovely, friendly open people who will help you out whenever they can and will teach you a lot about Vietnamese culture. Their English is very good and you will have no issues communicating.
1659.

They love hearing about your adventures and experiences so come ready to share your stories and culture.

Trang has started to set up and English school at the kindergarten level, she is doing this not only to help her son's English but also to expose other children to English and different cultures of the world.

If you are open, honest and a good worker with a sense of humor, please contact them.

I really enjoyed my stay with them. Tung taught me guitar and they were both incredibly caring when I had bad news about a loved one. Their son is a rambunctious three year old who will melt your heart once he warms up to you and starts holding your hand and giving you kisses and cuddles.

It's was sad for me to leave. I feel like I gained older siblings and a nephew.

(Excellent)

29/06/2015

Left by host for Workawayer (Paul)

Paul is a friendly guy, and also is very good with kids. During his stay, he helped our son kindergarten by participating in some activities. He's like a cool buddy you can hang out and have beer with.

(Excellent)

29/06/2015

Left by host for Workawayer (Sophie)

Sophie is like a wonderful sister that you could wish for. She is very helpful, active and friendly. We just wish that she could stay more, like a few more years...

REPLIES

From Sophia and Sean

Hey Jay,

Thanks for reaching out. So it was great in terms of the freedom and the work, we got to know the managers and all the staff and even the students and they introduced us to many things. The

teaching is the English Cafe - if I'm not mistaken it is mentioned in the description, it's basically going through readings, asking questions and talking to the people about their day and questions about their country and their lives.
The bike is not promised, but the staff member helped us rent one from a friend of his. The minus one star is because we were placed in a hostel room with other people who were great, but then at 6 am we got moved around to a different room with other people and we had to wake them up, so we felt bad. Then we were given dirty sheets. Then on our last day, we were asked to move around again, so it was very disorganized with that. But if you don't mind that - then it's ok.

The work was pretty much as described, bar work, English club, very easy and fun. It is very close to the beach which is awesome and there is quite a lot to do in the area.

I hope I answered your questions. If you have anything else you'd like to ask, don't hesitate to ask :)

1682.

1683. From Maren,

1684.

1685. Hello Jay,

I was there because I thought it's a charity helping poor kids learning english. But it is one of the many english centers there. The Guy where you will life is the owner of the English center. He doesn't have any other work. He's searching volunteers through workaway and says he "urgently needs help". When I arrived there, my roommate explained to me, that he has this english center as a business. He get's paid from the parents of the children going there. I and my roommate would be the teachers, who makes the work for him. In return we only got a Bed to sleep nd free food.
Living in Vietnam is not expensive and you can make good money as english teacher as far as I know.
I didn't stayed long enough to even teach one class. I was shocked from the way he is exploiting the people.
I was instead traveling through Vietnam which was also really nice. I was traveling through the world to help with social projects and not to work for free for a business.
So I make it clear to you; You will be working for him so that he

can pay rent and everything else. You only get a bed in a shared room and food, which is not really diversified.
So I recommend you to search for an actuall job and look separatelly for accomodation.
On Facebook there are couple of groups for people who want to work in vietnam as an english teacher.
For example "English teaching jobs in Vietnam"
"English teaching jobs and accomodation in Vietnam"
"Hanoi english teaching jobs and accomodation"
There shoud also be a group for english teaching jobs in Saigon/Ho-Chi-Minh.
They are normaly searching for mother tongues. So I had bad chances. As a teacher from the UK you should have great chances to get a well paid job.
Good luck for your search.
Sincerely
Maren

1686. -

1687. From James

Appendix Three – Seven interior job listings on www.monster.com

https://job-openings.monster.co.uk/Customer-Advisor-Consultant-Luton-HC-UK-Gi-Group/11/195205912

Customer Advisor Consultant
£17,000 per annum, Luton
Are you looking for a career with the potential to develop?

Here is an opportunity to secure long term employment with our major international client in Luton. With company benefits such as free onsite parking, Costa Coffee, subsidised restaurant and many more!

Working as a Customer Advisor Consultant, you will be first point of contact for their clients and customers assisting them with any queries whilst working in a modern Client Aftersales Centre.

* Handling native language customer contacts, including responding to incoming phone calls and correspondence in the form of letters, emails and faxes
* Delivering service excellence by efficiently problem-solving and reacting to customer situations in a professional, polite and clear manner
* Understanding and applying the brand policies & empowerment to resolve the customer service requests raised, or creating & agreeing action plans to lead to resolution
* Accurate logging of all contacts and following up on action plans using a case management system and meet standards in volume, quality, performance & attendance
* Escalating issues to the Team Leader, ensuring the group maintains professionalism at all times whilst working within strict service level criteria
* Ability to use English as second language during European multi-national meetings, for systems, performance evaluation and training purposes

* Performs other related duties, as assigned, flexibility towards work schedules/shift patterns.

Company Benefits:
* Free onsite parking
* Subsidised restaurant onsite
* 24 hour self-service café onsite
* Costa Coffee onsite
* Online University
* Pension scheme
* Sick pay after 12 months service and up to 24 months: Five full days and five half days pay
* 20 days holiday plus bank holidays of country supported

https://job-openings.monster.co.uk/ESL-English-Teacher-Bournemouth-Bournemouth-UK-EF-Education-First-Ltd/31/44d9da53-8e73-479f-b41d-e7c5dfee4387

ESL/English Teacher found on EF Education First Ltd
Bournemouth
About the Job

Now hiring people just like you for over 60 cities across China!

Upfront paid flight to many locations for a limited time only.

We're looking for amazing people to join us in Shanghai, Beijing, and many other cities across China. Teach English at one of our kids and teens, adult, or online schools, and you will get a great salary and competitive benefits package. Meet people from all over the world, develop your career abroad in education, and enjoy the experience of a lifetime.

Teaching overseas with EF English First:

Teach adults, children or online at one of our 200+ schools
Receive a competitive salary and a great employment package

Gain exposure to career paths within the company that could lead to opportunities in teacher management, training, academic course development and more

Teach abroad for as long as you'd like – teaching contracts start at one year, with option to renew

Join a supportive teaching community of over 2,000 teachers across China

Comprehensive benefit package up to 16,400rmb includes:

Competitive local salary (dependent on experience)

Performance bonus after 6 months up to 1,950 RMB per month for teachers who work at our Kids & Teens schools

667 RMB monthly flight allowance plus upfront flights for many locations

Sponsored legal Z work visa

10,000 RMB salary advance available

Health insurance

10 paid annual leave days plus 11 national holidays

Airport pick-up upon arrival

Free hotel accommodation during your first two weeks at EF English First

Sponsored accreditations including Trinity CertTESOL, Cambridge TKT, Trinity DipTESOL and DELTM

Free Mandarin Chinese lessons

Weekly EF sponsored social & cultural events

Teacher advantages discount program

Job rotation program

We would love to meet you, if you:

Have a bachelor's degree (any major accepted)

Want to live abroad for at least one year

Are adventurous and open-minded

Have a clear background

Have a TEFL certification (You don't? Don't worry, we offer free sponsorship)

Are a passport holder from: the United States, United Kingdom, Canada, Ireland, Australia, New Zealand or South Africa (due to visa regulations)

ABOUT EF ENGLISH FIRST

EF English First, a division of EF Education First, is the world's leading privately owned education company. Founded in 1965, EF operates in over 50 countries around the world. We have vacancies for teaching positions across China, so if you prefer the fast paced city life of cities like Shanghai, or want to be immersed in the more traditional culture of a smaller city, we have the position for you.

https://job-openings.monster.co.uk/Part-time-Home-based-Online-ESL-Teacher-to-Chinese-Kids-York-York-UK-Landi-Planet/31/bb8fa3d3-62d0-4510-bd43-bc7c8f3d218f

Part-time Home-based Online ESL Teacher to Chinese Kids found on Landi Planet
York
About the Job

Who we are:

Landi Subject English is developed with an immersive teaching system, based on CLIL (Content and Language Integrated Learning), aiming to positively transform Chinese students' English learning patterns with content language learning, from kindergarten to high school level. By adopting the student-centered teaching method Peer Study throughout the whole teaching system, Landi has revolutionized real-time online courses from traditional one on one to one on more.

Responsibility:

-Minimum 12 teaching hours commitment over 4 days per week during 10 am to 2 am

-Teach young kids aged 5-12 years old online-Able to instruct subject K12 English according to a model curriculum, using core standards.-Willing to participate in organized training sessions and seminars.

What we offer:

Work with a flexible schedule and stable income: Min 12 hours per week and 6-month contract. Competitive compensation: 18-25 USD total hourly rate and opportunity of pay raise every 6 months.Incentives based on teaching performance. MAX 80 USD referral incentive

Desired Skills and Experience:

BA degree or above

TEFL/CELTA or other teaching certificate preferred but not required.

Equipment Requirements:

Desktop computer/laptop access

Internet Connection with 2 Mbps download speed and 2 Mbps upload speed (Wire DSL preferred)

Headset and HD webcam

A quiet, bright, and clean teaching environment/room.

https://job-openings.monster.co.uk/Tutor-%E2%80%93-Maths-for-ESOL-English-as-a-Second-Language-Part-Time---UK-essex-county-council/31/cff90624-cd88-49bd-ad19-87837148657b

Tutor – Maths for ESOL (English as a Second Language) - Part Time found on essex county council

:

About the Job

Tutor – Maths for ESOL (English as a Second Language) - Part Time - (16799)

Contract: Permanent

Working Hours: Part-time

Salary: £20.23 - £23.46

Primary Location

: Colchester

Closing Date (Period for Applying) - External

: 26/04/18

Job summary and Responsibilities

Tutor – Maths for ESOL (English as a Second Language)

Contract: Permanent

Salary: £20.23 – 23.46 per hour

Working Hours: Minimum of two hours per week to include one evening

Location: Adult Community Learning Colchester

Interviews will be taking place after 8th May 2018.

The Role:

We are currently seeking to appoint part time tutors to plan, prepare, teach and assess the following courses::Maths (ESOL) to our adult learners at a variety of levels.

Hours will be variable according to curriculum needs. The successful candidate may be required to work daytimes, evenings and/or Saturdays.

Knowledge, skills and experience

• PTLS/DTLLS/PGCE or subject specialism equivalent.

• Minimum Level 3 Maths and have very good ICT skills.
• Experience in delivering Maths (ESOL) including employability based subjects to adults.
• Experience of supporting individuals to achieve accreditation and have a good knowledge of RARPA processes.

Essex County Council is committed to safeguarding and promoting the welfare of children and vulnerable adults, and expects all employees and volunteers to share this commitment.

We seek the best talent from the widest pool of people as diversity is key to our success.

As part of employment with Essex County Council (ECC) should your role require a DBS check you will be required to register with the DBS update service. The DBS update service ensures all registered DBS certificates are kept up to date and allows authorised parties to view the status of your certificate. This is an annual subscription and you will be responsible for ensuring this is maintained. For further information on the DBS update service please visit: https://www.gov.uk/dbs-update-service

Essex County Council is proud to offer an excellent benefits package to all its employees. More information can be found on https://www.workingforessex.com/benefits)

If you have any queries regarding this role, or require anything further, please contact the Essex Recruitment Team on 033 005 83330*
*Calls to this number are charged in the same way as calls to numbers starting 01 or 02, please check with your service provider

https://job-openings.monster.co.uk/Online-ESL-Tutor-English-Teacher-London-London-UK-Hiring-People/11/195278647

Online ESL Tutor / English Teacher - Hiring People
London, London WC1A1
About the Job

Online ESL Tutor / English Teacher

If you are a fun and energetic person, if you love children and teaching, if you are looking forward to start your teaching career in China from your home, this could be the role for you!

Who are the company?

They are an online one-on-one English education platform for children between 4 to 16 years old. They are recruiting part-time English teachers all year round, who can give fun and interactive English classes to students via video-conference.

• DaDaABC is the first online English education company in mainland China to cooperate with the American TESOL Institute.
• In order to present world class curriculum to our students, we partner with Pearson Test of English Academic, Highlights, and National Geographic Learning.
• DaDaABC has raised the equivalent of 100 million USD in C-round financing from Tiger Global Fund and TAL Education Group.

Whats on offer

• Up to $25/h
• Incentives/Bonuses
• Contract: 6 or 12 month
• Paid contracted non-teaching hours
• Working hrs/week Min : 4, Max : 20

Why Choose DaDaABC

The difference between DaDaABC and other online English teaching company is that at DaDaABC, teachers can have their regular students, and they don't have to teach different students in each class. Therefore, teachers and their students can bond and build strong friendships.

Each teacher has the opportunity to come to China and join students-teacher meetings. It is also possible for them to stay in Shanghai and become full-time staff. They could also become a trainer, and join the recruitment team.

Job Requirements:

• Speak English at an idiomatic level (accent free)
• Have teaching experience for kids (not necessary);
• TESOL/TEFL certification are preferred, or willingness to obtain certification;
• Stable and strong internet connection;
• Use cable or fiber Optics to connect Internet (no Wi-Fi) except your laptop is Mac;
• Have a Headset: Microsoft LifeChat LX-3000 /Logitech USB headsets are preferred;
• Willingness to commit to a regular weekly working schedule. And should be committing to teach at least 4 hours in the following timetable:

Monday to Friday5:00pm-9:12pm (GMT+8 China Standard time)

Saturday & Sunday: 9:00am-12:06pm; 1:00pm-4:56pm; 6:00pm-9:12pm (GMT+8 China Standard time)

Required documents:

• CV (Name/Gender/Nationality) with a front photo (ID photo preferred)
• Copies of certifications
• Copy of Passport or other ID.
• Your contact details, such as Phone number, email and other instant contact information as Wechat & Skype.

https://job-openings.monster.co.uk/Teaching-Assistant-City-of-London-London-UK-ark-all-saints-academy/31/5b25c5d5-8cce-4994-b980-8035f8c6cbf5

About the Job

The Role To enable scholars with SEND to make excellent academic progress by supporting them either in class, within a small group setting or on a 1: 1 basis. To establish professional relationships with scholars, their parents/carers and their teachers to ensure the Academy prepares our scholars for life beyond school both academically and in other ways so they can have happy and successful lives. Key Responsibilities Learning Support To promote inclusion and acceptance of all scholars in the school, including those with physical, learning and behaviour difficulties. To work with teachers to assess the needs of individual children. To work with the SENCO and other teachers to implement Individual Education Plans and develop resources for scholars who have: Special Educational Needs (SEN), English as a second language, speech or language impairments, Visual Impairments or behaviors that interfere with learning and/or relationships. To plan and facilitate small group teaching. To plan and undertake direction for one to one teaching. To observe, record and feedback information of scholar performance. To assist in creating materials for curriculum delivery. To assist with whole class teaching. To assist with behavior management within and outside the classroom. To assist scholars' achievement outside of the classroom, e.g., computer lab, library. Other support To supervise scholars in playgrounds, lunchrooms, etc. To assist with follow-through for related services, e.g., speech/language therapy, occupational therapy, physical therapy. To maintain scholar and family confidentiality. To attend regular meetings and training, as required. To maintain stock supplies and distribute as required. Other To undertake other various responsibilities as directed by the Leadership Team and Principa

https://job-openings.monster.co.uk/Sales-Specialist-Salt-MID-UK-baugh-dell/31/075cea3d-91d4-4e9f-bec5-828a96bba9d0

About the Job

IT Services Sales Dell, Inc. is a worldwide provider of information technology services and business solutions to a broad range of clients. We are currently looking for an IT Services Sales Specialist (SSE) to join our team. The SSE within Dell’s Global Support and Deployment (GSD) Services Group is a Services Sales role responsible for growing Dell’s Professional and Enterprise Services portfolio within assigned Region.

SSE’s work closely with Dell Inside and Outside Sales Reps, Systems Consultants, and other partners to target, create and close demand for Dell’s Tied and Infrastructure Consulting Services portfolio. The SSE role is a strategic, high impact individual contributor role and should be viewed as the Services Sales leader within the assigned geography. Role Responsibilities - Sales focused position with responsibility for driving services sales in our Large Enterprise, Education/State/Local (ESL), and other commercial and public customers. - Engage at multiple levels within Dell accounts to identify areas of opportunity to position solutions including Assessments, Whiteboard Sessions, multi service account specific engagements, Microsoft-based services, including Exchange migrations, Active Directory implementations, Unified Communications / Lync deployments, Database Services, Systems Management solutions, Networking Services, Security Assessments, cloud and other solutions which combine current HW and SW with current services. - Helps define “solution selling” -- creates and provide updates, informational tools and upfront collateral that assist the AE in selling an overall Dell solution at broader levels. - Understands the various ways an opportunity may be delivered and can anticipate what will work best for a given client. By combining technical expertise with business acumen they provide vital, detailed information about how a Dell solution can deliver business value to Dell clients. - Work closely with Dell’s Services Solutioning and Proposals organizations to translate customer needs into customer facing Statements of Work and Proposals. - Ensure proper governance is followed to ensure customer satisfaction and risk mitigation. - Mentor the AE’s and other Dell staff on Services training to include Assessments, Whiteboard Sessions, etc.Qualifications Requirements 10 plus years of IT Services sales experience with a track record of success selling IT solutions Expert knowledge of Client and Enterprise Services with particular emphasis on Deployment Services, Managed Programs, and Infrastructure Consulting Services Expert strategic and organizational agility skills Advanced ability to understand a client’s business, technology and process needs, and translate that understanding into actionable, industry-leading services solutions Expert working-level knowledge of the processes, technologies, and people components of services solutions Company Description With more than 100,000 team members globally, we promote an environment that is rooted in the entrepreneurial spirit in which the company was founded. Dell’s team members are committed to serving our communities, regularly volunteering for over 1,500 non-profit organizations. The company has

also received many accolades from employer of choice to energy conservation. Our team members follow an open approach to technology innovation and believe that technology is essential for human success. Why work with us? - Life at Dell means collaborating with dedicated professionals with a passion for technology. - When we see something that could be improved, we get to work inventing the solution. - Our people demonstrate our winning culture through positive and meaningful relationships. - We invest in our people and offer a series of programs that enables them to pursue a career that fulfills their potential. - Our team members' health and wellness is our priority as well as rewarding them for their hard work. Dell is an Equal Opportunity Employer and Prohibits Discrimination and Harassment of Any Kind: Dell is committed to the principle of equal employment opportunity for all employees and to providing employees with a work environment free of discrimination and harassment. All employment decisions at Dell are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, past or present military service, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in the locations where we operate. Dell will not tolerate discrimination or harassment based on any of these characteristics. Come join us. For more information, visit us on the web at www.dell.com/careers. Dell is an Equal Opportunity Employer. To learn more about our commitment to Diversity & Inclusion, visit:Equal Employment Opportunity Policy Statement Life at Dell Learn about Dell culture, the interviewing process and benefits offered in your location:Life at Dell

https://job-openings.monster.co.uk/Teaching-Assistant-City-of-London-London-UK-ark-all-saints-academy/31/5b25c5d5-8cce-4994-b980-8035f8c6cbf5

Teaching Assistant found on ark all saints academy
City of London, London EC1
About the Job

The Role To enable scholars with SEND to make excellent academic progress by supporting them either in class, within a small group setting or on a 1: 1 basis. To establish professional relationships with scholars, their parents/carers and their teachers to ensure the Academy prepares our scholars for life beyond school both academically and in other ways so they can have happy and successful lives. Key Responsibilities Learning Support To promote inclusion and acceptance of all scholars in the school, including those with physical, learning and behaviour difficulties. To work with teachers to assess the needs of individual children. To work with the SENCO and other teachers to implement Individual Education Plans and develop resources for scholars who have: Special Educational Needs (SEN), English as a second language, speech or language impairments, Visual Impairments or behaviors that interfere with learning and/or relationships. To plan and facilitate small group teaching. To plan and undertake direction for one to one teaching. To observe, record and feedback information of scholar performance. To assist in creating materials for curriculum delivery. To assist with whole class teaching. To assist with behavior management within and outside the classroom. To assist scholars' achievement outside of the classroom, e.g., computer lab, library. Other support To supervise scholars in playgrounds, lunchrooms, etc. To assist with follow-through for related services, e.g., speech/language therapy, occupational therapy, physical therapy. To maintain scholar and family confidentiality. To attend regular meetings and training, as required. To maintain stock supplies and distribute as required. Other To undertake other various responsibilities as directed by the Leadership Team and Principal.

Appendix Four – Ten workaway profiles

1. **Claire**
2.
3. From: France
4.
5. Description
6.
7. Hello!
8. I'm Claire, 23 years old. I'm doing now a World Tour, to discover others cultures, others people, and to improve my English.
9. I just finish my study in Tourism, at Lyon, France. This is why I wanted to travel before finding a job. I love to travel, but also Hard Rock music, and ski or snowboard.
10. I want to be a workawayer not just because I need it to travel, but also to discover places, people, différents works in differents countries. It is for me another way to travel, not doing only touristic places, but also to work with local people.
11. Type of help
12.
13. Gardening
14. Babysitting / child care
15. Cooking / shopping
16. Farmstay
17. Help with Eco project
18. Help in the house
19. Helping with Tourists
20. Charity work
21. Language practice
22. Art project
23. Teaching
24. What skills do you have?
25.
26. Very good contact with people, well organised, curious, i'm Learning quickly, good team job
27.
28. What else ...
29.
30. I'm open minded, thanks to the travel i've already done.

31. When I will come back in France to work, I want to open a hostel in Britannia
32. **Reference**
33. Left by host (Help in an organic orchard ...) for Workawayer (Claire)
34. Claire stayed in our home for five days and we loved having her here.
35. She fitted in straight away with her natural bubbliness and fun nature. She is easy to live with and was keen to help every day. I taught her how to dig a garden and she did a fantastic job for her first time.
36. Claire is also a great, French cook.
37. My family and I wish her all the best with the rest of her travels and we look forward to seeing her again either in France or here.
38.
39. **Georg & Emma**
40.
41. From: Germany
42.
43. ...
44. Account Type
45.
46. Couple account
47.
48. Description
49.
50. Hello dear Workaway hosts!
51.
52. We're Emma and Georg a young couple from Germany currently traveling Southeastasia.
53. We are looking for whatever kind of work you have to offer in exchange for a bed.
54.
55. What makes us us:
56. - We love nature, cultural differences and living abroad. That's why we choose workaway over usual backpacking. We would love to get to know you and your country.
57. - We are really willing to work our hours per day and aren't too posh to get our hands dirty.
58. - We're both vegetarian and huuuge animal lovers! Also we are trying our best to live a sustainable life but would love to learn more about organic and eco friendly lifestyle as well as spirituality, meditation and yoga.
59. Type of help
60.
61. Gardening
62. Building

63. Babysitting / child care
64. General Maintenance
65. Cooking / shopping
66. Farmstay
67. Other
68. Help with Eco project
69. Help in the house
70. Animal care
71. Helping with Tourists
72. Charity work
73. Language practice
74. Art project
75. Help with Computers / internet
76. Teaching
77. What skills do you have?
78.
79. - Georg is good with building, farm work, mechanics and is in germany a care worker for disabled. He's the handyman in our relationship.
80. - Emma loves languages, cooking, creativity and teaching. And is really good at organizing.
81.
82. We both have volunteering experience already for we worked in a beach resort/restaurant on Koh Phangan for 1,5 months.
83. Languages spoken
84.
85. German (mothertongue), English (fluent), French
86. Age
87.
88. 21 & 20
89. Nationality
90.
91. German
92. What else ...
93.
94. Open-mindedness, kindness and love are the key.
95.
96. **MichaelVan**
97.
98. From: Austria
99.
100. Description
101.
102. Hi everyone,

I'm ready for a new adventure. The time has come to get out of my comfort zone again, so I want to meet interesting people, see their places, make new experiences and explore different ways of life...

So far, workaway has brought me to France & Germany, where I helped on farms, as well as in house renovations.

After that I went to Asia to prolong summer, where I had interesting opportunities in Cambodia, helping out in bars and the tourist sector in general ...

Other stuff that interests me: self-sufficiency, permaculture, sustainable building and to enjoy a good meal after a days work. Apart from that, I'm very much into meeting people, meaningful conversations, singing and meditation...

I don't mind to get my hands dirty and also do a bit more physical stuff, though that depends on the kind of project.

If I can find the fun in it, it's never too hard or too difficult...

I have a little carpeting & construction experience, generally think to have handy man skills, and also don't mind working with animals.

I'm also uncle to 2 lovely nieces (3 & 1) and have worked with difficult kids as a volunteer in Ireland, so I do like having kids of all ages around, but wouldn't want this to be a main task to tackle during my stay (just saying).

And I'm afraid I'm a terrible cook. I don't mind chopping veggies or doing the dishes, but don't let me be the creative mastermind of the stuff the comes on your plates. Please! :)

Not sure what else to write for now, but if you have any questions, please just drop me a line :)

Type of help

Gardening
Building
General Maintenance
Farmstay
Help with Eco project
Animal care
Helping with Tourists
Language practice
Art project
Help with Computers / internet
Teaching

What skills do you have?

Bar & hospitality work
carpeting & construction
farm work
building & renovating
I'm a big fan of working with wood
teach some English (Ireland) or German
might be able to help out with some IT stuffs
Languages spoken

English, Deutsch, little French & Spanish
Age

33
Nationality

AUT
What else ...

In case you're on CS too, here's a bit more info about myself:
https://www.couchsurfing.com/people/michael_van

Feedback
26/10/2017
Left by Workawayer (Michael) for host for (Stay with us and help out ...)
The stay with Katharina & Thomas was all in all incredible!
It's amazing if you're able to feel at home pretty much straight after arrival and their general life attitude makes it easy to do so. Their are incredibly kind and welcoming people, with whom it's easy to share life & travel stories and have a good & peaceful time in general. Being fully involved in their life, we also got to meet a lot of nice, kind & interesting people, also during the roof finishing party and I'm very happy to have been part of. Also the times in their community pub, with good pizza, beer & table football, left amazing memories...

The work was always well doable and I'm very happy to have completed some parts of their new dormer, doing different wood & insulation jobs, planked some of their house facade, helped with putting in some windows, as well as some wood-cutting, just to mention some ...

I'd highly recommend any workaway reading this, stay with them for some time and experience quiet & rural, yet open minded & fun life in Northern Germany...

Thank you so much for having us!

The time with you was really just flying by and I'm looking forward to seeing you again some day :)

(Excellent)

20/10/2017

Left by host (Stay with us and help out ...) for Workawayer (Michael)

Our time with Vik and Michael went by very fast, even though they stayed almost a month! Unbelievable, how fast time flies when you have good times together!

Vik enjoyes cooking and we loved her food! She was always friendly and calm, helped with whatever was needed, in the house or garden, at the roof or by walking the dog. We had a good time in my pottery as well, sharing experiences and playing with clay.

Michael is a real handy man and did a lot of difficult jobs around our construction side. Thomas and him often were trying to find out the best solutions together and everything worked out very nice ☺

We felt very connected and familiar with the two of them and really hope they will come back one day

After a long season with many great helping people Vik and Michael were the ones to help us finish (almost..) the roofing-project. After work we had nice times sitting and sharing deep (and less deep) thoughts or singing songs to my guitar or drinking Sherry or visiting our little pub and having pizza. Unfortunately the weather was shitty most of the time and so we can easily understand, that they now want to get a bit closer to sunlight and water.e

Our door will always be open for you when you once will come back to Germany!

Laetitia

From: France

Description

Hi you !

I'm Laetitia, a French traveler that left her country to travel around the world for 2 years (across Asia for the moment).

184. Traveling alone makes me more opened to people and I want to explore the world from a different point of view, by helping people in their daily life. I'm open to any volunteer proposition as long as it allows me to spend time with locals (you eventually) and understand the usages of the visited country.
185. I speak English well, even if it's not my native tongue. Be prepared to have fun with me, I have bad joke (french joke, translated in English: It's worse!)
186. I'm also a hard worker, manual work don't scare me, I'm in good shape! I have a particular skill in design, so if you need help to refresh your visual communication, I would be glad to help. I also just majored in print media engineering.
187.
188. If you need more information about me, feel free to contact me, I'd be glad to answer you ;)
189.
190. See you soon,
191. Laetitia
192. Type of help
193.
194. Gardening
195. Building
196. Babysitting / child care
197. General Maintenance
198. Cooking / shopping
199. Farmstay
200. Help with Eco project
201. Help in the house
202. Animal care
203. Helping with Tourists
204. Art project
205. Help with Computers / internet
206. What skills do you have?
207.
208. How can I help you ? :)
209. Languages spoken
210.
211. French, English, learning Spanish
212. Age
213.
214. 24
215.
216. **Fabian & Bridget**
217.

From: Australia

...
Account Type

Couple account

Description

Hi there, we are Bridget and Fabian, a travelling couple from South West Victoria, Australia. We have both decided to quit our jobs at home, to let go of the western idea of success and worth, to push our boundaries and our beliefs and to learn everything we can possibly learn. We enjoy the outdoors- we feel rather at home when in nature, we are social beings and we love to eat nutritious home made food. We come from hardworking farming backgrounds, we're not scared to get our hands dirty and are certainly willing to get out of our comfort zones.

We are here to serve your needs and in exchange we hope to learn and create lasting friendships with the people we meet. We endeavour to help and assist you in any form, we are open minded, deligent, show initiative and are readily adaptable. Communication is key, we want to hear from you to ensure we are doing our best. We do love to listen.

We hope to connect with our hosts in a meaningful way, have fun and help out. We enjoy living simply with nature, living from the land as much possible, dancing with life and not taking ourselves too seriously.

Type of help

Gardening
Building
Babysitting / child care
Elderly Care
General Maintenance
Cooking / shopping
Farmstay
Other
Help with Eco project
Help in the house
Animal care
Helping with Tourists
Charity work

247. Language practice
248. Art project
249. Help with Computers / internet
250. Teaching
251. What skills do you have?
252.
253. Fabian- studied a Bachelor of Psychology/psycho physiology and is now completing a Masters in Education. He has had extensive experience in farming, gardening and landscaping. He was a group leader and fascilitated a social-emotional education program for children and young adults on the Autism Spectrum. He was the regional manager for this network which involved overseeing the fascilitation and management of community based mentoring programs benifitng 50 young students and their families across 12 schools in the district. His skills don't stop there, he has had his fair share of hospitality experience, teaching guitar to young students, and in his spare time a keen musician. Fab has an energy that draws you in, he makes you feel listened to, accepted and completely cared for. He's a sensitive man in all the right ways, he's a relaxed fellow with great patience.
254.
255. Bridget- volunteered as an outdoor activities instructor in the UK which involved group liaising, leading groups of up to 25 do rock climbing, abseiling, high ropes, low ropes, archery, fencing, forest night walks and other team building skills. Bridget grew up on a dairy farm and knows how to milk cows, Fab also worked on this farm. Bridget studied a Bachelor of Health Science and a Masters of Chiropractic and has been working as a chiropractor for the last four years. She enjoys healing bodies and healing minds. She has a keen interest in meditation and at home takes a regular class of meditation. In her spare time Bridget enjoys cooking, baking, walking dogs on the local beach and yoga. Bridget is good natured, caring, calm, generous and has a good sense of humour.
256. Languages spoken
257.
258. English
259. Age
260.
261. 27 & 29
262. Nationality
263.
264. Australia
265. What else ...
266.
267. We are vegetarian and hope that this can be catered for.

Feedback

20/03/2018

Left by Workawayer (Fabian & Bridget) for host for (Help us at our socially ...)

We thought this needed some recent feedback.

A typical day involves leaving the home at 9am, allowing one hour to get to the farm, working hours are strictly 10am-5.30pm and another hour at the end of the day to go home. If you don't have transport these days can be longer. We appreciated the hosts letting us know what to expect regarding the work and home life, but they did neglect to let us know these long hours.

At work- if it's busy, there is lots to do- taking tours, serving ice cream and hospitality work. When it's not, things can get rather boring in the ice cream hut, but a nice chance to get to know the locals you are working with and complete freedom to do as you please as long as you remain in the hut in case tourists come. The tourist side of the business had only been open for three months and we suspect it will get busier particularly in the high tourist season from October-February. When it comes to lunch, we generally would have a cheese baguette or have a local meal from down the road, you are also welcome to try the plethora of buffalo products.

At home- you're welcome to eat with the family or take your meal and eat separately. At the time that we stayed, we had a wonderful home helper, Mary, who would clean our clothes each day, clean our room and make our bed! Depending on which bedroom you are staying in will depend on whether you have a private bathroom or not.

--text redacted-- We felt they warmed up to us with time, but initially it felt as if having us was a burden and a chore- granted they had had many volunteers before us and had to train quite a few in a small space of time. They're clearly busy people and credit to them for what they have achieved, it's no mean feat. We're thankful to have been let into their home, received specially prepared vegetarian meals, invited to their dinner table each night, encouraged to help ourselves with leftovers, feeling safe and secure in their family home.

Thank you.

Edvinas & Aimee

From: Lithua
nia & United Kingdom

...
Account Type

Couple account

Description

Hello/Labas!
We've been together for 4 years, and during that time have travelled to 10 countries, so you could say that we're always ready for an adventure! We love to cook and eat good vegan food, relax and learn about the world. Currently, we are in South East Asia to 1) maintain healthy doses of vitamin d 2) learn more about different cultures 3) learn all we can about permaculture and self-sustainability 4) have a good time baby!
What better way to do all of this than by working away which is also a great form of sustainable, responsible travel! We have both worked in the hospitality industry for a number of years and have proficient waiting, bartending and restaurant management experience between us.
We really look forward to meeting and working with you.
x
Type of help

Gardening
Building
Babysitting / child care
General Maintenance
Cooking / shopping
Farmstay
Help with Eco project
Help in the house
Helping with Tourists
Charity work
Language practice
Teaching
What skills do you have?

Edvinas - cocktail bartender, waiter, some construction, cooking
Aimee - waiter, management, cooking
Languages spoken

English, Lithuanian

Age

28 & 24

Annika

From: Estonia

Description

Hi! I am an adventurous traveller from Estonia. The reason I am on Workaway is that, in my previous opportunities to volunteer all over the world I have learned so much from the people I've met and their experiences and shared so many wonderful moments. Workaway gathers in itself everything I love: travelling, learning and amazing people. I can never get enough from this!

After finishing high school I travelled and volunteered in South-East Asia for a year. I volunteered as an English teacher in primary and secondary schools and in childcare centres and did a couple of Workaways at farms and hostels. After a year I returned home and started university. I am currently on my way to being a doctor in a beautiful little country called Estonia. But for this summer I need to escape the cold Estonian weather and catch a plane to sunny Spain!

I am a very open and friendly person. I love to learn new things (you have to when you study to be a doctor for 10 years :) and meet people from different cultures and communities. I am really passionate about healthcare, animals, nature and sustainable living.

Type of help

Gardening
Building
Babysitting / child care
Elderly Care
General Maintenance
Cooking / shopping
Farmstay
Other
Help with Eco project
Help in the house
Animal care

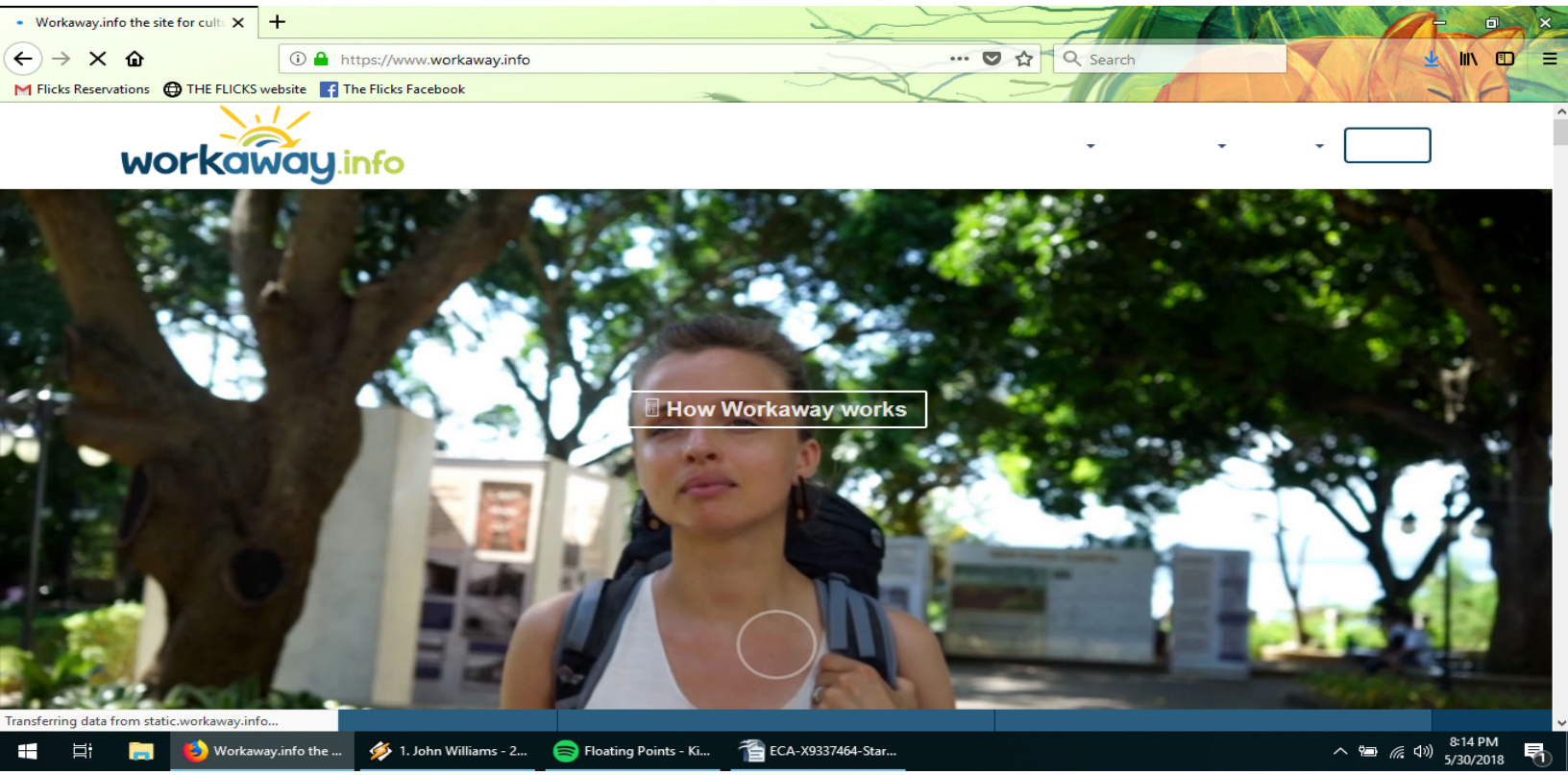
Helping with Tourists
Charity work
Language practice
Teaching
What skills do you have?

-Teaching English (childcare age, primary school, secondary school, monks) - volunteering with IVHQ in Thailand
-Teaching English TEFL certificate
-outdoor volunteer in Thailand with IVHQ (building roads, construction, planting, rice field work)
-cleaning and household chores
-cooking, preparing food
-basic life support and basic nursing care (studying medicine in Tartu University)
-animalcare (I volunteer at a dog shelter, and I LOVE animals)
-organized
-friendly and outgoing
-fast learner
-flexible to adapt with different situations
-good teamworker
Languages spoken

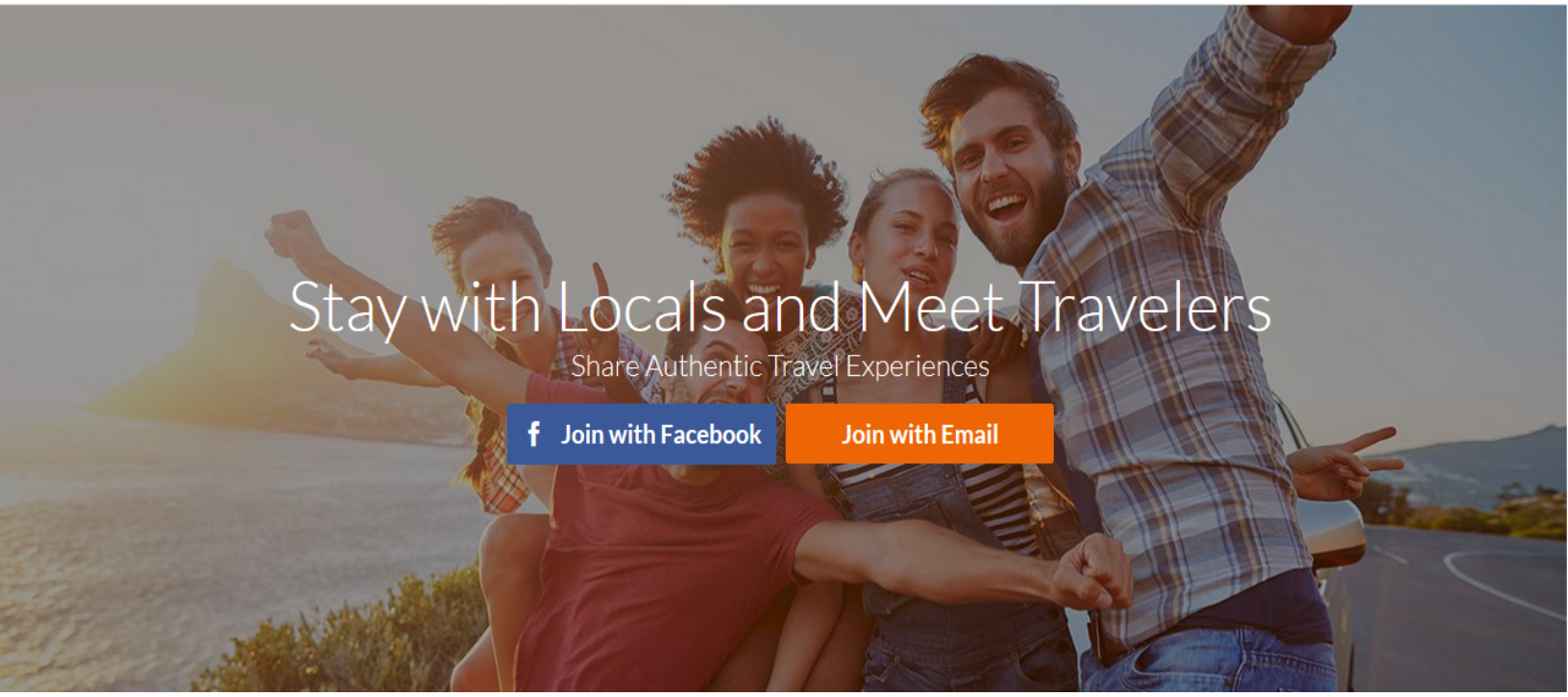
Estonian, English
Age

20

Appendix Five – Sharing economy first load pages



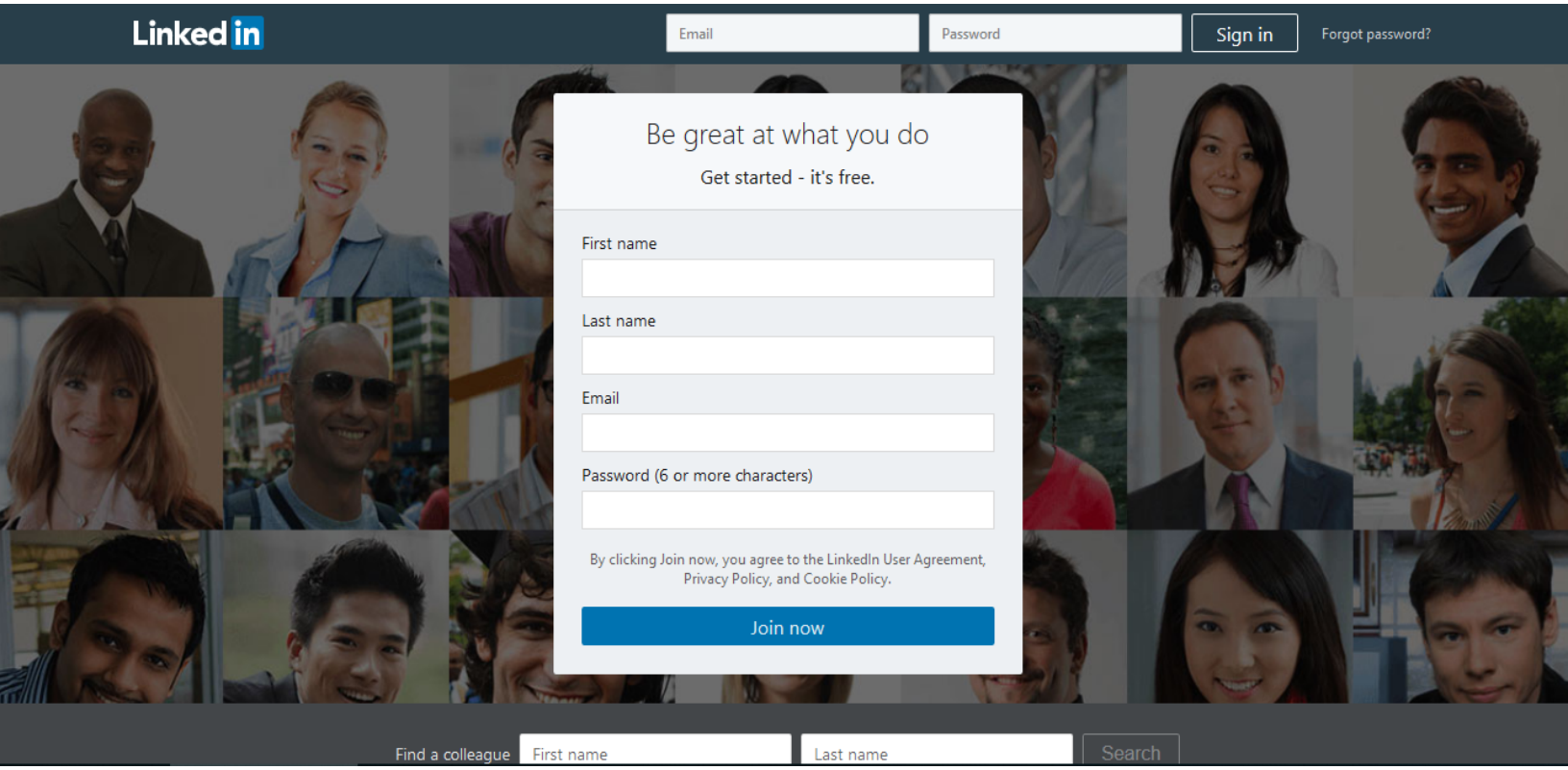
Workaway



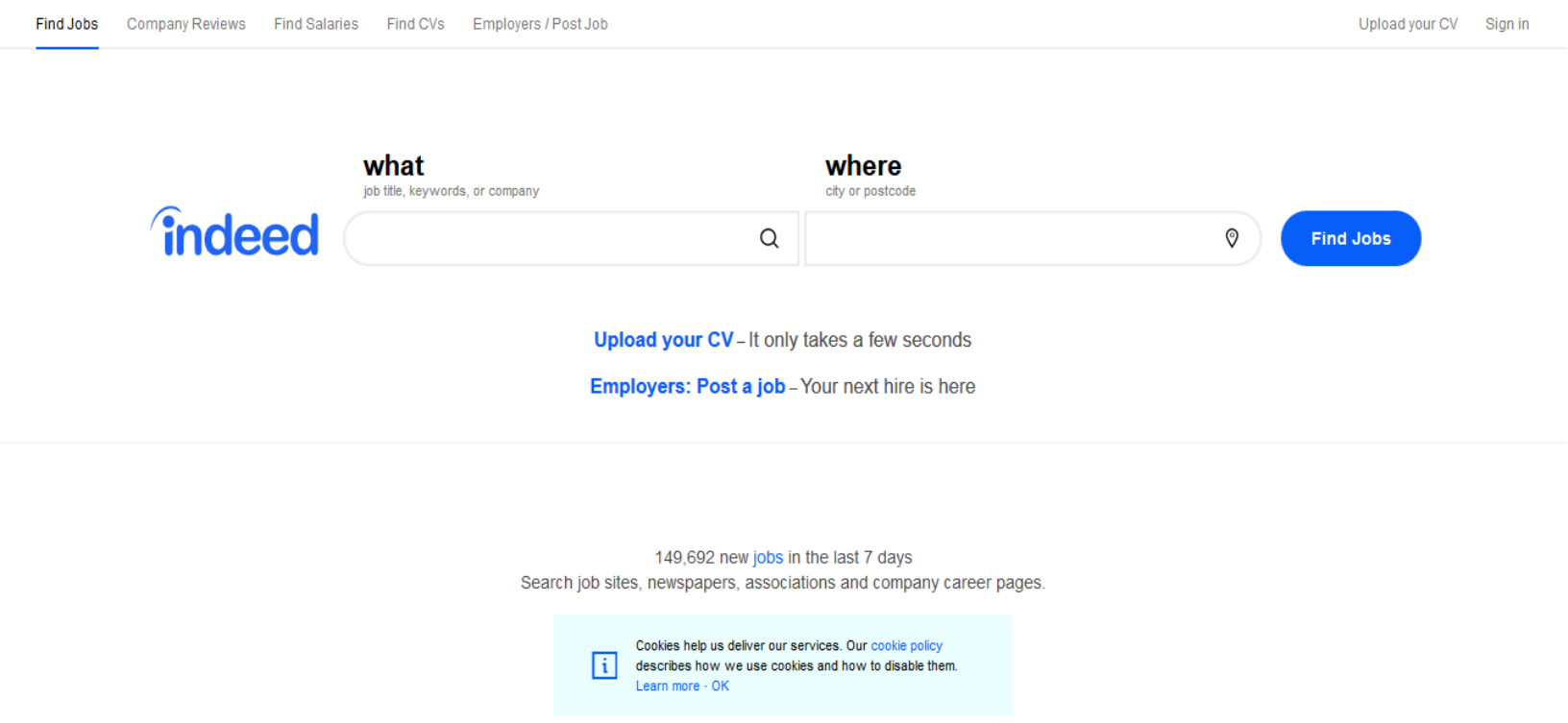
Couchsurfing

Appendix Six – Traditional job searching sites

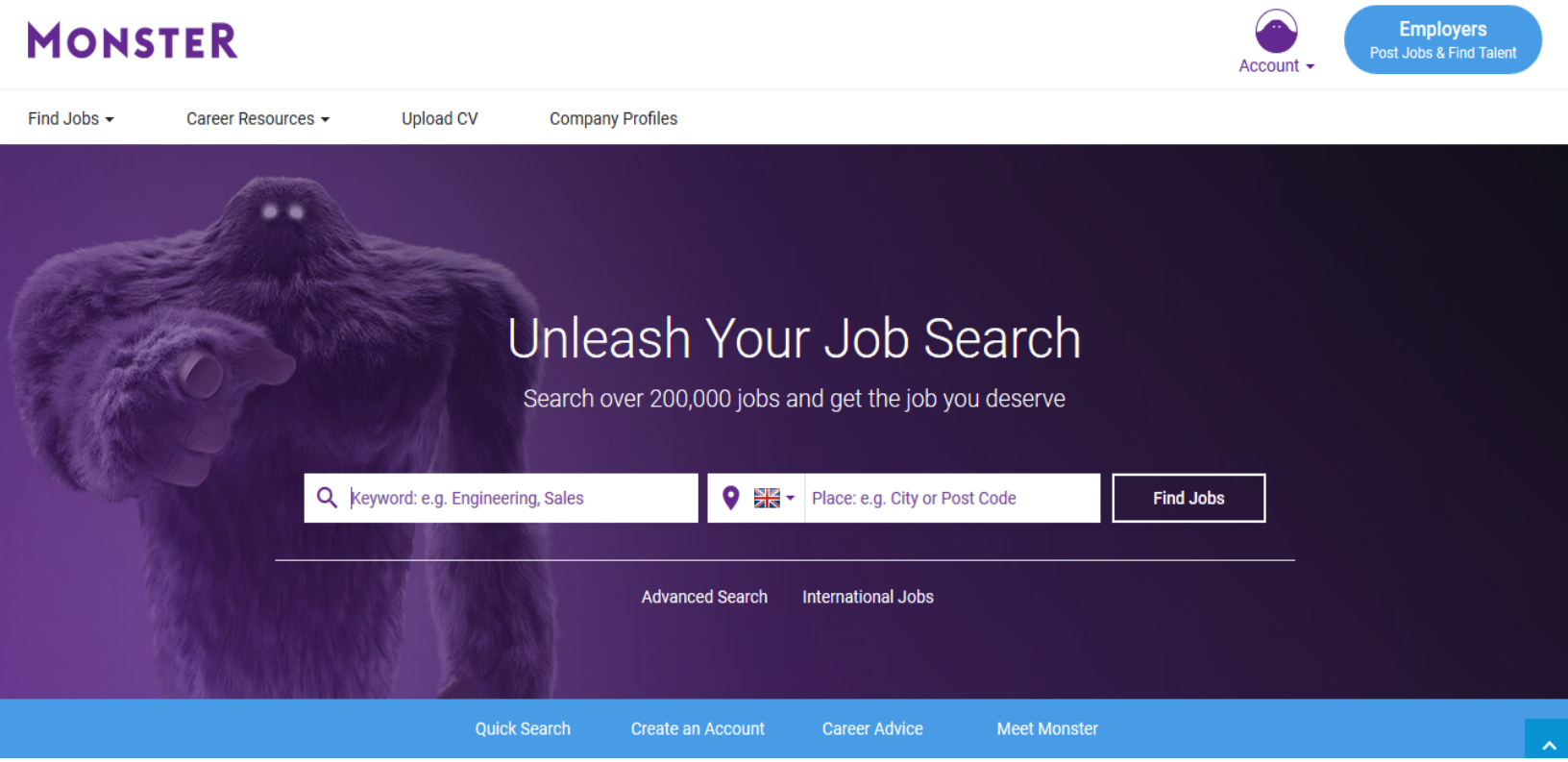
Note: some site changes occoured since analysis



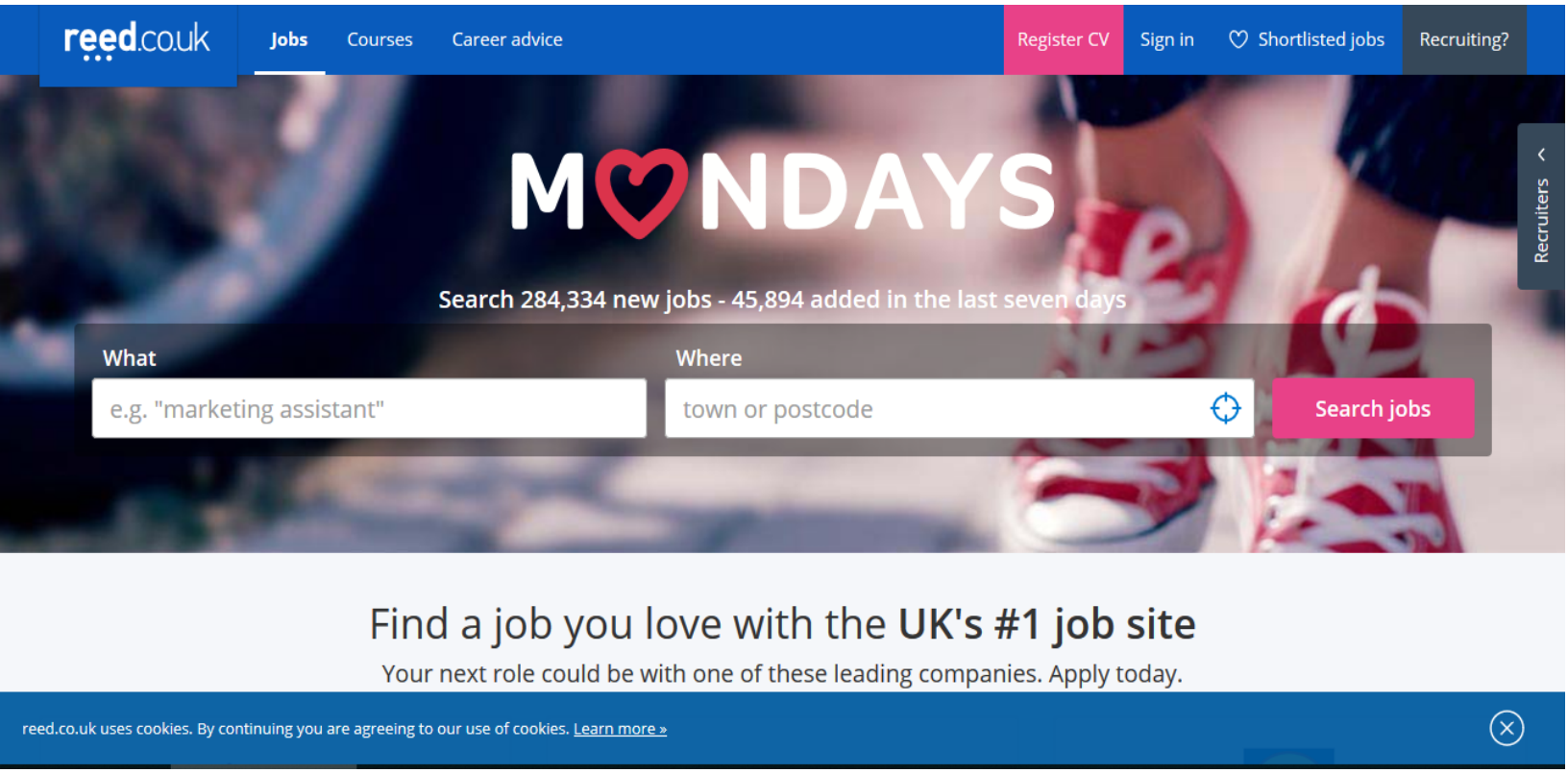
Linked In



Indeed



Monster



Reed